



ANNUAL REPORT 2025

(for the year ending on 31 December 2025)

HAGAR

The whole journey



2025 GLOBAL IMPACT REPORT

TABLE OF CONTENTS

Appreciation Letters from Hagar International and Hagar Singapore Leaders	4
About Hagar	6
Our Vision	6
Our Mission	6
Our Leadership	8
Where We Work	10
Our Global Impact in 2025	12
Survivor Care in Action	14
Restoration that Reaches Further	14
Aly's Story	15
Prevention that Protects	16
Reaching More Children, Closer to Home	17
Karim's Story	18
Local Leadership, Lasting Impact	19
Protection and Justice at Work	20
Building Stronger Pathways to Justice	20
Rita's Story	21
A Cross-Border Response to Scam-Compound Trafficking	22
Major Initiatives	24
When Corporate Skills Open Doors	24
Healing Beyond the Mission Trip	26
Our Partners	28
Looking Ahead	29
Our Accountability	30
2025 Financial Highlights	30
Corporate Governance	32

**All survivor names and images have been changed in this publication for privacy reasons*

WELCOME TO HAGAR'S 2025 GLOBAL IMPACT REPORT.

Thank you for standing with Hagar and with the survivors, families, and communities at the heart of this work.

2025 was a year that demanded steadiness and adaptation. Across the contexts in which Hagar works, women, children, and families faced growing pressure from poverty, instability, unsafe migration, and the changing nature of exploitation. In that environment, the need for long-term, trauma-informed support did not lessen. If anything, it became more urgent.

What gives us confidence is not only what was achieved, but how it was achieved. We saw the strength of local leadership, the growth of survivor leadership, and the value of partnerships that held firm when circumstances changed. Again and again, we saw that lasting progress is built over time: in trust restored, in confidence rebuilt, and in systems becoming safer and more responsive for those who depend on them.

This year also marked a significant moment for Hagar International. After many years of dedicated service, Phil Badger stepped down as Chair. What is reflected in these pages is, in many ways, a testament to the culture, commitment, and steady leadership he helped build over many years. As we step into the roles of Chair and CEO, we do so with a deep sense of both privilege and responsibility. We are honoured to carry this work forward at such an important time in the organisation's life, and we do so with genuine optimism for what lies ahead.

A new three-year strategy will guide the next chapter, helping deepen Hagar's impact by walking further with survivors, preventing exploitation where vulnerability is greatest, and strengthening the systems that protect those most at risk

We are grateful for every person who has contributed to this year's impact: our staff, our partners, our supporters, and the survivors whose courage and resilience continue to shape and strengthen everything we do.

Thank you for being part of this work — because when one life begins to heal, the impact can reach far beyond it.

With gratitude,



Peter Snowsill

Peter Snowsill
Board Chairperson
Hagar International



Jules Frost

Jules Frost
CEO
Hagar International

THANK YOU FROM OUR SINGAPORE LEADERS

In a year marked by economic uncertainty, rising living costs, and growing global instability, 2025 reminded us that meaningful progress is often shaped through persistence. Together with a community that continues to care faithfully and generously, we are helping to build a future where exploitation no longer defines lives.

Our increasingly interconnected world brings both opportunity and shared vulnerability. Rising geopolitical tensions, armed conflicts, economic pressures, and climate-related crises continue to deepen risks for vulnerable communities. At the same time, criminal syndicates are rapidly adapting, exploiting technology to facilitate increasingly sophisticated forms of deception and abuse. We are witnessing growing cyber sexual exploitation of children in Thailand, alongside trafficking into scam compounds and cybercrime operations across Southeast Asia.

Amid these challenges, there were also important signs of progress. In Singapore, 2025 marked a significant milestone in the nation's anti-trafficking efforts with the Government's announcement to discontinue the Work Permit (Performing Artiste) scheme. The scheme had long been exploited by criminal syndicates to lure vulnerable migrant women into situations of exploitation. Its removal represents an important structural reform that strengthens labour protections and reduces systemic vulnerabilities.

The challenges before us remain complex and evolving, but so too does our collective resolve. We are pleased to welcome Koh Chong Hin to the Hagar Singapore Board of Directors. His leadership experience, strategic insight, and commitment to serving vulnerable communities will be a valuable addition to our mission.

We are deeply grateful to our donors, partners, volunteers, and staff whose unwavering commitment continues to make transformation possible. Above all, we are inspired by the survivors we walk alongside — individuals whose courage and determination remind us daily why this work matters.

Thank you for continuing this journey with us. Together, we press on in the pursuit of healing, justice, and freedom — believing that every person deserves the opportunity to live with dignity, safety, and hope.



