



IMPACT REPORT 2018

CELEBRATING 25 YEARS

Hagar exists to see communities free and healed from the trauma of human trafficking, slavery and abuse.



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CELEBRATING 25 YEARS



1998

Hagar Catering is established alongside the first foster care project in Phnom Penh, Cambodia.

2000

Hagar Cambodia's House of Smiles is opened for children with disabilities.



Hagar Australia is launched.

Hagar International is registered in Switzerland as an NGO.

Hagar Singapore is launched.

Pierre Tami receives a Trafficking in Persons Report Hero Award in recognition of his work with Hagar.



2005

Hagar USA is launched.

Hagar Cambodia opens an aftercare centre for children who have been sexually exploited.

2006

Hagar Cambodia's flagship Community Learning Centre is built in Phnom Penh.

2007

Hagar's Career Pathways project launches in Cambodia.



Hagar Afghanistan and Hagar New Zealand are launched.

2009

Hagar Vietnam is launched.

Hagar Cambodia pilots a project for male survivors of sexual abuse in Cambodia.

Hagar Afghanistan opens its first shelter.

2011

Hagar UK is launched.



2012

Hagar's Legal and Protection project is launched.

Hagar Afghanistan launches a project for trafficked boys.

2013

Hagar Hong Kong is launched.



2015

Hagar Cambodia launches the Supporting Children in Legal Processes project.

Hagar Singapore starts providing direct services to human trafficking survivors.

2017

Hagar and partners spearhead the Combatting Human Trafficking in Afghanistan project, a coalition of NGOs and government who are committed to preventing human trafficking in Afghanistan.



2018

Hagar enters its 25th year.

Over the past 25 years, Hagar has helped almost 19,000 people on their journey to healing and empowerment after human trafficking, slavery and abuse. In addition, we created systemic change by:

- Developing Cambodia's first national social work standards to ensure that the most vulnerable children are protected and cared for in safe communities.
- Launching the Legal Toolkit for Vulnerable Witnesses in partnership with the Singapore Government.
- Scaling up the impact of Hagar's trauma care model by building the capacity of 103 staff across 36 agencies who are responding to the needs of survivors.
- Training 1,230 government officials, university lecturers, religious leaders, community members and care providers in Afghanistan on identifying and preventing human trafficking, and effective trauma care for survivors.

1994

2005

2012

2017

2018

Hagar is founded.

Founder Pierre Tami opens the first Hagar Shelter in Cambodia.

Hagar Craft launches, providing women with employment.

Hagar Singapore provides human trafficking awareness training to over 4,000 law enforcement officers.

Hagar begins capacity building work in Myanmar.

Hagar Vietnam commences a partnership with the Yen Bai Women's Union, establishing and managing a social protection centre.

Hagar Cambodia is selected to advise on the development of minimum social work standards in Cambodia.

25
Years
HAGAR



We pursue the highest degree of care and protection for our clients. While client images have been used throughout this report, these images do not necessarily represent the individuals profiled. Names have been changed where required to protect client identities.

OVER THE PAST 25 YEARS, HAGAR HAS HELPED ALMOST 19,000 PEOPLE ON THEIR JOURNEY TO HEALING AND EMPOWERMENT AFTER HUMAN TRAFFICKING, SLAVERY AND ABUSE.

From our Chairman

Jimson Cheng

Today, 40.3 million people continue to be entrapped in slavery and exploitative conditions, with Asia being a hotbed for human trafficking activities. The question often asked is this – “Is it ever possible to put slavery to an end?”. At Hagar, the magnitude of the problem does not deter us from doing whatever it takes to restore a broken life; regardless of how long that journey may take to attain a breakthrough in individual and social transformation.



In 2018, we walked the whole journey of recovery and empowerment with 1,163 survivors of human trafficking, slavery and abuse, committing to help them thrive and meet their full potential. Many of Hagar’s beneficiaries graduated from schools and universities in Cambodia, Vietnam and Afghanistan, and some shared their personal experiences on international platforms. These young people are moving on with purpose and hope, choosing vocations that will enable them to make a change in their home communities.

From Singapore, **we endeavoured to increase protection of vulnerable persons, and facilitated ongoing systemic change** through a collaboration with the Singapore State Courts and other community partners, producing legal toolkits to guide vulnerable witnesses in Singapore through the justice process. We continued to distinguish ourselves with our commitment to stand in solidarity with survivors and their families, rebuilding their lives and uplifting their capacities to minimise their vulnerability to re-exploitation.

Having personally met the people we help, I am inspired and deeply moved by their courage and resilience. They have big dreams and hopes for their future, made possible by the remarkable dedication of the Hagar staff who go the extra mile as they carry out their work, and some, putting their personal lives at risk working from dangerous places.

My heartfelt thanks go to the many incredible volunteers, board members, corporates, partners, and donors who work alongside us to help achieve our vision to see communities free and healed from the trauma of human trafficking, slavery and abuse.

This fabric of network amongst the many stakeholders is so important to be able to help survivors and bring healing to communities. Our dreams must be bigger than the sum of us. And if we are to eradicate human trafficking, slavery and abuse, we must continue to press for change and have radical dreams built upon a clear roadmap for sustainable change.

2019 marks the 25th anniversary of Hagar’s founding as we look to the future with plans to increase our impact. I am hopeful that you will remain on this journey with Hagar in being a voice of justice and hope for the exploited and marginalised.

Thank you, and God bless you.

From our Executive Director

Michael Chiam

“If I don’t listen to him (trafficker), my family will die. I will be sent home with nothing. What can I do?”

‘Tis a common cry from trafficked survivors who left their in their hometowns in search of work in Singapore, but only to realise later that the job offer was nothing but an evil ploy to exploit them.



Traffickers target the vulnerable – using tactics such as debt bondage from deceptive recruitment, withholding of wages, confiscation of passport, physical and sexual abuse, threats of harm to family keeps victims entrapped, driving them into the abyss of deep anguish.

Four years ago, Hagar started partnering with the Singapore Police Force and the Ministry of Manpower to address the complex issues of human trafficking affecting Singapore. **In 2018, we provided essential aftercare, educational and employment support to 117 trafficking survivors and exploited foreign domestic workers during their time in Singapore.** Following the conclusion of their court cases, clients were repatriated and we continued to assist with their reintegration needs and improve their access to stable livelihoods back in their home communities.

Recognising the need for more long-term, broad-based recognition of labour rights for Singapore’s large community of migrant workers, Hagar **collaborated with civil society organisations, educational institutions on public awareness events** to increase the local community’s understanding of human trafficking and related issues.

In a collaboration with students from INSEAD, **a research paper was developed to investigate the presence of human trafficking in the hotel industry in Singapore,** and the need for a strong anti-human trafficking framework and policy to tackle the problem in supply chain management, labour recruitment and sexual exploitation. With

growing international sentiments and pressure on the hospitality industry, a number of global hotel chains have drafted modern slavery statements and policies, vowing to ensure their operations are slave-free to the best of their capability.

Another major milestone in this year was the **cooperation with the Singapore State Courts and other community partners in developing of legal toolkits to help vulnerable witnesses in Singapore** navigate the justice process. Introduced by the Honourable Chief Justice Sundaresh Menon at the Judiciary Volunteers Appreciation Dinner, two picture books for children as part of the first instalment of the Witness Orientation Toolkit were launched. Adapted to the Singapore context, the picture books are modified versions from the original publications put together by Hagar International with UNICEF for the Cambodia justice system. Subsequent publications slated for release in 2019 includes targeted materials for victims of trauma and abuse.

On top of the work done locally, the Hagar Singapore office continues to raise vital support for key global programmes in Cambodia, Vietnam and Afghanistan. All of the work that we do could not have been possible without the generous support from donors, volunteers, institutions and corporate partners. The outcomes of our work are a tribute to your dedication and generous support.

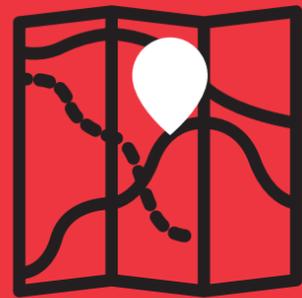
THE PROBLEM



40.3 MILLION

PEOPLE ARE LIVING IN SLAVERY

62%
ARE IN ASIA
AND THE
PACIFIC



25%
ARE
CHILDREN



71%
ARE
WOMEN



15.4 MILLION
WOMEN ARE IN
FORCED MARRIAGES



24.9 MILLION
PEOPLE ARE IN
FORCED LABOUR

Source: Alliance 8.7, 2017

ABOUT HAGAR

Our Vision

What are we working towards?

