

Annual Report 2016



HAGAR

The whole journey



HAGAR exists to see communities free and healed from the trauma of human trafficking, slavery and abuse.

HAGAR is a Christian international organisation committed to the recovery and economic empowerment of women and children who are survivors of extreme human rights abuse, particularly human trafficking, gender-based violence, and sexual exploitation.

Our purpose is singular. We welcome the toughest of human conditions. We do whatever it takes for as long as it takes to restore a broken life.

HAGAR is registered as a foundation in Switzerland and a registered charity under the Singapore Charities Act.

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2016 In numbers

1,162

women, children and men who experienced profound trauma as a result of slavery, human trafficking and severe abuse, were empowered to recover and regain their independence in 2016.

19

programmes provided comprehensive recovery to survivors including protection, education, empowerment and reintegration

16,826

hours volunteered

820

people from 21 partner organisations or governments were trained in identifying trafficking victims and caring for survivors

6,495

people were reached through HAGAR's programmes*

206

dedicated staff, including counsellors, case managers, teachers, legal officers and programme managers led the way in trauma-informed care and community reintegration for survivors

4,800

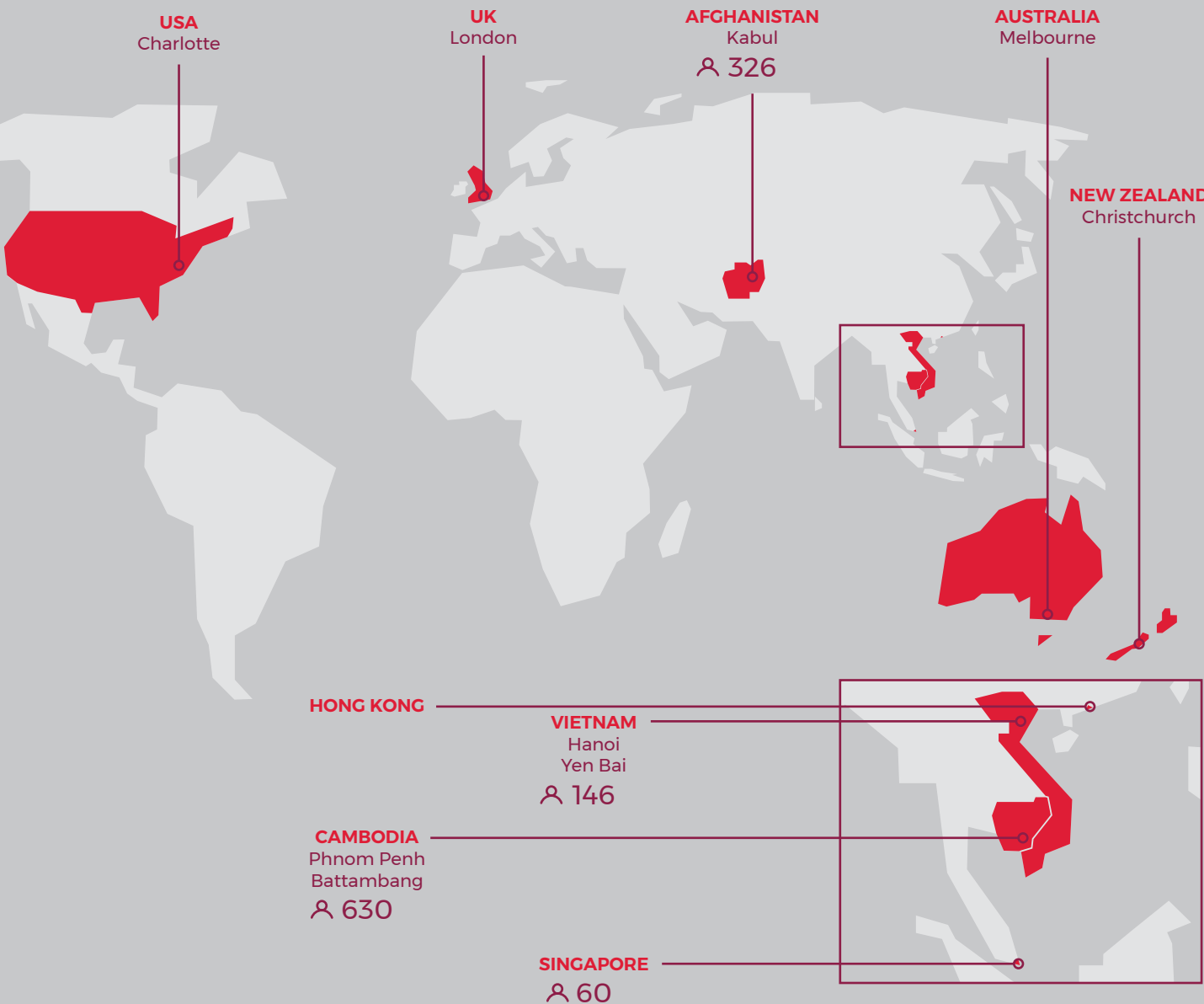
community members learnt about domestic violence, trafficking, online safety and positive parenting through 52 community training sessions

