



hagarsingapore.org

ANNUAL REPORT 2013

A Year In Review

HAGAR
the whole journey



Hagar is a Christian international humanitarian organization committed to the recovery and economic empowerment of women and children who are survivors of extreme human rights abuse, particularly human trafficking, gender-based violence, and sexual exploitation.

Our purpose is singular. We welcome the toughest of human conditions. We do whatever it takes for as long as it takes to restore a broken life.

Hagar is registered as a foundation in Switzerland and a registered charity under the Singapore Charities Act.

Banker

DBS Bank

Auditor

TM Zee & Co.

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Hagar pursues the highest degree of care and protection for its clients; many names have been changed and images do not necessarily reflect the story profiled. Photography by Mia Baker, Erika Pineros

REFLECTIONS ON 2013

Talmage Payne - Hagar International CEO



“Continue to remember those who are mistreated as if you yourselves were suffering.”

- Paul the Apostle

When I heard Ravey’s story, it didn’t surprise me. After a time at Hagar, he reintegrated back to his community in Cambodia and thrived. But later, he got into trouble and his case-worker found him distressed and addicted to drugs, wanting another chance.

This year marks Hagar’s 20th anniversary and we celebrate two decades of working with women and children, many of whom have stories like Ravey. Their journeys aren’t fast, simple, or linear. There is no silver bullet. Each requires unconditional love, disciplined professionalism, and raw courage.

The journey isn’t easy, but it is full of hope even in dark places. Like the launch of the first specialised programme in Afghanistan for male child victims of trafficking and sexual abuse and Cambodia’s first satellite office in Battambang. It’s Hagar Myanmar becoming a reality after two years of planning and growing. It’s healthy social enterprises after years of tough lessons in the marketplace.

In our 20 years, we’ve learned that there is much we still don’t understand about recovery. But when we walk with women and children through the highs and lows, we all win in the

long run. For two decades we’ve honoured the tenacity of our founders, Pierre and Simonette Tami, who understood this and trusted God with outcomes just out of our reach. So with wisdom and compassion, Ravey gets that second chance. We know he will thrive as part of Hagar’s alumni one day.

We are grateful for your prayers and gifts that make this journey possible. Happy 20th Hagar!

*Talmage Payne,
Hagar International CEO*

REFLECTIONS ON 2013

Michael Chiam – Hagar Singapore Executive Director

I have been asked this question many times in the last one year since I joined Hagar Singapore in March 2013 – “Why Hagar?”

Admittedly, it is not one of the most comfortable places to work in. Human trafficking reveals humankind’s most savage cruelty, each day we work with survivors who have gone through the toughest of human conditions. Many times, we wished we could have done more or better to help them. Complex trauma, inadequate legal protection systems, scarce resources. Nonetheless, we battle against these debilitating circumstances in our pursuit of justice, protection and recovery.

Though it is not comfortable, it has been the most rewarding time in my life serving these brave survivors with Hagar. In fact, I am deeply grateful and

count it my privilege.

We have a fair share of highs amid the lows this year. You might remember Nita, a 10-year old Cambodian acid attack victim. As a Singaporean myself, I am proud and thankful to see many of our supporters and their friends rallying help to support the little girl’s yearly medical needs and her upcoming eye operation in Singapore.

The Singapore Government’s dedication towards the prevention of human trafficking and protection of victims has been a great boost to Hagar’s work. In December 2013, the Singapore Inter-Agency Taskforce for Trafficking in Persons sent a team of 10 officers from the Ministry of Home Affairs, Ministry of Manpower, Ministry of Social and Family Development, Attorney-General’s Chambers, Singapore Police Force - Criminal

Investigation Department, to visit Hagar’s recovery shelter programmes in Vietnam and discuss partnership opportunities to address human trafficking crimes together.

As we press on towards the goal, we seek your continuous support and prayers for these women and children. We will not be able to save all, but even if it is just one, we will do whatever it takes to restore a broken life.

Blessings,



A handwritten signature in black ink that reads "Michael Chiam". The signature is fluid and cursive, with a long horizontal stroke at the end.