Communities free and healed from the trauma of human trafficking, slavery and abuse.

Our Mission

Why do we exist?

For those affected by trauma and those who support them, Hagar is an expert in care and recovery.

When healing happens, the cycle of trauma stops.

Our Values

What do we stand for and how do we behave?

Respect: We believe in the right of all people to be heard and treated with respect and dignity.

Integrity: We commit to act ethically and honestly, and strive to do the right thing at all times and in all circumstances.

Compassion: We want compassion and kindness to be evident in our attitude and communication, and in active, practical ways.

Excellence: We hold ourselves to high standards. We listen and learn from those we support, our partners and each other, to continuously improve all that we do.

Our focus is on working with women and children who are suffering trauma as a result of human trafficking, slavery and abuse.

We seek to extend and expand the reach and impact of this work through advocacy and capacity building with governments, international institutions, other NGOs, corporations, and communities to combat human trafficking, slavery and abuse and advance the rights of those who have experienced these practices.

We work intensively at the:

INDIVIDUAL level to heal trauma.

PROJECT level to ensure access to high-quality, culturally appropriate, trauma-informed services.

SYSTEMIC level to bring an end to the practices of human trafficking, slavery and abuse.

HAGAR'S GLOBAL **IMPACT IN 2018**

1,163 survivors

were supported on their journey to recovery and empowerment.

275 survivors

came into our care through referrals from local police, government, partner organisations or direct contact.

5,815 people

indirectly benefitted from our work.*

* Our experience shows that for each individual we support, 4-6 people in their household will be positively impacted. We conservatively estimate that 5,815 people benefited from our projects in 2018.

21 projects

in four countries provided comprehensive recovery and support for survivors.

57 survivors

were reintegrated into their families or communities in Cambodia, Afghanistan and through Singapore.

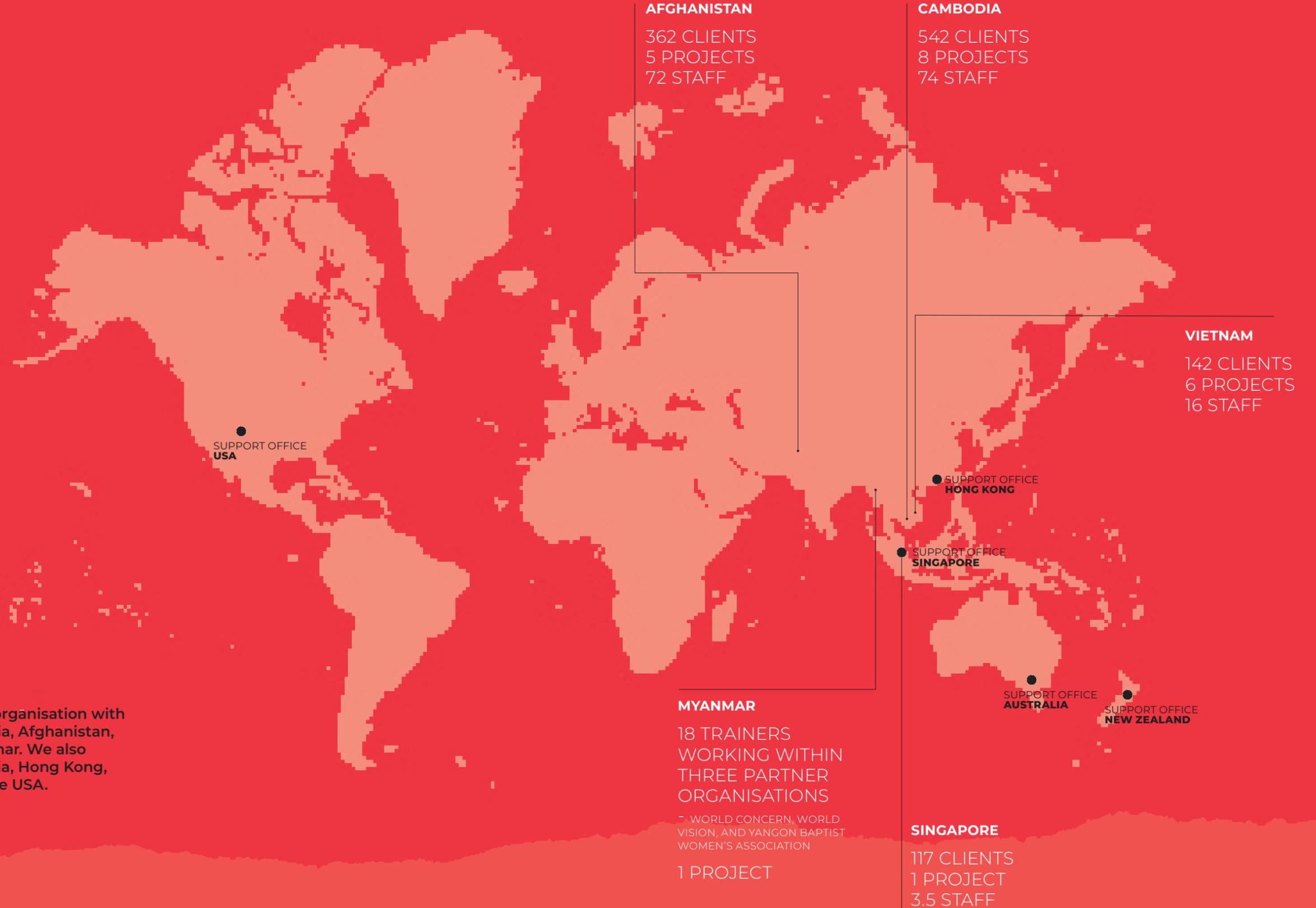
449 women and children

were empowered through quality education and job training.

62 community

training sessions provided information about domestic violence, human trafficking, online safety and positive parenting.

WHERE WE WORK



Hagar International is a global organisation with Programme Offices in Cambodia, Afghanistan, Vietnam, Singapore and Myanmar. We also have Support Offices in Australia, Hong Kong, New Zealand, Singapore and the USA.



OUR APPROACH: **THE WHOLE JOURNEY**

The whole journey starts with a survivor, an individual who has experienced severe trauma as a result of human trafficking, slavery or abuse. From the moment an individual enters our care, we work with them to assess their needs and we provide a range of intensive and individualised services to help rebuild trust and resilience.

We don't have a set time frame for how long we work with a client. We do whatever it takes for as long as it takes to restore a broken life.

We recognise the profound impact that human trafficking, slavery and abuse can have on a person's mental health and well-being, and we take a trauma-informed approach to responding with care and compassion.

Hagar helps to provide a safe place to live, counselling, case management services, legal support, education, and an empowering job. We create opportunities to ensure that the individual is not simply surviving, but thriving. The whole journey encapsulates each step taken by a survivor toward healing.



PROTECT

Ensure a safe environment, including legal support, for our clients, staff and caregivers.



HEAL

Empower individuals to recover from the impact of trauma.



THRIVE

Ensure that those we work with can access education and economic empowerment.



LEAD

Amplify the voices and experiences of those we serve to bring about the systemic changes that are needed to combat human trafficking, slavery and abuse.

PROTECT

Ensure a safe environment, including legal support, for our clients, staff, and caregivers.



Ensuring a safe environment means helping our clients move back into their communities, or re-establish themselves in new, safe communities. Our Lighthouse Transitional Care Centre in Afghanistan prepares clients for reintegration into their communities by providing mediation and family counselling. Follow-up care in the community may include ongoing counselling and education, and medical and vocational support. During the year, the Centre provided reintegration support to 12 girls, women and their children as they built their new lives.

Helping survivors achieve justice assists their healing and helps protect them and others from the risk of perpetrators reoffending against them. Survivors are often anxious about the legal process and are unsure what to expect, so we work with each individual to make the process as smooth as possible and alleviate their concerns.

To help ease the stress of child witnesses and victims in Singapore, and to prepare them for court, we collaborated with the Singapore Government to publish two picture books as part of a Witness Orientation Toolkit. This builds on our work in Cambodia to better protect traumatised children in the Cambodian justice system, and reflects Hagar's growing expertise in protecting vulnerable witnesses in legal systems.

In Vietnam, a new partnership with an experienced marriage and family lawyer from the Hanoi Bar Association means Hagar's legal service can deepen its expertise and provide more comprehensive justice and legal support. Through this project, we provide clients with the knowledge, skills and capacity to protect themselves and ensure that each person has access to a lawyer. In 2018, we assisted more than 200 clients.