Paul Chan Chee Onn

Paul Chan Chee Onn
Board Chairperson
Hagar Singapore



Michael Chiam

Michael Chiam
Executive Director
Hagar Singapore

■ ABOUT HAGAR

The impact of trauma does not end when immediate danger has passed. Long after exploitation, survivors often continue to live with fear, instability, and deep emotional wounds. Yet recovery is possible.

A registered charity in Singapore and part of a global organisation, **Hagar Singapore Ltd ("Hagar")** walks alongside survivors of human trafficking, slavery, and abuse on their journey toward healing and hope. Through our work in Singapore and across Asia and Afghanistan, we restore lives, strengthen resilience, and help build safer futures.

OUR VISION:

A world free and healed from trafficking, slavery and abuse.

OUR MISSION:

We exist to support survivors, prevent harm, and pursue justice.



■ OUR WORK

YOUR SUPPORT IS CREATING CHANGE THROUGH:



Restoring lives

Through comprehensive, trauma-informed survivor care, people can heal, rebuild, and move forward with hope.



Protecting futures

By working at the roots of vulnerability, communities are better equipped to recognise risk, respond earlier, and reduce the likelihood of harm.



Strengthening protection and access to justice

By working with local organisations, survivor leaders, and authorities, systems become more capable of identifying victims, responding safely, and supporting survivors on the path to justice.

■ OUR LEADERSHIP

Hagar is governed by a Board responsible for the strategic oversight and stewardship of the charity. Supporting the Board are dedicated Sub-Committees focused on key areas including Governance, Finance & HR, Programmes, and Fundraising.

The charity is also led by an Executive Director.

Executive Management

Michael Chiam
Executive Director
Appointed to position since 15 March 2013

Name	Current Charity Board Appointment	Occupation
Chan Chee Onn 	Chairman, appointed 11 March 2019 (Past: Board Director, appointed 03 March 2016)	Director of Financial Services, Great Eastern Life
Chua Eng Hui 	Honorary Treasurer, appointed 1 December 2021 (Past: Board Director, appointed 3 March 2016)	Senior Consultant, Luo Ling Ling LLC (retired in April 2025)
Lee How Giap 	Board Director, appointed 3 March 2016	Adjunct Lecturer, Republic Polytechnic and Singapore Institute of Technology
Sylvia Chan 	Board Director, appointed 3 March 2016	Founder and Director, Emancipasia

Name	Current Charity Board Appointment	Occupation
Cheryl Chong Chiew Peng 	Board Director, appointed 22 July 2020	Country Director, Grace Missions of Grace Assembly of God Church
Andrew Lim Meng Soon 	Board Director, appointed 26 July 2024	Tech start-up founder and angel investor
Lynette Leong Chin Yee 	Board Director, appointed 22 October 2024	Retired Former CEO, Environmental, Social and Governance (ESG) Funds & Stewardship of CapitaLand Investment
Koh Chong Hin 	Board Director, appointed 1 November 2025	Managing Director (Asia), De Nora Water Technologies, LLC (Singapore Branch)
Michael Chiam Tow Khoon 	Board Director (no voting rights), appointed 15 March 2013	Executive Director, Hagar Singapore Ltd