*Michael Chiam,
Hagar Singapore Executive Director*

COUNTRY HIGHLIGHTS

The Best of 2013

Afghanistan

Forgotten No More - trafficked boys now receive wholistic recovery care through this groundbreaking programme. Five boys reintegrated in 2013.

Cambodia

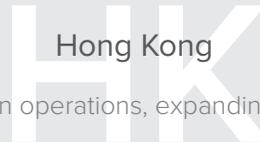
Northwest Office Launch - more clients and their families were able to access holistic recovery services in remote locations.

Vietnam

Expansion of business partnerships led to more employment opportunities for clients. An income generation pilot project improved the economic situation of women involved.

Hong Kong

Hagar Hong Kong began operations, expanding Hagar's reach globally.





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NUMBER OF CLIENTS SERVED

Lives Impacted in 2013



161

Clients received residential care services in Afghanistan, Cambodia and Vietnam



71

Family counselling
sessions held with
clients and their
families in Afghanistan,
Cambodia, and
Vietnam







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THE POWER OF CHOICE, THE FREEDOM TO DREAM

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Personal Well-Being

“My trust in people was broken many times. Even my grandmother and parents encouraged me to go to Russia. That was how I was cheated and trafficked. When I first came to Hagar, everyone treated me nicely, and that made me suspicious because they were like my traffickers who treated me well at first. But slowly, I realized that the staff at Hagar are sincere, and now I am beginning to learn how to trust.”

-Thien

19 Women participated in creative arts personal development in Vietnam

25 Clients received specialised Trauma-Focused Cognitive Behavioural Therapy (TF-CBT) in Cambodia

IT HAPPENS TO BOYS

Protection

“I like all the teachers and the house mother and I like all the other boys.”

- Samim

When Samim was eight, his dad sold him to another man who then traded him to an orphanage. Every night the other boys dragged him to the showers and raped him. When Samim arrived at Hagar, it took months for

him to interact with other men and to go close to water. He is finally safe through the rigorous legal protection Hagar offers and is accessing recovery services tailored to his individual needs.

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Boys found hope and healing through Hagar Afghanistan's 'Forgotten No More' programme, the first of its kind in the country dedicated to walking the whole journey of restoration with male child victims of trafficking and sexual violence.



UNCOVERING THE STRENGTH WITHIN

Economic Empowerment

“I felt some life return to my body when I thought of learning something new. If other girls like me who’ve been through painful experiences could learn...I began to wonder if I could too? Maybe I could begin to put the pieces of my life back together. Maybe some hope could come back into my heart.”

-Zarifa

When Zarifa joined Hagar’s Empowering Women for Economic Participation programme in Afghanistan, she began to open her heart to the idea of new opportunities. She started to believe her value and give herself permission to grow past the trauma and pain that threatened to steal her future.



2012 v 2013

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Employment Services

Hagar Catering & Facilities Management

Sales Revenue: *USD 2.2 million*

Total Staff: 231

Hagar Clients as staff and interns: 65, 28%

Partner NGO Clients as staff: 20/9%

Joma Vietnam

Sales Revenue: *USD 1 million*

Total Staff: 105

Hagar Clients as staff and interns: 12, 11%

Partner NGO Clients as staff: 23/22%

Joma Laos

Sales Revenue: *USD 2.1 million*

Total Staff: 188

Hagar Clients as staff and interns: 0

Partner NGO Clients as staff: 22/12%

Hagar Catering & Facilities Management

Sales Revenue: *USD 3.2 million*

Total Staff: 302

Hagar Clients as staff and interns: 63, 21%

Partner NGO Clients as staff: 30/9.9%

Joma Vietnam

Sales Revenue: *USD 1.1 million*

Total Staff: 139

Hagar Clients as staff and interns: 9, 7%

Partner NGO Clients as staff: 17/12%

Joma Laos

Sales Revenue: *USD 2.6 million*

Total Staff: 255

Hagar Clients as staff and interns: 0

Partner NGO Clients as staff: 28/10.9%

756 Clients received education or employment services

TO COMMUNITY

Social Capital

“I felt warm when I met my mum again. Now, I’m bigger and stronger so no one can mistreat me.”

–Vanak

“I am happy to see my children play in the house and enjoy life in the community again... My children are able to come back to me, and I want to take better care of them than I did previously.”