While supporting our clients through the complex legal systems of the countries in which we work, we also help build the capacity of communities, including foster families, to ensure that every client lives in a safe environment.

Hagar Cambodia's Legal and Protection Project provided direct assistance to communities by educating 35 foster families about child rights and child protection and provided information about victim support skills to authorities in 20 communes.



100%

OF WOMEN AND GIRLS FELT SAFE IN THE LIGHTHOUSE TRANSITIONAL CARE CENTRE IN AFGHANISTAN.

SOURCE: HAGAR INTERNATIONAL CLIENT FEEDBACK

100%

OF OUR CLIENTS IN VIETNAM HAD ACCESS TO SAFE ACCOMMODATION.

100%

OF OUR CLIENTS IN SINGAPORE WHO NEEDED LEGAL AID FOR THEIR COURT TRIAL RECEIVED ADEQUATE SUPPORT.

"Hagar has helped me not to be scared or worry about the court case."

HAGAR CLIENT, CAMBODIA



Malis is a shy girl of 11 who lives with her mother and younger sister in a province outside Phnom Penh, Cambodia. Malis has been through a lot in her short life, which is why she came to Hagar.

Malis' community is close knit and neighbours often drop by. Unfortunately, an older family member took advantage of this when Malis was nine and raped her. When local authorities were informed, they contacted the crisis team at Hagar.



It took almost two years for Malis' case to be brought to court and our Legal and Protection Officer, Sotheary, journeyed alongside her through many postponements and frustrations. Sotheary worked on building a trusting relationship with Malis and talked her through exactly what to expect in court.

The trial took approximately three hours, with occasional 15-minute breaks to allow Malis to eat and have some time-out. When the perpetrator spoke in court, Sotheary arranged for a screen to be placed in front of him so that even though Malis could hear his voice she was not retraumatized by seeing him.

Malis was afraid when it was her turn to speak, "I was scared, and my heart was beating so fast, and it was hard to breathe," but she stepped forward and spoke anyway. She had been so thoroughly prepared that she spoke with strength. Afterwards, Malis was proud of herself for having the courage to talk in court about what had happened to her.

A month after the trial, Malis' counsellor travelled to her province to advise that her perpetrator had been sentenced to seven years in jail. Malis was so happy, knowing she didn't need to fear him any longer because he could not reach her.

Sotheary believes that without Hagar's support this case could have taken between five and 10 years to see a verdict. Hagar was able to ensure that the trial happened as soon and as smoothly as possible because of their expertise in preparing survivors to speak and because of their connections to the NGO that provided Malis with a lawyer.

Malis' journey with Hagar is not only helping her heal from the trauma of her past but has made her feel positive about her future. Malis wants to be just like Sotheary and work for an NGO, helping advocate for survivors of abuse. Until then, Malis will continue her schooling.

Hagar will continue to journey with Malis while she heals.

"I needed time to build trust with her. I met her many times, I wanted her to feel supported and believed. Sometimes, the court can be delayed, and I needed to be the one to tell her. The process took almost two years."

SOTHEARY, LEGAL AND PROTECTION OFFICER, HAGAR CAMBODIA

HEAL

Empower individuals to recover from the impact of trauma.



Most of our clients experience trauma-related issues in the aftermath of domestic violence, sexual abuse and human trafficking. Many come to us with health problems such as physical injuries, reproductive health problems, sexually transmitted diseases, chronic pain and mental health issues. We also treat a wide range of cognitive, emotional and behavioural issues including low self-esteem, self-blaming, social withdrawal, aggressive and/or abusive behaviours and self-harm.

The depth of our psychosocial support is what sets us apart from other organisations and our counsellors use diverse clinical techniques and evidence-based interventions to deliver therapeutic care.

In 2018, we provided psychological assessments, short and long-term counselling, crisis intervention and support at each step of our clients' recovery journeys. We also worked with communities to raise awareness of mental health issues and reduce stigma and discrimination.

One of our most successful projects, The Counselling Project, made an enormous impact throughout the year by facilitating 3,580 counselling sessions for 265 clients across four countries. In Afghanistan, 542 counselling sessions were provided to boys through our Forgotten No More project, and 866 counselling sessions were provided to women and girls through the Lighthouse Transitional Care Centre. An increased number of clients in Vietnam saw a boost in the number of counselling sessions delivered from 300 in 2017 to 556 in 2018. In Singapore, 23 clients attended 69 counselling sessions, and in Cambodia, 109 survivors received counselling support in the form of 1,118 face-to-face sessions and 429 phone sessions.

At Hagar, we strive to equip clients with skills they need to reintegrate into safe communities and live independently and we aim to help our clients establish positive social relationships and networks with families, friends, and communities.



265

CLIENTS ATTENDED 3,580 TRAUMA-INFORMED CARE COUNSELLING SESSIONS.

3

LIFE SKILLS TRAINING COURSES WERE PROVIDED IN VIETNAM.

“I could finally tell people my true feelings ... I hope Hagar will support me in being understood and being able to express my thoughts instead of hiding them (since it is not easy for me to do that). And I want to meet more people and make more friends”

LIFE SKILLS TRAINING COURSE PARTICIPANT



Yasin is 13 years old, tall and looks older than his age. He used to live in Northern Afghanistan with his father and brothers but one of his brothers was killed while working as a police officer and another brother he describes as 'lost'. Two of his sisters married but he does not know where they live. When Yasin was younger, he didn't attend school but instead looked after the sheep of a rich man who paid him approximately \$40 each month.



While he was in the fields one day, a villager came and said to Yasin, "your house has been burned by the Taliban." Yasin rushed home and found all that remained was blood, dirt and dust. He ran back to the fields in fear and was taken in by his employer.

A short while later, some people approached Yasin while he was working and asked him to go with them. They took him to a house where there were other boys, encouraged him to stay and said they would educate him. Yasin was worried about the sheep he had left behind but the people told him it was not a problem.

Yasin spent a long time living at the house. He received military training, including how to shoot

guns and kill people. The boys were given pills every day to make them compliant and stop them from running away. The boys were told that if they became suicide bombers they would go straight to Heaven, where their lives would be perfect.

One day, Yasin was given a vest full of explosive materials, directed to a police station and told to press a green button when he arrived. As Yasin approached, he heard a policeman shout, "Don't move or I will shoot you!" Yasin was arrested and when asked about his identity he told them his deceased brother used to be a police officer. The police knew his brother and kept Yasin in the police station. Eventually, the Police Commander took Yasin to the Ministry of Social Affairs in Kabul.

From there, he was referred to Hagar's Forgotten No More project for trafficked boys in Afghanistan.

Yasin was highly traumatised, afraid and extremely quiet when he arrived. He had nightmares, cried often, and occasionally refused to eat. A Hagar counsellor started working with him and, day by day, Yasin improved and began to make friends with the other boys.

As time went by, Hagar staff watched Yasin transform into a happy, clever and polite boy who is deeply grateful to the police officer who saved his life. Yasin is now doing well at school, is learning to repair mobile phones, and has started cooking with his Hagar house father.

Yasin said, "I would like to be educated better, but I know that I have missed out on a lot of education and I am now older than other boys. If I can catch up then I would like to be a doctor as when I visited them I could see it was a good job."

Hagar's team works tirelessly, often for years, to find and reconnect clients with their family members. Our goal is to eventually reunite Yasin with another brother who recently made contact with the Ministry of Social Affairs. If the brother's identity is confirmed, and it is safe for Yasin, Hagar staff hope that he can live with this brother. Until then, he will continue to learn and stay safe in Hagar's care.

MOTHER THYDA AND LITTLE CHANNEY



Abandoned in the garbage dump at birth, baby Thyda was born to a sex worker - she was unwanted and untimely. Her mother is a Cambodian sex worker in Thailand. Other than that, Thyda knows nothing more about her. Raised in a shelter, Thyda worked hard to earn her keep.

One day when she was 14 years old, together with the other girls from the shelter, they attended a concert going on in a nearby province together. The group set off together but as the night wore on, Thyda felt tired and decided to return home with two other friends. On their way back, the girls were stopped by three men. Thyda's friends managed to escape, but Thyda was brutally raped.