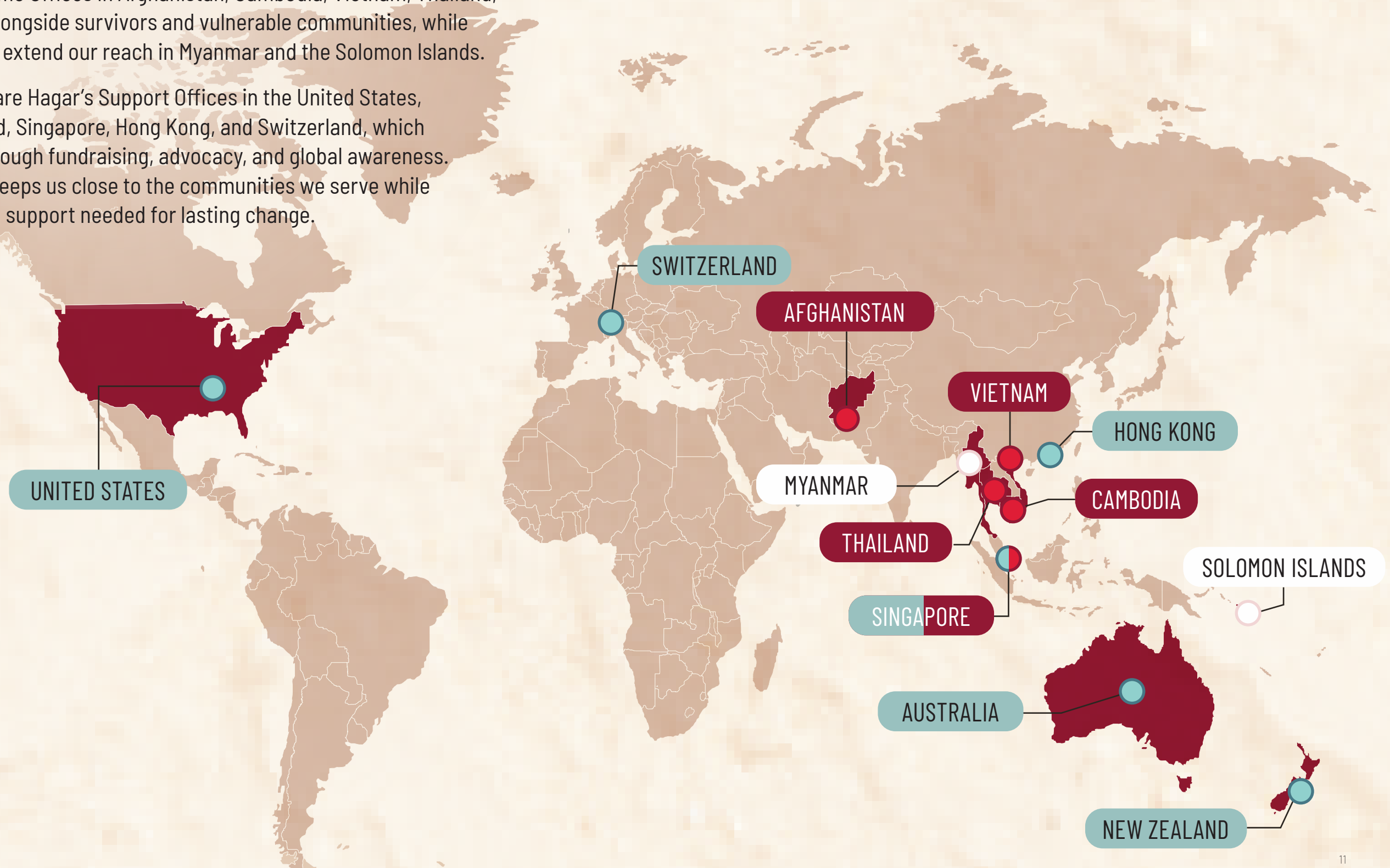


■ WHERE WE WORK

Hagar operates through a locally led, globally connected model that brings together direct programme delivery, local partnerships, and international support. Our Programme Offices in Afghanistan, Cambodia, Vietnam, Thailand, and Singapore work alongside survivors and vulnerable communities, while trusted local partners extend our reach in Myanmar and the Solomon Islands.

Supporting this work are Hagar's Support Offices in the United States, Australia, New Zealand, Singapore, Hong Kong, and Switzerland, which strengthen impact through fundraising, advocacy, and global awareness. Together, this model keeps us close to the communities we serve while building the long-term support needed for lasting change.

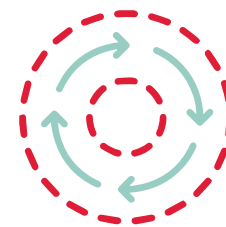
● Programme Offices ● Support Offices ○ Partner Organisations



■ OUR GLOBAL IMPACT IN 2025



1,530 SURVIVORS RECEIVED THE SPECIALIST CARE AND LONG-TERM SUPPORT NEEDED TO HEAL, REGAIN STABILITY, AND REBUILD THEIR LIVES



726 survivors supported

through employment and livelihood pathways, helping build greater independence and stability



7,706 people received

emergency support to stay safe during conflict and winter hardship



8,354 community leaders and families trained

to recognise trafficking risks, protect children, and respond safely



502,628 people reached

with prevention messages through television and social media campaigns



59 trafficking cases filed

with police and 300 years of prison sentences secured, supporting survivors on the path to justice



■ SURVIVOR CARE IN ACTION

Healing rarely follows a straight line. Because of you, Hagar can walk the whole journey of restoration alongside survivors — whatever it takes, for as long as it takes.

4,306 counselling sessions
delivered to women, children, and families

931 participants
completed skills training

465 people
secured decent work

527 survivors
received legal support



RESTORATION THAT REACHES FURTHER

In Cambodia, women who have moved through significant stages of recovery are choosing to walk alongside others — as mentors, advocates, and trusted voices in their communities. The Survivor Leadership Network, established in 2024, has grown steadily through structured training, safeguarding, and trauma-informed supervision. This year, the model expanded into Vietnam, taking survivor-led support into a new context and extending restoration beyond the individual to families and communities. When healing is sustained, survivors do more than recover, they help protect others.

Aly's story: A life *reclaimed*

Aly was abandoned at birth. Left in a rubbish bin as a baby, she entered the world without the safety every child deserves. What followed were years of neglect, exploitation, and abuse. As a teenager, after being raped and becoming pregnant, she was left alone to survive on the streets.