106

survivors were reintegrated into their family or community (30 in Afghanistan, 73 in Cambodia, and 10 from Singapore)

* For each individual that we support, our experience is that a further 4-6 people in their household will be positively impacted, therefore we conservatively estimate that more than 6,495 people have been reached through HAGAR's programmes.

HAGAR on the Map



Programme Offices

CAMBODIA	CLIENTS	PROJECTS	STAFF
	630	11	88

Emerging from the ravages of conflict and relatively recent genocide, Cambodia is a country with rich cultural heritage and at the same time deep inter-generational trauma. With an estimated 256,800 people living in modern slavery, it has the highest prevalence of slavery in the world, after North Korea and Uzbekistan. A UNICEF report recently revealed that one in five Cambodian men between the ages of 18 and 49 admitted to perpetrating rape. HAGAR works directly with people who are the human face of these harrowing statistics to seek healing, justice, and freedom from fear of the past.

VIETNAM	CLIENTS	PROJECTS	STAFF
	146	2	22

Vietnam is one of South East Asia's fastest developing countries, yet it remains a significant source country for women, men and children subjected to sex trafficking and forced labour. China's one-child policy has skewed the gender ratio and left women in neighbouring Vietnam, particularly rural border villages, vulnerable to being targets of exploitation. Within Vietnam, domestic violence is widespread, and nearly 60% of married women have suffered from physical or sexual abuse in their lifetime. HAGAR is dedicated to seeing rates of abuse, trafficking and slavery in Vietnam decrease.

AFGHANISTAN	CLIENTS	PROJECTS	STAFF
	326	5	80

Patriarchal traditions exist in Afghanistan that have the capacity to strip women of dignity, freedom, and in some senses, their humanity. This presents unique challenges for their empowerment and independence. Only 21% of women are literate and domestic violence is culturally accepted as a form of punishment, with 90% of women believing a beating from a husband can be justified. HAGAR is one of only six organisations providing safe shelter to women and girls, and despite the prevalence of trafficking boys, HAGAR is the only organisation with a programme designed for their unique recovery needs.

SINGAPORE	CLIENTS	PROJECTS	STAFF
	60	1	1.5

In spite of Singapore's rapid development, it remains a transit and destination country for victims of trafficking. Passport confiscation is a widespread and accepted practice, which leaves more than 1.35 million foreign workers vulnerable to trafficking. The first anti-trafficking law was passed in Singapore in 2014, and HAGAR is making significant strides, with the support of the government, in ensuring adequate protection and care for victims.