Deeply traumatised and in extreme pain, Thyda kept to herself for the next few weeks and refused to talk to anyone. But soon there were noticeable physical changes in her body and she had to tell the house mother about what had happened. When they found out that she was conceiving a baby girl, Thyda was thrown out of the shelter. Abandoned again, Thyda slept on the streets and wanted her life to end. Thankfully, the police picked her and referred her to Hagar, where she was supported through the entire pregnancy and was exposed to many vocational training opportunities.

In 2013, she gave birth to a beautiful baby girl, Channey. However, at a tender age of one, Channey started experiencing persistent pain in

her legs and a weak bladder function. She would wake up in the middle of the night screaming in pain. In 2018, her condition worsened and the doctors in Cambodia provided a grim diagnosis. She would need a surgery or risk paralysis; the chance of a successful surgery was not at all hopeful as the doctors had only performed two such operations before and the patients had been paralysed and passed away.

In a gruelling life-and-death situation last year, Hagar appealed to the pool of Singapore supporters to raise vital funds to bring Thyda and Channey to Singapore for the emergency surgery to save her legs. In a week, generous donors poured out their support and the fundraising target was met!

With the help of the Singapore medical specialists at Mount Alvernia Hospital, Channey was diagnosed with Spina Bifida, a congenital spine disorder, which is the cause behind the perennial weakness and pain in her legs, and the threat of paralysis and premature death for the little girl. On 17 September 2018, Channey went for the operation and it was a huge success! Though it cannot reverse the spinal cord damage, the surgery has greatly improved little Channey's muscle and bladder function; the excruciating pain in her legs that used to torment her daily was reduced significantly within a week of the surgery, and she is now able to pass urine normally.

Today, Thyda is working as a teaching assistant in a special needs school in Cambodia, providing

essential care and training to children with autism. We are absolutely thankful for all the support that the Singapore community; individuals who gave generously and the incredible support from the outreach team from Mount Alvernia who helped HAGAR to source for doctors who are willing to provide medical services at subsidised rates, and the neurosurgeon who waived Channey's operation fees completely!

It takes a village to raise a child. In Channey's case, it took a community to save a child's life. Thank you for being part of that community!

THRIVE – EDUCATION/ECONOMIC EMPOWERMENT

Ensure that those we work with can access education and economic empowerment.



We know that poverty is a significant barrier to women leaving situations of domestic violence and can increase their vulnerability to human trafficking. That is why we ensure access to education and provide opportunities for clients and their families to improve their incomes.

The Kabul-based Empowering Women for a Better Future project provides life skills training, career counselling and vocational training. In this way, Hagar helps survivors gain financial independence and reinforces broader efforts to secure equal rights for women, reduce gender discrimination and change behavioural patterns.

During the year, Hagar helped expand the economic opportunities of 284 women and girls in Afghanistan. We supported 18 clients as they undertook university studies, and provided career counselling and jobs training for 161 clients. The response to our new Small Business Training module was exciting and of the 27 clients who participated, seven subsequently started their own businesses.

Poverty and low family incomes often hamper the ability of survivors to access education. In Vietnam, we provided financial support to 26 families to cover tuition fees, books, uniforms and food. All of the clients we supported in school maintained good attendance, established connections with their peers and improved their academic performance. We also worked intensively with schools and teachers to provide safe environments by reducing discrimination against survivors of human trafficking, violence and abuse.

A good knowledge of English is often key to improving employment prospects and we frequently find that people who are unable to speak English tend to be disadvantaged and more vulnerable.

They are less likely to be employed, or they are in lower-skilled jobs. Our Singapore team provided classes that focused on improving English literacy and career pathways for 60 clients. Six of those clients found stable employment and received increased salaries due to good work performance.



1,000 survivors

OF HUMAN RIGHTS ABUSES HAVE BEEN EMPOWERED TO PLAY ACTIVE ROLES IN THEIR OWN FUTURES AND PARTICIPATE MORE FULLY IN AFGHAN SOCIETY SINCE THE EMPOWERING WOMEN FOR A BETTER FUTURE PROJECT BEGAN.

18 women

ACCESSED NEW EDUCATIONAL OPPORTUNITIES WITH THE HELP OF OUR TRANSITIONAL CARE CENTRE.

30 new business partners

WERE ENGAGED IN CAMBODIA TO PROVIDE JOB PLACEMENTS AND EMPLOYMENT FOR SURVIVORS AND THEIR FAMILIES.

“Going to school has been a nightmare after all the stigma, blaming and discrimination from my friends. Finishing high school is already a miracle, I never thought I could go to university. Hagar has always been by my side to encourage me until I realised there was nothing I could not do and decided to take the exam to enter college. Currently, I’m going to school while working, I feel stronger than ever and there are still many dreams awaiting ahead.”

HAGAR CLIENT, VIETNAM



An unforeseen consequence of China's one child policy, and a widespread preference for sons, is the impact it continues to have on women and girls in neighbouring Vietnam. The gender imbalance in China has created a market for Vietnamese women who are deceived or abducted into forced marriage, sex work or domestic servitude. Women and girls from Vietnam's ethnic tribes can be especially vulnerable as they are often living in poverty, lacking education, or unable to speak the majority Vietnamese language (Kinh).



The overwhelming need to find work and make a sustainable livelihood can make women and girls susceptible to being tricked into human slavery.

At the age of 18, Hoang had no concept of human trafficking. From an ethnic minority living in central Vietnam, she went willingly with a woman from a neighbouring village on the promise of work in China. But it was too late when she realised she had been sold as a bride to a Chinese man. Her parents were upset for her when she managed to contact them but told her that she had no choice but to accept the situation. With no means of going home, all she could hope for was that the marriage would be a happy one.

It wasn't. Hoang longed to return to Vietnam and her husband's response was to try to beat the homesickness out of her.

They had a son and, when he turned two, Hoang's husband agreed to take her home to visit her family. The joy of the reunion made her more homesick and unhappier than ever, which infuriated her husband, who became even more violent.

By the time Hoang had a second child, the need to escape was almost overwhelming but she couldn't leave without her children. Hoang told herself that all she had to do was wait and bear the abuse until her youngest child was four years old and able to manage the journey (which she had memorised

from the previous trip). Hoang seized her opportunity the moment her husband was away. It had taken nine years.

Hoang made it home safely with her children but there was still a long way to go to legally formalise her return. Fortunately, the local police are familiar with Hagar's work through training we have provided about human trafficking awareness and they contacted Hagar to assist Hoang. Our staff in Hanoi formulated a strategy for legal, social and emotional support. In collaboration with the local authorities, Hagar organised birth certificates and household registration for Hoang's children, developed a plan for schooling and Vietnamese language classes (since Hoang's children could only speak Chinese), and arranged medical

check-ups for Hoang and her children. Hoang's children now have free access to education as part of the government support for households in extreme poverty.

When she first returned to Vietnam, Hoang undertook manual labour work and seasonal jobs out of town. This work didn't pay well, around USD 6-7 per day, and was not stable. Hagar suggested Hoang take a job at a local supermarket but she was reluctant to accept the offer. She had never worked for a company and felt inferior to others because of her low level of literacy and her past experiences. Despite her misgivings, Hoang joined the company and recently signed a full-time employment contract for one year.



Rithy was 8 when he first held a gun. After escaping from his mother who tried to drown him, Rithy's beloved grandfather took him to live with him in the Khmer Rouge army camp where he worked then. Rithy grew up in anguish and despair; his childhood toys were real guns and TNT dynamite.

Fast forward 26 years later, former Hagar client, now medical doctor, Rithy is a glowing inspiration to many in Cambodia, providing medical care to poor families living in the slums of Phnom Penh.



As a young boy, Rithy grew up in an abusive environment. He never knew his father and his mother was an alcoholic and compulsive gambler. When she was drunk, she would take her anger out on Rithy. The only person who really loved him was his grandfather. When his grandfather was shot to death, life became completely meaningless for Rithy. He left the army camp and started living on the streets, scavenging in garbage bins for scraps to keep alive. Later on, he was recruited by street gangs and turned to drugs to numb his pain.

After being rescued off the streets by the police, Rithy was referred to Hagar for support. But it took him a few years before his heart softened. At 12, even though he was in school, he resented the fact that everyone else was much younger than him

and rejected love from Hagar and everyone who tried to help him.

Over time, through the persistent care and dedicated commitment from the Hagar staff and volunteers, Rithy decided one day to let go of his bitterness and shame. That was his turning point – Rithy started to push himself to study hard. What drove him to excel in his studies was a lofty dream of one day being able to help his own people from the slums.