When Aly came to Hagar, she was carrying deep trauma and very little reason to trust. She needed somewhere safe to stay, care through her pregnancy, and people who would not walk away. Healing came slowly, not in a single turning point, but through steady support and small steps forward.

Solika was born into that care. As her daughter grew, so did Aly, gaining stability, confidence,

and the beginnings of a different future. When Solika later developed serious health problems, support continued through treatment and surgery. When Aly herself was injured and unable to afford care, it was there again. Each time life pushed back, someone stayed.

Today, Aly is part of the Hagar Cambodia team. She helps organise events, supports children, and continues building new skills. She is also part of the Survivor Leadership Network, using her own experience to walk alongside others at the start of their journey.

Aly's story is not only about what she survived. It is about what can happen when care is sustained over time: trust rebuilt, dignity restored, and a sense of belonging made possible.

"I know I am not rubbish,"
Aly says. "I have value."





What she survived now helps *protect others*

As a young girl in South Asia, Ayesha was sold into marriage. At 14, she was trafficked — lured by false promises of work. What followed could have defined the rest of her life.

Instead, through long-term care and economic empowerment in Singapore, Ayesha rebuilt her confidence, her dignity, and her sense of purpose. Today she is using what she lived through to help protect others — contributing to a survivor-led focus group examining recruitment patterns in the entertainment industry, helping identify deceptive pathways and shape cross-border prevention efforts, so that what was done to her becomes harder to do to someone else.

■ PREVENTION THAT PROTECTS

Prevention works best when it reaches people before harm does. Your support helped children, families, and communities recognise risk earlier, reduce vulnerability, and build safer pathways forward.

6,999 community and religious leaders

trained to recognise vulnerability, understand trafficking, and support safer community responses

1,355 family members

educated on child rights, safe migration, trafficking, and gender-based violence

103 communities reached

through prevention training and awareness

REACHING MORE CHILDREN, CLOSER TO HOME

In Afghanistan in early 2025, following a request from authorities, Hagar's residential programme for boys who had experienced trafficking and severe abuse was required to close. In one of the world's most difficult operating environments, that could have meant children losing access to care entirely. It didn't.

Hagar moved quickly, shifting support into families and communities. Because this model reaches children where they live rather than in a residential setting, it opened the door to supporting far more boys than the shelter ever could. In total, 397 boys received education, counselling, and vocational training close to home. Around them, 100 community leaders, parents, and teachers were trained to recognise risk and respond well. Protection rooted in family and community is not a compromise. It is often the strongest foundation of all.





"Now, I feel
satisfied and
hopeful about
my future."

Karim's story: A *safer path* forward

At 13, Karim was already working on the streets. As the eldest of ten children in a family under severe financial pressure, he had left school to earn what he could — selling herbs, polishing shoes, and collecting scrap metal. But the street brought more than hardship. Karim lived with constant fear: of abuse, of being drawn into illegal activity, and of the shame that would follow. On some days, older boys offered him money for sexual acts. He was arrested more than once, and each time poverty drove him back to risk.

The turning point came when Karim and his family were connected with Hagar's child protection programme. Through education support, vocational training, counselling, and family follow-up, the pressures shaping his daily life began to ease. Karim started an apprenticeship in tailoring. His parents received psychosocial support that strengthened the whole family.

Today, Karim is no longer facing those risks alone. He is learning a trade, building confidence, and beginning to imagine possibilities that once felt out of reach.

LOCAL LEADERSHIP, LASTING IMPACT

In the Solomon Islands, Hagar's partnership with HOPE Trust has always been about building something that lasts. What began with a single staff member is now a team of 14, with reach into schools, families, communities, and local authorities.

That growth has been intentional. Alongside training teachers and young people in child protection, safe migration, and gender-based violence, the partnership has worked to strengthen safeguarding practice and equip community leaders to recognise risk and respond with confidence.

The result is a locally-led effort with deep roots — and the people, knowledge, and trust needed to keep children safer for years to come.



■ PROTECTION AND JUSTICE AT WORK

When survivors can access justice, and when the people around them know how to help, outcomes change. You have helped make that possible — through stronger local leadership, deeper partnerships, and frontline responders better equipped to identify victims and respond safely.

499 leaders across partner organisations

trained to recognise trauma and respond in ways that protect and support survivors

113 government officials and policymakers

trained in human rights and responses to trafficking

US\$89,568 in compensation

secured for survivors

BUILDING STRONGER PATHWAYS TO JUSTICE

In Thailand, Hagar's work through the LIFT programme has helped develop a powerful tool within the existing legal system. Psychosocial Assessments translate the human impact of abuse into language courts can use, helping the justice system deliver outcomes that fully reflect the harm survivors have experienced.

The difference this makes is real. Stronger compensation. Tougher sentences. And survivors whose dignity is upheld throughout the legal process. As more professionals are trained, the approach is reaching further — case by case, strengthening the system for all who seek justice through it.