Support Offices

AUSTRALIA	STAFF
	4
HONG KONG	2
NEW ZEALAND	5
SINGAPORE	1.5 [^]
<small>[^] Singapore is primarily a Support Office and also runs programmes to help women who are trafficked and abused.</small>	
USA	3
UK	0.2 [*]
<small>[*] Until July 2016</small>	

Reflections from HAGAR Singapore Board Chairman



Serving on both the International Board and the Singapore Board has enabled me to gain a wider and deeper perspective of some of the complex issues and challenges facing our work, and its impact on vulnerable communities. Each year as I reflect on the journey that HAGAR has taken, and the unwavering commitment demonstrated by the staff from all nine offices in the face of challenges, I am constantly awed by the way they are living out the mission.

Despite the economic and political unrest in 2016, we have experienced God's grace and achieved success on several fronts, which I would like to share some highlights: -

Following the findings from the groundbreaking research jointly conducted by HAGAR with UNICEF, the legal toolkit to Support Children in the Legal Process was launched in Cambodia. We are very excited as the initial training series for legal professionals has reaped improvements on the ground, and we hope to contextualise this for vulnerable witnesses in Singapore too.

The recovery work in Singapore continues to expand, particularly in our direct services to survivors of sex and labour trafficking. Since the programme's inception last year, we have successfully reintegrated trafficked survivors from Bangladesh, China, India, Indonesia, Sri Lanka and Vietnam back to their home countries.

In partnership with the Women's Union, HAGAR's awareness and advocacy work through the new community-based satellite centre in the Yen Bai Province in Vietnam

has taken off on a positive trajectory. We see women becoming empowered to make decisions and voice their rights as they grow in knowledge.

Despite increasing security concerns due to the intensification of conflict within Afghanistan, our staff remain resolute in developing our programmes to protect women traumatised by domestic violence and human trafficking.

The Support Offices have also been relentless in their efforts to raise funds and awareness for the cause. For many of you who have contributed to our progress in 2016, thank you for enabling HAGAR to make sustainable change in all these places.

In the face of a challenging economy, we remain hopeful that God will open up new funding opportunities so we can continue to provide continuous support to existing beneficiaries and others who are in need.

On behalf of the board, I wish to applaud and express my appreciation to all staff, donors, partners and volunteers from all nine offices, for their dedication to HAGAR's mission of restoring broken lives.

Jimson Cheng
Board Member of HAGAR International,
and Chairman of HAGAR Singapore

Reflections from HAGAR Singapore Executive Director

Singapore continues to be a trafficking hotspot, with the country's economic activity being taken advantaged by criminal syndicates to use as a transit point and destination country for their trafficking activities. Since the launch of the trauma recovery and resettlement programme in 2015, HAGAR has been handling an increased number of trafficking cases in Singapore.

In 2016, we saw the first conviction under the newly enacted Prevention of Human Trafficking Act. This marked the path for subsequent charges and convictions showing the Singapore Government's tenacity to clamp down on such crimes.

To help alleviate their fears and anxiety about taking their stand in court to testify against the perpetrators, HAGAR conducted the first legal workshop with help from a group of volunteer lawyers to help our clients learn about their legal rights, responsibilities as a witness and what they can expect in a courtroom.

This year, I am glad to say we managed to assist the return of the first batch of labour trafficking survivors back to their home countries upon the conclusion of their court case. Through effective partnerships with local agencies in their communities, we continue to ensure that adequate support is given to them so that they will not be re-exploited.

Together with Our Better World, the story-telling initiative of Singapore International Foundation, we visited one of HAGAR Singapore's recovered clients back in her

hometown in Indonesia. Trafficked at 14, Lilis has since transformed from a broken vessel into a confident young lady, and is enjoying her work as an apprentice in a hair salon.

Success stories like Lilis keep us going and motivated to do even more. One of our founding partners - World Revival Prayer Fellowship, made their second visit to Cambodia and witnessed the impact of their seed funding to HAGAR 22 years ago. Each day, we remain mindful of the fact that HAGAR's work would not have been possible if without the faithful support from donors, partners and volunteers.