The dream finally materialised and instead of earning a comfortable salary working in the public hospital or in a private practice, Dr Rithy is dedicating much of his time going into the slums to provide medical consultation and treatment for impoverished children and families.

For those who are sick, they don't go to the doctor as they would likely be turned away because they are poor. As Dr Rithy said, "If the sick cannot come to us, we must go to them."

Where specialist treatment and major surgical procedures are needed, Rithy helps to approach hospitals and advocate on their behalf and negotiate for medical attention, surgery, and treatment.

Because of Dr Rithy's regular support to the slum families, expecting mothers can now enjoy improved nutrition and babies get additional formula milk to keep healthy. Substance abuse and gambling is a prevalent issue amongst the families which Dr Rithy is trying to tackle as well. Instead of just advising and counselling the

families, Dr Rithy is also identifying and training up leaders in the community, helping them to be more effective in working with their own neighbours.

Supported by Hagar Singapore and Flame Cambodia, Dr Rithy collaborates closely with volunteer teams from Singapore to organise regular medical mission trips and community projects to improve the lives of the slum families.

Rithy's personal transformation and who he has become today sums up the reason and motivation for Hagar to do whatever it takes for as long as it takes, to restore a broken life. And when healing happens, and the cycle of poverty is broken, communities can become whole again.

THRIVE – COMMUNITY-BASED CARE

Ensure that those we work with can access education and economic empowerment.



We know that healing happens within safe and nurturing environments, especially within loving families, and we are committed to community-based care. Unfortunately, there are no formal models of community-based care available in Afghanistan, so all clients are initially supported in shelters while we work with them towards reintegration into the community.

In 2018, we reintegrated 37 survivors in Afghanistan, 30 in Cambodia and three through Singapore.

Hagar Vietnam provided community-based support to 113 clients and their dependents to help them live safely and confidently in their local communities. We partnered with local authorities to facilitate community-based agricultural, animal husbandry and aquaculture livelihood training, which helped our clients secure ongoing work. Activities arranged with savings and loan groups helped build women's financial literacy and provide economic independence and incomes for their families.

The Transitional Living Project in Cambodia provides community-based support for survivors who are not able or ready to return to their families. In such cases, we place clients in safe, caring environments in foster families or semi-independent living arrangements.



52 clients

IN 7 PROVINCES WERE HELPED BY THE TRANSITIONAL LIVING PROJECT.

26 foster families

IN CAMBODIA PROVIDED CARE AND SAFE HOMES FOR 43 CLIENTS. 8 NEW FOSTER FAMILIES WERE INDUCTED.

“I would like to say a special thanks to my foster family who gave me a place where I was loved and in a safe house. My foster family is my second home. My life has changed from being a broken life because of Hagar and my foster family. They have made me feel hopeful and loved. I know now that I have a lot of people who love me and are always beside me. Without them all, I wouldn't have become the confident person that I am today.”

16-YEAR-OLD HAGAR CLIENT, CAMBODIA



Growing up, Tien didn't get as much care from her mother as she would have liked. After her parents divorced, she lived with her father's family. At the age of 16, Tien was tricked by a group of people and trafficked to China where she was forced to be a wife to three different Chinese men.



Almost two years later, Tien managed to escape back to Vietnam. Unfortunately, her family's financial difficulties meant she couldn't continue her schooling, even though she always loved studying. Instead, she ended up working at her uncle's coffee shop.

Tien thought her life would improve when she returned to Vietnam but, to her distress, the people in her hometown started to avoid and look down on her. They talked behind her back and looked at her differently. She was frightened, lost all confidence and couldn't bring herself to look into others' eyes. As she faced this discrimination from her community, Tien thought about committing suicide.

Tien was referred to Hagar by the Department of Social Evils Prevention. There she received shelter, healthcare, life skills training and career orientation. After being counselled and mentored by Hagar staff, Tien was able to speak up and express her wish to return to school.

Hagar has supported Tien's education since eighth grade and she is now in grade 12 at a school in Hanoi. She is such a good student that she is awarded certificates of merit every year. In 2019, Tien will sit for an entry examination to study social work at university. She dreams of helping people who have experienced the same disadvantaged circumstances she did.

“After such a long time it was not easy to go back to school with younger classmates but I know that life is beautiful and now I am strong and happy.”

TIEN

LEAD

Amplify the voices and experiences of those we serve to bring about the systemic changes that are needed to combat human trafficking, slavery and abuse.



Across all of the countries in which we operate, we are deeply committed to helping lead systemic changes to prevent human trafficking, slavery and abuse, and advance the rights of survivors.

Our innovative Combatting Human Trafficking in Afghanistan project provided training sessions on identifying and preventing human trafficking for government officials, border police, educators, and religious and community leaders. In a country where survivors have, in the past, most often been criminalised rather than identified as victims, this work is crucial to changing officials' perceptions about human trafficking and survivors.

Through this important work, we helped pioneer a national referral form and system for victims of trafficking, which was approved by the government's Trafficking in Persons High Commission for use across the country. We also created the first Trauma-informed Care manual for victims of human trafficking.

Hagar is a global leader in Trauma-informed Care and we endeavour to share our knowledge and expertise with others.

In Vietnam, we presented a national Trauma-informed Care Learning Forum that was attended by 75 participants from 51 embassies, UN agencies, government agencies, NGOs and academic institutions.

This expertise lends weight to our ability to effect systemic change and with our partners we are currently advocating for a revision of the Vietnam Child Law, establishment of an effective grassroots national child protection system, access to quality services for survivors of human trafficking, slavery and abuse, and increased collaboration and cooperation nationally.

Capacity building efforts are a key pillar of Hagar's plan to share Trauma-informed Care expertise with partners, especially in regions where such knowledge and skills are unavailable. In 2018, we introduced Trauma-informed Care in Myanmar in partnership with other organisations and 18 participants from three partner NGOs and ministries became Trauma-informed Care trainers who now have the skills to pass on to their organisations' staff. Ongoing support from our team is helping to ensure the effective local implementation of Trauma-informed Care practices.

Through Hagar's work, organisations understand that becoming trauma informed does not necessarily require specialist clinical training but is a shift in thinking and behaviour that requires basic knowledge to implement. We look forward to continuing to develop and deepen this work with our partners in Myanmar.



1,796 participants

ATTENDED 91 COMBATTING HUMAN TRAFFICKING IN AFGHANISTAN PROJECT TRAINING SESSIONS.

34

CAMBODIAN MINISTRY STAFF WERE TRAINED IN ADVANCED CASE MANAGEMENT AND COUNSELLING.

“Capacity building training changed the way I communicate with my clients and others. It also transformed the way I work. It deepened my understanding on how to write good case notes and built up my professional skills.”

TRAINING PARTICIPANT, CAMBODIA



Loi, a 21-year-old client of Hagar Vietnam, attended the 2018 Asian NGOs International Development Conference in Taiwan in October. At this event, Loi had many opportunities to learn and grow by sharing her story and listening to other Ambassadors.



During her one-week stay in Taiwan, Loi shared her story and her perspectives about gender identity and gender stereotypes with more than 100 representatives from international NGOs in Asia.

Loi is determined that such a life is not meant for her. She believes that every girl deserves to know that she can be much more than what is expected of her. Indeed, she can be anyone she wants to be.

She also pondered the meaning of being a girl. In her hometown, girls are expected to finish high school, get married and bear children, and they should accept whatever is offered to them.

“I have overcome all the stigmas and complexes of a victim to become who I am today. I work, I go to university. I am building my life and my future. If I can do it, so can you.”

LOI

MAKING SYSTEMIC CHANGE



The criminal justice process can be frightening and distressing for any witness, but all the more so where the witness is a victim of crime.

Hagar is proud to be a partner with the Singapore Government in its initiatives to help vulnerable witnesses navigate the Singapore judicial system.



In a joint collaboration with the Singapore Government to help vulnerable witnesses navigate the Judicial System, two resources were produced to assist child witnesses and victims who have to attend court. The materials were introduced by the Honourable Chief Justice Sundaresh Menon at the Judiciary Volunteers Appreciation Dinner on 3 October 2018, and were subsequently made available to Primary Schools, the National Library and its branches, and Family Service Centres.

The two picture books are the first instalment of the Witness Orientation Toolkit, which is targeted at assisting vulnerable witnesses, and the caregivers and supporters of such witnesses as they prepare to attend court.

Adapted to suit the Singapore context, the materials are modified versions based on the original publications put together by Hagar International in conjunction with UNICEF to assist child victims and witnesses in Cambodian courts.