"I document the true impact of their trauma to ensure fuller justice for survivors."

LIFT Social Worker



Rita's story: When evidence opens the way to *justice*

Rita was seven years old when the truth came to light. Through Hagar's work in Thailand alongside the Cyber Crime Investigation Bureau, online evidence of her abuse was discovered, the offender was arrested, and Rita was brought to safety.

What followed shows the power of a justice system working at its fullest. The LIFT forensics team analysed the offender's devices and found a large volume of child abuse material from hidden cameras and secret online groups. The evidence exposed both the scale of the abuse and the criminal network behind it, enabling investigators to build a definitive trafficking case and bring it to court.

The verdict came. The main offender was sentenced to over 27 years in prison, his accomplice to 10 years, and the court ordered 8.4 million THB in compensation for Rita. Today, she and her mother are receiving ongoing care. Her story shows what becomes possible when investigation, legal expertise, and survivor care work together — and when the full truth of what happened is finally heard.





A CROSS-BORDER RESPONSE TO SCAM-COMPOUND TRAFFICKING

It began with a single email.

A Vietnamese man trapped in a scam compound in Myanmar managed to get a desperate message to Hagar's inbox in the US. It included his location. That was enough.

Hagar's US team alerted colleagues in Vietnam immediately. They contacted the National Hotline on Human Trafficking Prevention and pushed for swift action. At the same time, Hagar Vietnam reached out to their trusted partner on the ground — the Yangon Kayin Baptist Women's Association. Despite poor internet

and real danger, contact was made. Days later, a government-led operation freed nearly 2,000 people from the compound — including the man who had written that email.

He and 13 other Vietnamese nationals came home to care and support from Hagar Vietnam's team, who were ready and waiting.

This case reflects a growing threat across the region. It also shows what trusted, fast, cross-border partnerships make possible, and why building them matters.



■ MAJOR INITIATIVES

WHEN CORPORATE SKILLS OPEN DOORS

On 21 May 2025, employees from J.P. Morgan and Linklaters came together to support migrant women rebuilding their lives in Singapore. Through one-on-one conversations, volunteers helped Hagar clients **identify their strengths, regain confidence, and build CVs for future employment**. What began as a practical skills session quickly became something more – a space filled with encouragement, empathy, and renewed hope.

Many migrant women arrive in Singapore carrying immense financial pressures and personal sacrifice, often leaving behind loved ones in search of a better future. Yet some encounter exploitation, unfair treatment, or circumstances that diminish confidence and self-worth. For many, simply recognising their strengths again became an important step toward recovery.



Through patient conversations and practical guidance, volunteers from J.P. Morgan and Linklaters helped uncover talents, affirm dignity, and remind the women that hardship does not define their future. The impact was deeply encouraging: **92% of participants secured employment within less than three months following the CV writing support** – a powerful testament to how practical skills, paired with encouragement and opportunity, can help restore stability, confidence, and hope.



The partnership proved meaningful for everyone involved. Volunteers shared how enriching it was to hear the women's stories and witness their resilience firsthand. J.P. Morgan's first partnership with Hagar demonstrated how professional skills and compassion can create lasting impact, while longstanding partner Linklaters continues to champion vulnerable communities through meaningful, hands-on engagement and regular financial support.



At Hagar, we believe corporate partnerships can do more than provide support – they can restore dignity, build resilience, and open doors to new possibilities for those rebuilding their lives.





HEALING BEYOND THE MISSION TRIP

Following the joint medical mission to Cambodia led by Hagar and Bethesda Bedok-Tampines Church (BBTC) in December 2024, the work of healing continued long after the volunteers returned home.

During the trip, more than 90 Singapore volunteers, including healthcare professionals, conducted medical and dental screenings for nearly 2,000 students across three rural schools. While many children received immediate care, the screenings also identified 65 children facing critical medical and dental concerns requiring urgent follow-up treatment.

For Hagar, the mission did not end there.

Moved by the needs they encountered, Singapore volunteers rallied together, pooling funds to ensure these children received the care they urgently needed. Through close follow-up by Hagar Cambodia, children were able to access timely medical and dental treatment

in the months that followed – care that may otherwise have remained out of reach.

Beyond addressing immediate health concerns, these interventions helped children return to school healthier, more confident, and better able to thrive. It was a powerful reminder that meaningful impact is not measured by a single trip, but by the commitment to walk alongside communities long after the moment has passed.



At Hagar, compassion means following through – ensuring care continues long after a mission trip ends, so that healing can truly begin.

Behind every story of healing is a community that chooses to care. The strong spirit of volunteerism in Singapore has long been a bedrock of Hagar's work, with individuals generously contributing their time, skills, and compassion to uplift vulnerable communities.

From healthcare professionals and educators to families and everyday Singaporeans, these acts of service remind us that meaningful change happens when people come together – not only to respond in moments of need, but to walk alongside others toward lasting hope, healing, and opportunity.