I am humbled by the commitment from each of you. Regardless of the role you play, you have made a difference in the lives of the broken and I encourage you to continue in your efforts and to rally your network toward this cause. As we step forward into the new challenges ahead amidst a gloomy economy, we remain hopeful and determined to continue our work in helping the vulnerable and exploited stand on their feet again.

Thank you for joining us in this endeavour!

Michael Chiam
Executive Director of HAGAR Singapore



About HAGAR

HAGAR pursues the highest degree of care and protection for its clients; names have been changed where required to protect client identities and images do not necessarily represent the individual profiled.

HAGAR exists to see communities free and healed from the trauma of human trafficking, slavery and abuse. Through our ground-breaking recovery programmes that focus on each individual survivor, HAGAR provides safe accommodation, trauma-informed counselling, legal aid, education, economic opportunities and ongoing care to women and children. We are committed to each individual and believe that with the right support and capabilities people can recover and take the lead in their journey to wholeness. We seek to magnify the impact of this work through advocacy, collaboration and capacity building with other partners, governments and institutions.

HAGAR International is a global network with programme offices in Cambodia, Afghanistan and Vietnam, which are supported by offices in Australia, Hong Kong, New Zealand, Singapore, UK and USA. In Singapore, HAGAR also runs a trauma recovery and resettlement programme to help female survivors of trafficking and abuse.

Our vision


Communities free and healed from the trauma of trafficking, slavery and abuse.

Our mission

For those affected by trauma, and those who support them, HAGAR is an expert in care and recovery. When healing happens the cycle of trauma stops.

Our values

Respect, integrity, compassion, excellence

A close-up photograph of a woman with dark hair, smiling warmly while holding a young child. The woman is wearing a blue long-sleeved shirt with white horizontal stripes. The child is wearing a white shirt with a black polka-dot pattern. The background is a solid red color.

“I never imagined I could escape from that place where it was nothing but suffering, to a place as good as where I am currently living.”

Somphors, 24 year old.
Client who was sold into slavery by her father and now lives independently with her two year old son.

Moving Forward: Our Global Strategy

GOAL 1

We design and deliver effective Programmes and Products.

Strategy 1 We provide intensive, trauma informed programmes and products to both individuals affected by the trauma of slavery, trafficking and gender based violence, and to organisations servicing those individuals.

Strategy 2 We continue to develop our trauma-informed practice model through synthesising the wisdom of our clients, our own practice learnings and in partnership with academic institutions.

Strategy 3 We leverage our experience and presence across the globe to model and apply culturally competent and compassionate practice to others.

GOAL 2

We foster and enable inclusive and respectful Partnerships.

Strategy 4 We involve clients in the design of programmes, products and advocacy to enable them to take the lead in their journey to wholeness and amplify the impact of their voices and experiences.

Strategy 5 We identify and equip partners who are aligned with our values to support their clients to take the lead in their own recovery.

Strategy 6 We partner with our donors and investors to enable them to meaningfully and easily engage in our programmes, products and/or advocacy.

GOAL 3

We invest to ensure we have the best People and Processes.

Strategy 7 We take an integrated approach to our funding which is implemented consistently across the network.

Strategy 8 We are a learning organisation, committed to investing in the growth of our people, our expertise, and our partnerships with academic institutions.

Strategy 9 We have efficient systems that differentiate us, enabling us to measure and communicate the outcomes and value of our work with consistency and integrity.

The issues in numbers



45.8

Million people are living in modern slavery today
Global Slavery Index, 2016



\$151

Billion in annual profits is made from modern slavery
ILO 2014



30"

Every 30 seconds, a person is coerced into forced labour and extreme exploitation by human traffickers
leb.fbi.gov/2016



1 in 3

Women worldwide have experienced either physical and/or sexual violence in their lifetime
UNICEF 2012

While these figures are staggering and often overwhelming, our view is that even one person in slavery, one woman being beaten or one girl being forcefully married is one too many.