Organisations who have contributed to the development of the materials include the Singapore State Courts, Hagar Singapore, Community Justice Centre, and Centre for Pro Bono & Legal Education, Faculty of Law, National University of Singapore.

Other publications of the Toolkit are slated for release over the course of 2019. These materials are part of the wider efforts to strengthen national policies and processes, improving the experiences of vulnerable persons as they traverse the legal justice system in Singapore. The outcome is evidence of a collective commitment from the government and civil society working together to protect the rights of victims in the judicial system.

OUR VOLUNTEERS

From legal research to administrative assistance, we are grateful for the support of passionate volunteers who engage deeply with our work.

186

volunteers

20,807

hours contributed

WORKING IN PARTNERSHIP

Together, we can change lives.

Partnerships are integral to bringing our vision to life and they enable us to expand the reach and impact of our work through capacity building, research, advocacy and vital financial support.

To all of the individuals, governments, companies, trusts, foundations, schools and churches, thank you for helping change thousands of lives over the past 25 years. With your support, we have helped women and children seek justice, achieve their rights and become leaders in their communities. We stand unified against the injustice of human trafficking, slavery and abuse, and we remain dedicated to walking the whole journey alongside survivors. Thank you for walking the whole journey with us to seek justice and healing for those who have been exploited and abused.

2018 Partners

Corporate

27 Seconds Wine NZ	DDB Worldwide Pte Ltd
Allied World Assurance	Deutsche Bank
Anonymous (Hong Kong)	Dymon Asia
Ascalon Pacific NZ	Eleven Australia
Aviva Singapore	Emily Ross Bespoke
BeautyMedix	Expatriate Dental
Bless Inc Asia	EX-R Consulting
Boeing Global Corporate Citizenship	Farmgate Cheese
BreadTalk	Freshfields Bruckhaus Deringer
Broad Peak Investment Advisers Pte Ltd	Goldman Sachs Gives
BTIG	Heidrick & Struggles
Chandon	HHG Legal Group
Clifford Chance	iLido Group
CLSA Chairman's Trust	Imago Dei Fund
Corrs Chambers Westgarth	IUCI
Cox Inall Change	JP Morgan Chase
CVC Asia Pacific	Linklaters
DDB Hong Kong	Macquarie Group Foundation
	Max Architectural Design NZ

Monica Vinader
Morgan Stanley
Mountain Goat Beer
Murkani
Noel Gifts International Ltd
Outland Denim
Parry Field Lawyers
Pacha Mama Wines
Proelect M & E Pte Ltd
S. Nine
Salesforce
Smith & Smith Lighting
Splitrock Natural Spring Water
Studio Tweed
Sunray Woodcraft Construction Pte Ltd
Thomson Reuters
Trans Instruments (Singapore) Pte Ltd
Travel Kind
Tricolor Services Limited
White and Case LLP

Trusts and Foundations

Alexis Tsang
Barlow Family Foundation
Birchall Family Foundation
Carpe Diem Trust, New Zealand
Chen Su Lan Trust
Colleen Yu Fung
DOC
DOVE Foundation
Dove Trust New Zealand
Frimley Foundation NZ
Foundation – anonymous
I.S. Wong Foundation
J & B Hay Philanthropic Foundation
Jennifer and Yusuke Saito
Joe and Clara Tsai Foundation
Kamilla Holst
King Foundation
Kings Trust New Zealand
Lee Foundation
Lilian and Kenneth Lee
Peter Broughton Foundation
SowHope
The Estate of the Late

Martin Kantor
The Larsen Family Trust
The Pratt Foundation
The Rhonda Wyllie Foundation
Valerie Hamilton Estate/HNZ
Van der Poel family, New Zealand
Virtue Foundation
Yip Foundation

Schools

ACS Primary School (Barker Road)
Global Indian International School
Nanyang Technological University
National University of Singapore (NUS) Faculty of Law
West Virginia University – School of Social Work

Non-Government Organisations

Centre for Domestic Employees
ChildFund Vietnam
Christliche Ostmission
Colombo Plan Council
Community Justice Centre
Emancipasia
Garden City Rotary NZ
Garden of Hope
Hanoi International Fellowship
Hanoi International Women's Committee
HealthServe
Humanitarian Organisation for Migration Economics
International Organisation for Migration
Indo China Uisgebeatha Club
Law Society Pro Bono Services
Mackillop Family Services
Mount Alvernia Hospital
Ping-Pong-A-Thon
Rotary International
Save the Children International

Singapore National Eye Centre
Tearfund New Zealand
Transient Workers Count Too
TEAR Australia
UNICEF
World Hope International
YGAP

Churches

Barker Road Methodist Church
Bethesda Bedok-Tampines Church
Bluewater Mission
Canberra Baptist Church
Church at Bethany
Dreambuilders Church
Empower Church Christchurch
Geylang Church of Christ
Geylang Evangelical Free Church
Hanoi International Fellowship
Life Church Christchurch
Lincoln Baptist Christchurch
Mar Thoma Syrian Church in Singapore
River of Life Church
St Christopher's Anglican Church, Christchurch
St Margaret's Anglican Church, Auckland
True Way Presbyterian Church, Singapore
World Revival Prayer Fellowship

Government/Public Institutions

Afghanistan
Afghanistan Independent Human Rights Commission
Ministry of Interior Affairs, Afghanistan
Ministry of Justice, Afghanistan
Ministry of Labor, Social Affairs, Martyrs and Disabled, Afghanistan
Ministry of Women's Affairs, Afghanistan

Cambodia

Ministry of Foreign Affairs and International Cooperation, Cambodia
Ministry of Interior, Cambodia
Ministry of Justice, Cambodia
Ministry of Social Affairs, Veterans and Youth Rehabilitation, Cambodia
Ministry of Women's Affairs, Cambodia

Singapore

Ministry of Home Affairs
Ministry of Manpower
Ministry of Social and Family Development
Singapore Inter-Agency Taskforce on Trafficking in Persons
Singapore Police Force
State Courts of Singapore
The Law Society of Singapore

USA

US State Department, Bureau of International Narcotics and Law Enforcement Affairs
USAID

Vietnam

Center for Women and Development
Helpline 111
Ministry of Foreign Affairs
Ministry of Labour, Invalids and Social Affairs
Nghe An Department of Foreign Affairs
Nghe An Police Department
Social Work Centers in Provinces
The People's Aid Co-ordinating Committee
Yen Bai Women's Union

HAGAR SINGAPORE

BOARD

Jimson Cheng

Chairman and Hagar International Board Member

BSC

Jimson Cheng is an authority in Asia-Pacific senior leadership in life sciences and healthcare. He is active in human resources working alongside legal professionals and services sector practice groups. Jimson's professional experience spans across Asia, United States and Europe in senior management roles. His interest in social causes has led him to be involved with work among orphanages and prison ministries.

Paul Chan

Board Member

Currently the Director of Financial Services with Great Eastern life, Paul is also the Chairman of the International Certification & Standards Board of Asia Pacific Financial Services Association (APFinSA) and a Past President of the Insurance and Financial Practitioners Association of Singapore (IFPAS). Aside from his professional achievements, Paul serves on the Board of Trustees of World Revival Prayer Fellowship, and has been actively serving in various ministries of the church including preaching, supervising cell groups and mission work including the church involvement in supporting Hagar's work. Paul holds an MBA, the Chartered Life Underwriter (CLU), the Chartered Financial Consultant (ChFC) designation, Fellow Chartered Financial Practitioner (FChFP) and the Chartered Wealth Manager (CWM) qualification. He has also co-authored two books with Dr B C Ghosh, Strategic Planning for SMEs in Singapore & Malaysia, and Smart Retirement Planning.

Dominique Choy

Board Member

Dominique is a founding member of HCSA Dayspring that helps at-risk women and children. As the current Chair of HCSA Dayspring Management Committee, she has been active in raising funds for Dayspring's two initiatives since 2006. Trained in Hospitality Management from the University of Hawaii, Dominique has honed her skills in Hawaii and Singapore. She also has over 20 years of experience as a realtor specialising in the sale and rental of private properties in Singapore. Dee's passion in cooking has led her to complete a culinary course conducted by the famed Culinary Arts and Hotel Management school, Le Cordon Bleu in Paris.