■ OUR PARTNERS

Corporates

Acacia Gifts
Agrata Group
Ambel Property Management & Consultants Pte Ltd
Ark Industries
AWOT Global Logistics (S) Pte Ltd.
Beacon Law Corporation
Best Home Employment
Boeing Global Corporate Citizenship
Creative Eateries Pte Ltd
Deloitte
FAF Flying Transportation (S) Pte Ltd
Federal Packaging Industries Pte Ltd
Freshening Industries Pte Ltd
GYC Financial Advisory & Private Wealth
HIS InterSecure Solutions (S) Pte Ltd
ilLido Group
Jack Focus Employment
J.P. Morgan Chase & Co
Kitkoji Pte Ltd
Lawry's The Prime Rib Singapore
Liberty Specialty Markets
Linklaters Singapore Pte Ltd
Lip Golf Pte Ltd
Macquarie Group Limited
Markono Group Pte Ltd
Microsoft Singapore
Pan Pacific Hotels Group
QuantumTX Pte Ltd (BIXEPS)
Seletar Country Club
Sennheiser Group
Singapore Airlines
Sunray Woodcraft Construction Pte Ltd
TaylorMade Pte Ltd
Tee Up Capital Pte Ltd
Tend Bistro
The Fullerton Hotels & Resorts
The Salve Co
Transwift Pte Ltd
WICE Logistics (Singapore) Pte Ltd
Wipro Consumer Care Singapore Pte Ltd

Trusts and Foundations

The Community Foundation of Singapore
Lee Foundation
Trailblazer Foundation

Schools and Non-Government Organisations

St. Joseph's Institution International
Centre for Domestic Employees
Foreign Domestic Worker Association for Social Support and Training
HealthServe
Humanitarian Organisation for Migration Economics

Churches

Bethany Emmanuel Church
Church of Singapore
Bethesda (Bedok-Tampines) Church
Bethesda Katong Church
Covenant Evangelical Free Church
Evangel Family Church
Grace Assembly of God Church
Kingdomcity Singapore Ltd
Living Waters Methodist Church
Paya Lebar Methodist Church
Pentecost Methodist Church
The Harvest Force
The Methodist Church in Singapore
Wesley Methodist Church
World Revival Prayer Fellowship

Government / Public Institutions

Singapore Ministry of Home Affairs
Singapore Ministry of Manpower
Singapore Ministry of Social and Family Development
Singapore Inter-Agency Taskforce on Trafficking in Persons
Singapore Police Force
US Embassy, Singapore

■ LOOKING AHEAD

RESPONDING TO AN EVOLVING LANDSCAPE

Human trafficking continues to evolve in complexity amid rising geopolitical tensions, conflict, displacement, and economic volatility worldwide.

Criminal networks are becoming increasingly sophisticated – leveraging digital platforms, encrypted communication, and transnational recruitment systems to exploit vulnerabilities while evading detection. Across Asia and beyond, emerging threats such as cyber-enabled sexual exploitation, trafficking into scam compounds, and complex labour exploitation are reshaping the trafficking landscape.

Yet 2025 also demonstrated that meaningful progress is possible when survivor-informed insights, strong partnerships, and sustained collaboration converge. As trafficking evolves, so too must our response.



In 2026 and beyond, Hagar will deepen efforts across prevention, protection, and recovery, with a strategic focus on:

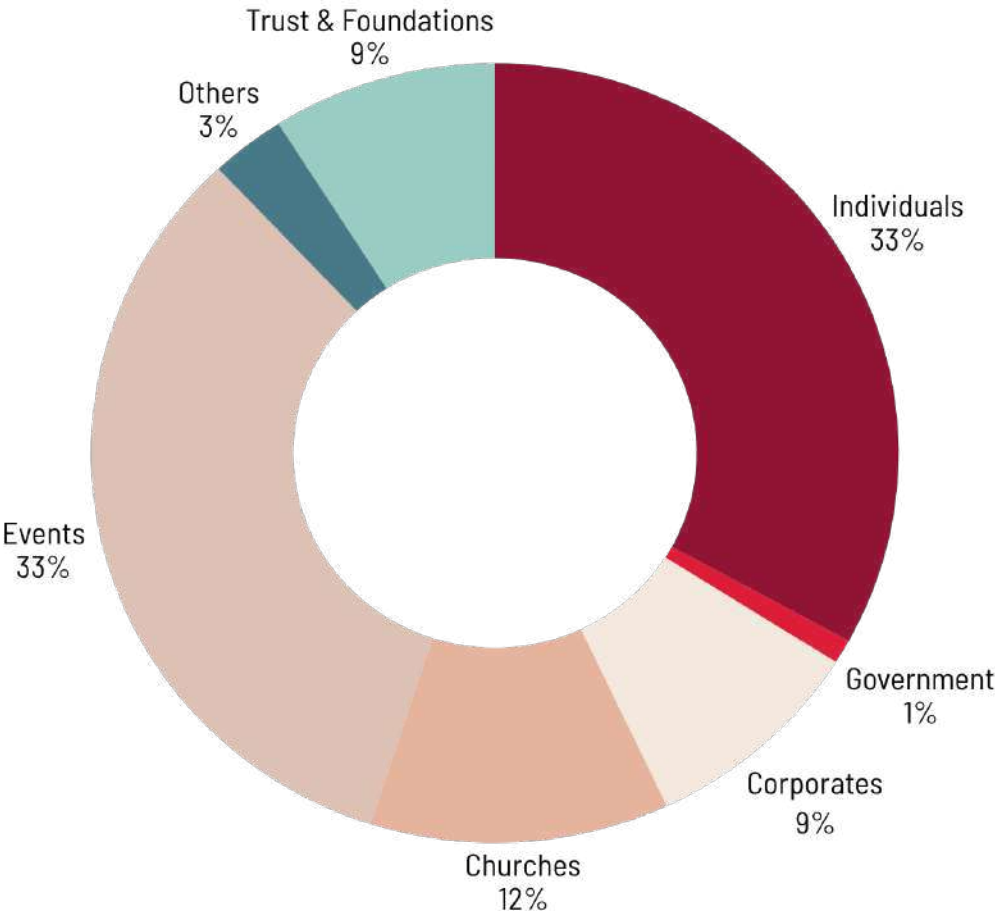
- > **Strengthening Digital Prevention and Detection** – Enhancing capabilities to identify online recruitment patterns and strengthen early intervention and survivor protection.
- > **Expanding Cross-Border Prevention Efforts** – Advancing prevention at source through research-informed partnerships that reduce vulnerabilities before exploitation occurs.
- > **Deepening Systems Change and Partnerships** – Working alongside governments, communities, and private sector partners to strengthen protection systems and address structural risks.
- > **Advancing Long-Term Recovery and Reintegration** – Strengthening pathways towards healing, livelihoods, and resilience so survivors can rebuild lives with dignity and independence.

For over three decades, Hagar has walked alongside survivors through crisis, recovery, and restoration. As trafficking grows more sophisticated, we remain committed to restoring lives, disrupting exploitation, and building safer futures for those most vulnerable.