–Vanak & Sophy’s Mom

When Vanak and Sophy came to Hagar, they were full of sadness and shame. Local authorities and

human rights organisations had intervened on their behalf after a man in their community abused them. The boys couldn’t focus because of their trauma. They spent a lot of time in therapy.

But now, two years later, Vanak and Sophy are moving out of their past darkness into their future light. In fact, the Trauma-Focused Cognitive Behavioural Therapy the boys received during their stay at Hagar’s Boys Recovery Shelter has prepared them to go back home.

Today, the boys are happy,

active, and strong. Their nightmares have stopped. They’re building relationships with friends and family. Fear does not control them anymore.

Hagar’s case managers and counselors helped Vanak and Sophy’s family build a house and made sure the boys settled into school. Their parents are supporting not only their education but also their newfound confidence. Smiles and laughter exist where there used to be tears and frowns. A family reunited, now whole.



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RESTORED LIVES OVERFLOW

Societal Change

In 2013, something clicked. After five years of trainings and workshops on anti-trafficking law along with all the required negotiations to bring the right players to the table, the winds of change blew in Afghanistan.

Last year, more trafficking cases than ever before were identified and victims referred to appropriate services.

This was no small victory. Understanding around human trafficking and abuse remains low in Afghanistan and victims are

sometimes classified and treated as criminals instead of receiving appropriate care.

When no framework exists in a country to identify and respond to abuse and exploitation, protection - a critical foundation for wholistic recovery - is nearly impossible. Hagar's Trafficking in Persons Capacity-building in Afghanistan Project (TIPCAP) was a response to this. Over the past five years, the programme has contributed to developing the legal and protection foundation in the country.

In 2013 alone, 579 police, judiciary, government, and religious leaders were trained in how to identify human trafficking survivors. These leaders put that learning into action last year.

Growing momentum has taken the coalition from its birthplace in Kabul to several border areas where more actors are being trained to identify and respond appropriately to survivors.

Each person is one drop in a river of positive change for survivors of abuse in Afghanistan.



“I was recently part of a task force that investigated, arrested and referred a Human Trafficker to the National Security Directorate. It is because of TIPCAP’s efforts to ensure high level officials receive awareness and training on trafficking in persons issues that we were able to identify this trafficker and successfully use the law to arrest him.”

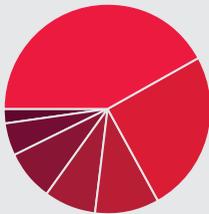
- Director of the Combatting Transnational Organised Crime Unit, Afghanistan Ministry of Interior and TIPCAP Coalition Member.

137 Clients received legal services for protection and justice against their abusers.

FINANCIAL INFORMATION

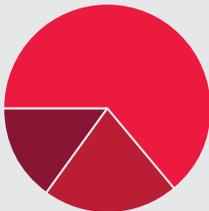
2013 Accounts (All Hagar Offices)

Total Income 2013
US\$4,609,568



Foundation & Organisation 42%	US\$1,924,598
Individual 25%	US\$1,174,798
Government 10%	US\$443,256
Corporation 8%	US\$380,634
Other 8%	US\$355,378
Church 5%	US\$241,591
Social Enterprise Partners 2%	US\$89,313

Total Expenditures 2013
US\$4,841,812



Programme Services 64%	US\$3,103,387
Management and General 21%	US\$1,026,444
Fundraising 15%	US\$711,981

SINGAPORE BOARD

Talmage Payne - Chairman
Joycelyn Tan Chin Shyan - Treasurer
Koh Eu Beng - Board Director
Wang Weihui - Board Director

ACKNOWLEDGEMENTS

Hagar Singapore is a registered charity under the Singapore Charities Act. Donations to Hagar Singapore do not benefit from tax exemption and deductibles as the gifts are used for a global charitable purpose beyond Singapore.

By partnering with Hagar, you answer the cries of human suffering. Our work is dependent on charitable giving by partners like you. Thank you for helping us in transforming lives.

Hagar Singapore's 2013 financial report is audited by TM Zee & Co and is available on our website www.hagarsingapore.org. For copies, please contact singapore@hagarinternational.org.







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