Chua Eng Hui

Board Member (Secretary)

A senior consultant with RHTLaw Taylor Wessing, Eng Hui is a member of the Criminal Law practice under the Litigation and Dispute Resolution Practice. Eng Hui started his legal career in the Attorney General's Chambers where he served as a Deputy Public Prosecutor for 5 years from 1987 to 1993. In 1993, he was transferred to the judicial service where he served as a District Judge before moving on to private practice. Eng Hui has extensive experience in Criminal legal practice, having handled numerous crime law cases all the way up to Court of Appeal level. In addition, Eng Hui also has substantial experience in cases involving corruption, fraud and deceit.

Koh Eu Beng

Board Member (Treasurer)

After having spent 20 years in the Technology Industry spanning roles in Business Development, Sales, Marketing and Manufacturing, Eu Beng is currently Associate Director at NUS Business School. He has a burden for youths and young adults, and is involved in church and organisations reaching out to this group. Eu Beng also firmly believes that the Corporate world can and should make a bigger, positive impact to the social sector, and is studying various means to help accelerate it.

Lee How Glap

Board Member

Armed with 27 years of experience working with Philips, AT&T, Lucent Technologies and Corning; across 3 countries, Singapore, Indonesia (4 years) and China (16 years), How Giap spent considerable time over the last 2 decades on his regional career. Having retired from Corning in April 2011, his last position was as the Vice President of Manufacturing for Corning Greater China Telecom. He also held many other positions, prior to that, including, President of Corning Optical Fiber for Greater China, General Manager of a joint venture in China (Lucent Technologies) and Plant Manager for AT&T in Indonesia. Elected for an early retirement from the corporate world, so that he can move from achieving "success" to "significance", How Giap is now using his skills and experiences to educating young people, engaging in charitable work and consulting work with SMEs locally and regionally. How Giap and his wife, Alice, worship at the Covenant Evangelical Free Church in Woodlands.

Sylvia Lee

Board Member

Sylvia's career experience spans the gamut of refinery operations, and engineering design to talent management, and strategic HR. She left the corporate world in 2008 to pursue personal interests and eventually started Lotus Culture in 2010 – a social enterprise which provided employment for sexually trafficked and exploited women and girls in Cambodia. Its mission was to help rebuild lives. Despite these efforts, Sylvia realised quickly that beyond addressing the symptoms of human trafficking, more needs to be done to tackle the root causes. In 2012, she set up EmancipAsia Ltd. to raise public awareness about this societal issue, to engage the masses and empower individuals, communities and businesses to take action to combat this heinous crime.

Micaela Cronin

Board Member and Hagar International CEO

BFA, BSSW, MBA, GradDipCDev

Micaela has worked in the not-for-profit sector for over 25 years. She has extensive experience leading organisations that provide specialist services to vulnerable and disadvantaged children, young people, and their families. An internationally recognised leader in the community sector, Micaela has held key leadership roles throughout her career. These include President of the Australian Council of Social Services and a range of government appointed roles to advise on child protection and broader social reform issues around the world.

Michael Chiam

Executive Director

Having spent close to 20 years serving in the international humanitarian sector, Michael is no stranger to global poverty issues and social evils that are prevalent in impoverished and oppressed communities in the developing countries. Michael brings with him extensive programme and executive experience having provided direct oversight of numerous global development projects in about 25 countries worldwide. Immensely grateful for the chance to marry both his life mission and his career, Michael's personal mantra keeps him focused and rooted even in turbulent times – "You only live once, so make the life in your years count." Outside of work, Michael also volunteers with The Navigators as a mentor in the 20-30's ministry. Michael has a MBA in NGO Leadership and serves on the board of Hagar Social Enterprises Group.

2018

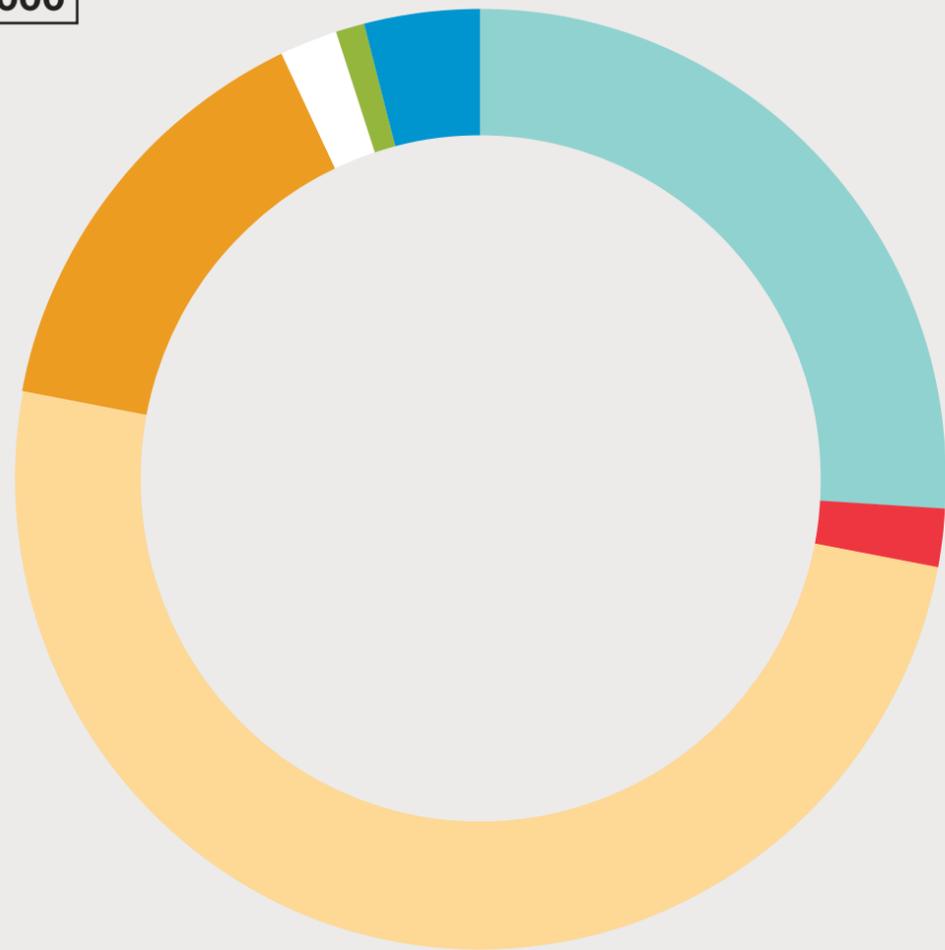
FINANCIAL SUMMARY (USD)

for all 9 network offices

Income

- ◆ Individuals **\$1,299,000**
- ◆ Churches **\$103,000**
- ◆ Trusts, Foundations and Organisations **\$2,461,000**
- ◆ Corporations **\$699,000**
- ◆ Social Enterprise Partners **\$28,000**
- ◆ Government **\$19,000**
- ◆ Other **\$179,000**