OUR ACCOUNTABILITY
2025 Financial Highlights

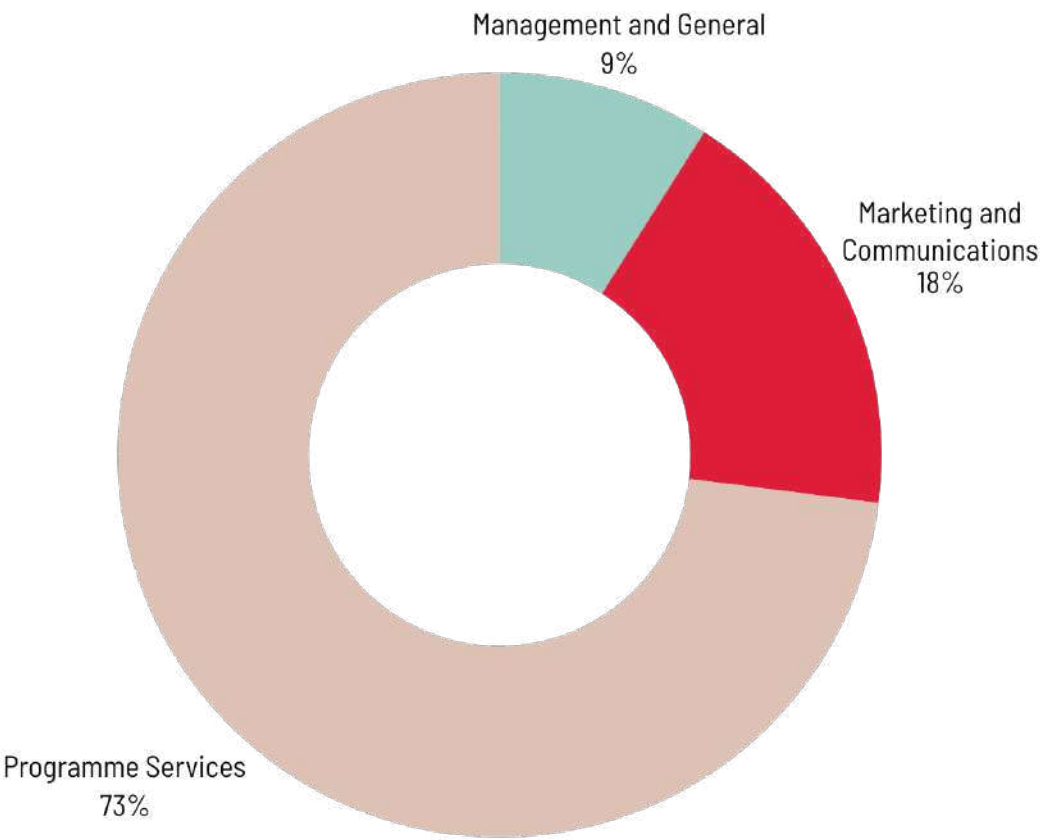
2025 INCOME SUMMARY

Total Income: \$ 1,480,966



2025 EXPENDITURE SUMMARY

Total Expenditure: \$ 1,527,032



Expenditure exceeded income in 2025 as Hagar channelled additional funds towards urgent global programme needs, particularly emergency response efforts during the Thailand-Cambodia crisis.

OUR ACCOUNTABILITY

Corporate Governance

Hagar Board of Directors offer strategic direction and oversight of the organisation’s programmes and objectives. They guide the charity in fulfilling its vision and mission through effective governance practices. As part of its role, the following matters require the Board’s approval:

- Approve budget for the financial year and monitor expenditure against budget;
- Review and approve quarterly financial statements;
- Regularly monitor the progress of the charity’s programmes

To enable succession planning and steady renewal of the charity, the Board has a term limit of nine years.

Four board meetings and one Annual General Meeting (AGM) were held during the financial year.

BOARD MEETING ATTENDANCE

	19/3/2025	30/6/2025 (AGM)	17/9/2025	2/12/2025	Attendance
Chan Chee Onn	◆	◆	◆	◆	4/4
Chua Eng Hui	◆	◆	◆	◆	4/4
Lee How Giap	◆		◆		2/4
Sylvia Chan	◆	◆		◆	3/4
Cheryl Chong Chiew Peng			◆	◆	2/4
Michael Chiam Tow Khoon	◆	◆	◆	◆	4/4
Andrew Lim Meng Soon	◆	◆	◆	◆	4/4
Lynette Leong Chin Yee	◆	◆	◆	◆	4/4
Koh Chong Hin	N/A	N/A	N/A	◆	1/1

CODE OF GOVERNANCE

Hagar is committed to and adheres to the Code of Governance for Charities issued by the Charity Council.

RESERVES POLICY

Hagar has a reserve policy for long-term stability of the operations, and it ensures that there are sufficient resources to support the charity in the event of unforeseen circumstances. As a general rule of thumb, Hagar targets to have at least 3-6 months of operational expenditure kept as reserves. The reserve level is reviewed yearly by the Board to ensure that the reserves are adequate to fulfil the charity’s continuing obligations.

The reserves that have been set aside provide financial stability and the means for the development of the charity’s principal activity. Hagar intends to maintain its reserves at a level that is capped at a maximum of 6 months of operational expenditure. The charity intends to use the reserves to sustain the following activities in the event of an economic crisis where Hagar’s ability to receive funds is severely hampered:

- a) Programmes and services to beneficiaries in Singapore and;
- b) Commitments to global programmes for survivors of trafficking and abuse in Cambodia, Thailand, Vietnam and Afghanistan, and;
- c) Running of the Hagar office to provide uninterrupted delivery of services and programmes for stakeholders and beneficiaries.

For more information on the charity’s current reserve balance, please refer to Note 7 on fixed deposits (page 14) of the charity’s Financial Statements.

CONFLICT OF INTEREST POLICY

All Board members and staff are required to comply with the charity’s conflict of interest policy. The Board has put in place documented procedures for Board members and staff to declare actual or potential conflicts of interests on a regular and need-to basis.

WHISTLE-BLOWING POLICY

Hagar has in place a whistle-blowing policy to address concerns about possible wrongdoing or improprieties in financial or other matters within the charity.

REMUNERATION DECLARATION

Two of the charity’s staff received more than \$100,000 in annual remuneration each.

FUNDING SOURCES

Hagar’s main source of financial support are donations from foundations, individual donors, churches and corporations.





HAGAR

The whole journey

Hagar was incorporated as a company limited by guarantee on 04/02/2004, and is an exempt charity. Hagar was registered as a charity under the Charities Act 1994 since 07/04/2014. Hagar has M&AA as its governing instrument.

Unique Registration Number (UEN)
200401226H

Banker
DBS Bank

Registered Address
**600 North Bridge Road
#05-01 Parkview Square
Singapore 188778**

Auditor
Baker Tilly

Our ability to make a difference in the lives of survivors is dependent on your generosity. You can support us through financial giving, or volunteering your time and expertise. For more information about what we do, and how you can get involved, please visit:

hagar.org.sg

Facebook **@HagarSingapore**

Instagram **@HagarSingapore**

Email **singapore@hagarinternational.org**