Protect **Ensure a safe environment, including legal support, for our clients, staff and caregivers**



351

clients received legal support in Afghanistan, Cambodia, Singapore and Vietnam

Given the work HAGAR does, and the places in which we operate, a commitment to protection, and providing a safe and secure environment is critical. This means that HAGAR strives in our work at all levels to ensure our clients and staff feel safe: physically, emotionally, culturally, psychologically and morally.

HAGAR is committed to equipping all of our staff with the professional expertise necessary to excel in serving our clients. As one example, this commitment is evident when we reflect on our progress in protecting clients across the globe in 2016 through training and awareness raising. In Cambodia, 178 staff members participated in a training programme that focused on supporting traumatised children through legal proceedings. A major focus of this training is how to protect children from being further traumatised when they are witnesses in justice systems that are mostly blind to the developmental needs of children. When we invest in our staff, we see change in the lives of clients.

HAGAR's Legal Officer in Afghanistan conducted trainings over the second half of 2016 that have strengthened all clients' understanding of their legal and civil rights. Through participant feedback surveys and regular client feedback mechanisms, our clients reported having not only grown in knowledge, but in confidence.

Providing a safe and secure working and living environment for our clients and staff remains a constant challenge in Afghanistan. HAGAR staff continue to follow strict security protocols that were developed with the assistance of external security experts. We are deeply committed to the safety of our colleagues and clients. During the first six months of 2016, the United Nations reported an unprecedented number of casualties as a result of the intensification of conflict in Afghanistan. Clients fear for the future of their country, their communities, and their families. We want to do everything in our power to ensure they feel safe within HAGAR. In 2016, this meant installing increased physical security measures at the Lighthouse Transitional Living Centre: barbed wire was fixed on top of the walls, a strong gate was fitted, security cameras were installed and a film was added to the windows to protect them from shattering during an explosion.

HAGAR Cambodia's legal team have supported 88 clients with active legal cases throughout 2016. This included pre-trial assistance, liaising with lawyers, arranging logistics, and accompanying clients to hearings. HAGAR's team in Singapore also supports women while they wait for a closure to their court cases. The first legal workshop was also conducted to help the women understand their legal rights and the expected proceedings in court.



In 2009, American Erik Peeters was arrested in Cambodia and further charged in the United States for suspicion of sexual contact with children.

In March 2012, Peeters pleaded guilty to abusing two out of the five children. He had sought out young boys, particularly ones who were destitute or disabled, paying them \$5-10 for sex. In 2016, Peeters was sentenced to 22 years imprisonment for illicit sexual contact with children. He was ordered to pay \$15,000 in restitution to his victims, and when he is released, he will be on supervised release for life and never allowed to travel to Cambodia again.

HAGAR walked alongside four of the boys on their journey to justice. We provided counselling, case management, economic empowerment, and worked closely with the U.S. Attorney's office to bring the case to court. A HAGAR staff member accompanied the clients to the U.S. to support them during the sentencing hearing.

“Without HAGAR’s intervention, our office would not have succeeded in accomplishing this task... we would not have been able to achieve the level of success we have in terms of child exploitation investigations without their assistance.”

U.S. law enforcement officer shared.



Heal

Empower individuals to recover from the impact of trauma



3,342

counselling sessions were delivered to clients in Afghanistan, Cambodia, Singapore and Vietnam

Trauma resulting from an event, series of events, or set of circumstances that is experienced by an individual as physically or emotionally harmful or life threatening, has lasting adverse effects on the individual's functioning and mental, physical, social, emotional, or spiritual well-being.

HAGAR is a global leader in supporting those who have experienced trauma to heal and lead whole lives. Our approach is grounded in an understanding of the impact of psychological trauma, emphasising holistic safety for survivors, and creating opportunities for the rebuilding of a sense of control. We look at the whole person, and their whole journey. HAGAR strives to be a trauma-informed organisation, which means that in all aspects of our work we:

- Realise the widespread impact of trauma and understand the potential paths for recovery;
- Recognise the signs and symptoms of trauma in clients, families, staff, and others involved with our work;
- Respond by fully integrating knowledge about trauma into policies, procedures, and practices; and
- Seek to actively resist re-traumatisation.