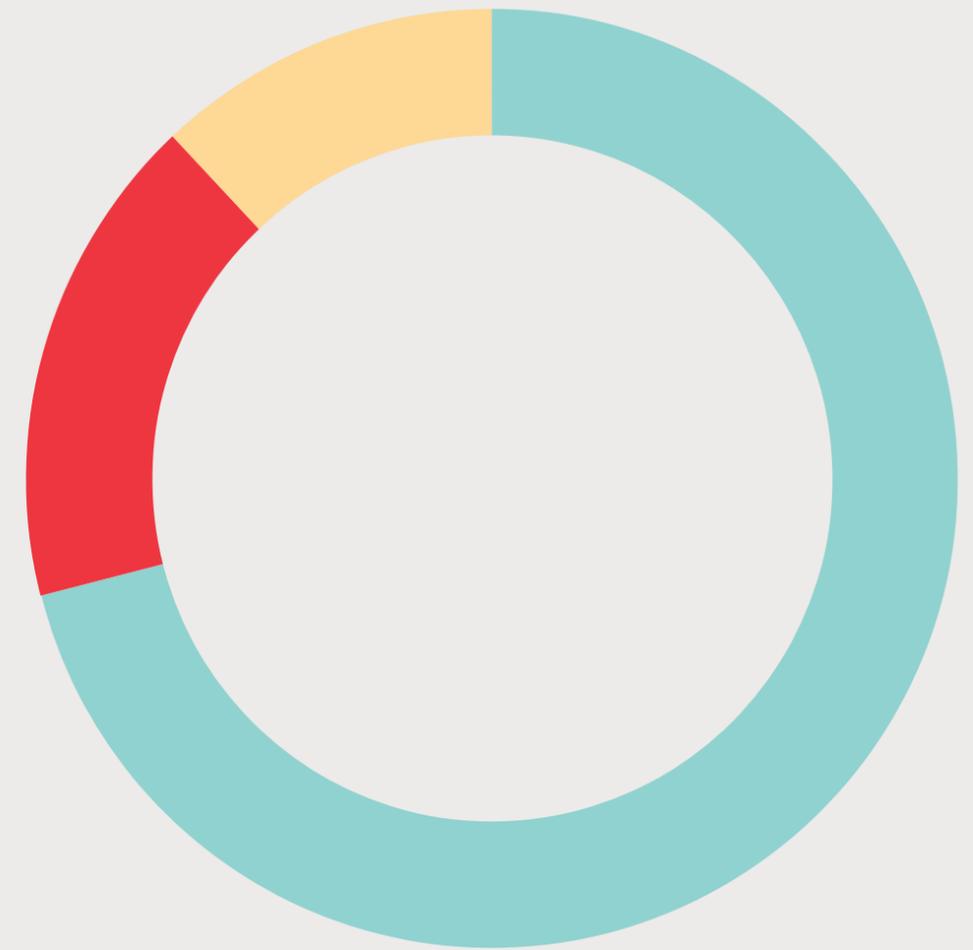
TOTAL **\$4,788,000**



Expenditure

- ◆ Programme Services **\$3,433,000**
- ◆ Management and General **\$838,000**
- ◆ Fundraising **\$592,000**

TOTAL **\$4,863,000**



2018

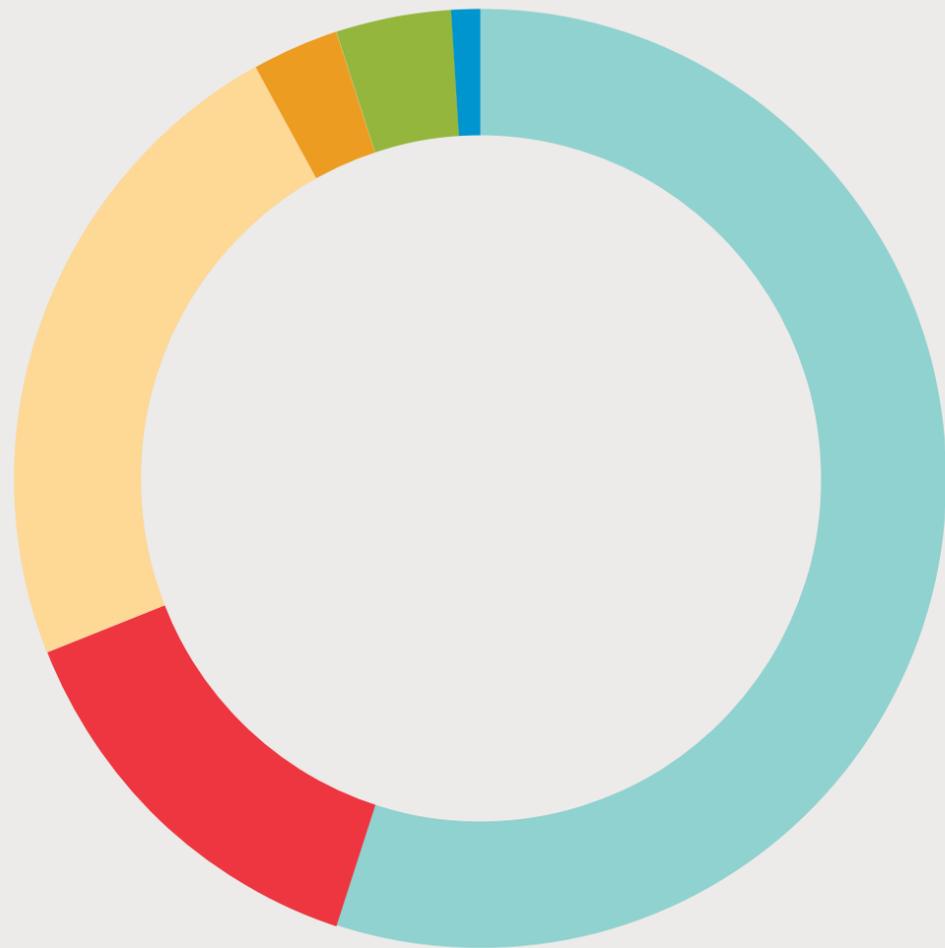
FINANCIAL SUMMARY (SGD)

for Hagar Singapore

Income

- ◆ Individuals **\$458,696**
- ◆ Foundations **\$120,000**
- ◆ Corporations **\$191,418**
- ◆ Government **\$25,562**
- ◆ Churches **\$33,411**
- ◆ Schools and Others **\$13,394**

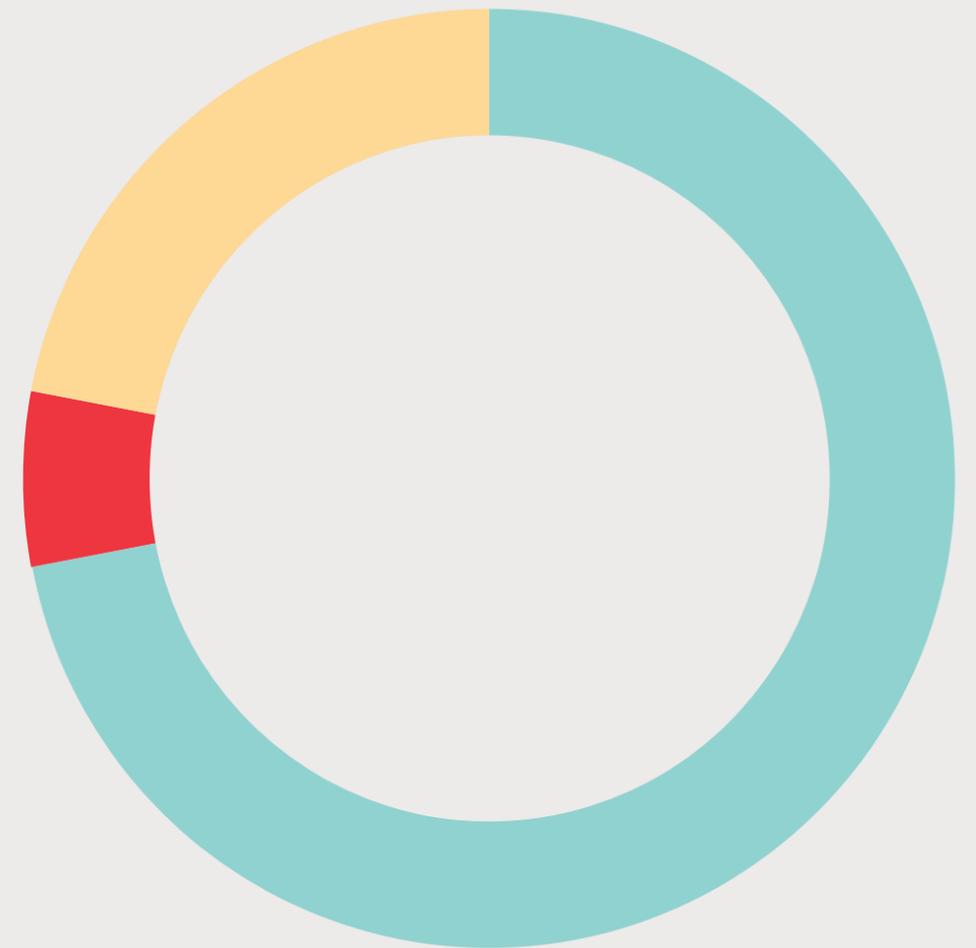
TOTAL \$842,482



Expenditure

- ◆ Programme Services **\$570,556**
- ◆ Management and General **\$50,243**
- ◆ Marketing and Communication **\$176,776**

TOTAL \$797,575



Hagar Singapore Ltd

Hagar Singapore Ltd is a registered charity under the Singapore Charities Act. (UEN: 200401226H)

Banker **DBS Bank**

Auditor **TM Zee & Co.**

Office Number **6909 3351**

Mailing Address **Simpang Bedok Post
Office P.O. Box 200 Singapore 914807**

Our ability to make a difference in the lives of women and children is dependent on your generosity.

You can support us through financial giving, or volunteering your time and expertise. For more information about what we do, and how you can get involved, please visit

hagar.org.sg

Facebook **HagarSingapore**

Instagram **@HagarSingapore**

Email **singapore@hagarinternational.org**