HAGAR's psychosocial team have adapted our programmes and approaches to ensure that they are delivered to a world standard of excellence, and are culturally relevant in each of the diverse contexts in which we operate. In 2016, our counsellors delivered 3,342 counselling sessions. These include individual sessions, family sessions, and group sessions.

We strive to ensure that every individual within HAGAR's care globally had access to counselling services throughout the year. HAGAR Afghanistan saw a consistent rise in the need and delivery of counselling sessions in the latter half of 2016. We utilise a range of evidence based counselling modalities that have been proven to be effective in healing people from trauma. One such programme, Trauma Focused Cognitive Behavioral Therapy (TFCBT), was tailored to the Cambodian context by Johns Hopkins University, in partnership with HAGAR and other NGOs. The programme's goal is to build resilience within clients so that they can cope with future challenges, and heal so that they might become emotionally healthy individuals with the capacity to become economically independent. Not only do our counselling programmes impact individuals, but the families of our clients also receive counselling so that they understand the impact of trauma on their loved one, and how they can best support them through the healing process.



Tran was a model student at a local secondary school in the South of Vietnam. Popular and well-loved by teachers and classmates, she was an engaged and enthusiastic learner. Tran's life changed after she turned 12 years old.

One day when Tran was walking home alone, a 17 year old boy from her village dragged her behind a bush and raped her. He threatened to burn down her house and kill her father if she told anyone. Her family was one of the poorest in town so the local government had built them a house, which meant everything to them. After he raped her again, Tran fell pregnant. Her parents didn't notice the changes in Tran's body until she was 14 weeks pregnant, and then her mother took her to the hospital. That's when Tran told her that she had been raped.

When Tran was referred to HAGAR Vietnam, her son was already 5 months old. She was so traumatised by the sexual violence that she believed she had gone crazy; suffering insomnia, blackouts and terrifying flashbacks. At the end of 2016, Tran stood before the court and faced her abuser. HAGAR worked with her and her family to provide psychological and legal support before, during and after the proceedings.

HAGAR ensured that the whole family received counselling and assistance, enabling Tran's brother to return to school. Tran is now walking the journey to recovery with HAGAR and the help of her loved ones. With HAGAR's support, Tran has found hope, a renewed self-worth and the capacity to believe in a future for her family.



Thrive

Those we work with can access education and economic empowerment

HAGAR's mission is to work alongside people to heal from trauma, and to support and enable them to go on to thrive and flourish, fulfill their dreams and become leaders in their communities. Education and employment opportunities are crucial in minimising an individual's vulnerability to re-exploitation. Most clients come to HAGAR with little or no education, and often very little or no formal work experience or vocational skills. Employability skills play a vital role in expanding career opportunities for our clients. We work alongside clients to train them in core skills they need to get, and keep, viable employment.

HAGAR is committed to ensuring that all of the children in our care have access to education. This includes formal schooling and wherever we can, scholarships for tertiary education. When we are working with children in the community, HAGAR's Case Managers work with their family to ensure that their school attendance is regular.

While security challenges have limited client access to educational opportunities outside of our residential centres in Afghanistan, HAGAR is committed to the continuation of education for all clients. In 2016, we hired a qualified teacher to ensure that all clients have access to basic education within our centres. It is critical for children to have as much stability in their education as possible to be able to hold on to their dreams for the future, in very turbulent and often unsafe times.

The Community Learning Centre in Cambodia continued to make a significant impact on the lives of many vulnerable children through our 'catch up' programme in 2016. 167 students received specialised catch up education, and to support their education we also provide a vital nutrition programme, the school materials they need, and uniforms – which gives them a real sense of pride.

HAGAR's Cambodian's Economic Empowerment (EE) programme was reviewed by external consultants in 2016 to ensure that we are delivering effective, leading-practice programmes to all clients. We received very positive feedback, and made adjustments to components of the programme based on the learnings to improve outcomes for our clients. One element of this was a sharper focus on strategies to prevent re-victimisation of people who have returned to Cambodia after being trafficked internationally. These clients are often in dire need of work to provide an income for themselves and their families which puts them at great risk of being trafficked again. When these people choose to cross borders looking for employment again, we educate them about the risks and support them to secure safe employment. The same team supported 180 individuals in gaining greater economic stability through job readiness training and on the job placement and coaching.



Throughout 2016 the HAGAR team in Vietnam worked to empower vulnerable women in the Yen Bai district through a programme that was set up to assist women with microfinance and money management. Not only did this impact their ability to provide for their family economically, but contributed positively to the family dynamics and an overall reduction of violence in the home.

Vocational training and skill building classes took place in Afghanistan for 25 clients throughout 2016. Three of these clients are now working for a living wage, in spite of the challenges that come with living in an unstable political and employment environment with a high unemployment rate.

Fatana's story

At only 13, Fatana was forced to marry a stranger. He was abusive, violent, and unhappy with her for bearing three girls before their first son was born. Fatana thought the beatings would stop when they moved to Kabul, but a few months after the move, her husband met his second wife.

She gave him an ultimatum: divorce Fatana and remove the children from the house, or lose her. Eventually, he sent Fatana and their children onto the streets to beg.

A neighbour saw them crying on the streets and contacted an organisation who referred Fatana to HAGAR.

For the first time, Fatana and her children had a safe place to live, received health care, counselling, education and HAGAR worked with her towards economic independence. Her dream was to become a seamstress. Six months ago, with the support of HAGAR, Fatana's family were able to move back into the community. HAGAR has walked alongside them financially and psychologically, and now all six of her children are in school. HAGAR assisted Fatana in finding employment and helped her to become financially stable. Today, she works as a maid in a hotel. She has a sewing machine at home and she and her daughters are very proudly learning to sew.

Fatana shares, 'I am thankful for the impact HAGAR has had on my life. They gave me a second chance and showed me how to live peacefully in the community.'



Supporting clients to thrive in their communities.

HAGAR is committed to a community-based care model. This is because we know from both our own experience, and extensive international research, that children are more likely to thrive within their own families and communities, when they are safe and supported. When children are referred to HAGAR, we take a strengths-based approach to assess the situation for each child, in their own family and community. Our primary objective is to ensure that the children in our care are safe, and in an environment in which they can heal from the significant abuse and trauma that they have experienced. We focus on keeping children in their families, and their communities whenever possible – and we will provide the support families need to ensure this is possible. If they do need to move away from their families and communities for a period to recover from their trauma then we will plan from the very beginning about how to reintegrate them, into their own family or another safe family environment through our foster care programme.

This year in Cambodia, we successfully transitioned all of our clients from shelter care to community-based care. The Transitional Living Project team developed four types of foster care to respond to each client's situation: emergency, therapeutic, traditional, and respite care. The positive response to this programme meant that we were able to conduct preliminary research during 2016 to assess the feasibility of a similar model of care in Afghanistan. Plans for this programme are being developed during 2017.

Having benefited from the educational support and vocational and soft skills training during their stay in Singapore, more than 80% of HAGAR's clients have successfully reintegrated back to their homes or communities in Bangladesh, China, Indonesia, India, Myanmar, Sri Lanka, and Vietnam and are doing well in their jobs. HAGAR Afghanistan also celebrated reintegration success during 2016, empowering a total of 21 women and 40 children to thrive within their communities.



Just over a year ago, in Battambang Cambodia, Sok Channy and his wife King Sokhorn began the journey of fostering children with HAGAR.

Sok and King share that their foster children inspire them daily, but fostering doesn't come without its challenges. Sometimes they are feisty and they don't always abide by the house rules. The real joy for Sok and King comes from the journey, watching their foster children develop and grow. Their eldest foster daughter didn't do her chores until about a month ago, but the change they've seen in her recently is remarkable. She helps their youngest with his homework and works alongside him as he does the dishes. They are so proud of her.

Taking children in from an extended family isn't a foreign concept in Cambodia, but becoming responsible for children who aren't related to you is. Sok and King think the fostering programme is brilliant, "The children receive monthly support in counselling and case management from HAGAR, all while being in the heart of a family unit. I really approve of this programme and HAGAR's work and have encouraged other members of our community to apply," shares Sok. HAGAR screens prospective carers to ensure that they will be able to provide a safe and healing environment, that's how we find people like Sok and King.



Lead

Amplify the voices and experiences of those we serve to bring about the systemic changes needed to combat human trafficking, slavery & abuse

5,635

people were reached through 71 community and partner trainings.

In 2016, HAGAR was selected to lead the critical development of social work standards and practices across Cambodia as a result of our strong reputation, partnerships and expertise in community-based care. This project is funded by USAID, with Save the Children as the lead implementing partner and involves collaboration with Government ministries, NGOs, development partners and academic institutions.

We aim to build strong relationships with local and national authorities and organisations in all of the countries we work in, and our success in 2016 reflects this. In Afghanistan, HAGAR's programme to **Combat Human Trafficking in Afghanistan (CHTA)** was launched, and began its early stages of implementation. CHTA staff held coalition meetings in Kabul with high-level government officials and NGOs.

HAGAR's staff in Vietnam facilitated a training project to build the capacity of local authorities and government officials to combat human trafficking. At the end of the project, HAGAR hosted a national workshop on human trafficking prevention with 80 officials from 20 provinces. We were also invited by UNICEF to facilitate a training

programme for social workers to enhance the capacity of local authorities to prevent and respond to violence against children.

HAGAR Cambodia's psychosocial capacity building team piloted a counselling and case management training programme for the Department of Social Affairs, Veterans and Youth Department of Women's Affairs, so that they can best support Cambodians in the social welfare system. Over the course of the year, case managers, counsellors, and the legal and protection team, conducted 18 community awareness sessions that reached a total of 821 participants. These awareness trainings included topics such as domestic violence, trafficking, online safety, positive parenting.



Our cooperation with local authorities extended to the courts of Cambodia in 2016, as HAGAR pioneered a training programme to support child victims and witnesses in the legal process. Our training programme empowers professionals with tools to ensure that children are protected and treated with dignity throughout the entirety of their involvement with court proceedings.

Children in Cambodia have often had to travel to court in the same vehicle as their perpetrators. Now, after education and training provided by HAGAR, we have empowered professionals to ensure that children can have protective barriers in place so that they are not re-traumatised by facing them in court. This progress has had a profound impact on not only the children, but on legal professionals throughout the country.

“This training has been very helpful for my work with children. ... HAGAR’s breakdown of all the stages in the court and how to explain this to clients really helped me. I also received insight on how to ask the judge to follow the law or asking the judge to question according to child friendly principles.”

Miss Sorn Sony, APLE Lawyer

Leading law firms across the world have been instrumental in ensuring the success of the Supporting Child Victims and Witnesses in Cambodia’s Legal Process (SCILP) programme. Linklaters in Hong Kong won the Asian Lawyer’s “Asian CSR Initiative of the Year” award for their crucial contribution to this body of work. We are deeply grateful for their commitment to HAGAR and the children of Cambodia.



Working in Partnership

A key goal in HAGAR's strategy is to foster and enable inclusive and respectful partnerships. In 2016, HAGAR collaborated with academic institutions, governments, community groups, corporate partners, the media and individual donors to see communities free and healed from the trauma of trafficking, slavery and abuse.

NGO Partnerships

One such partnership was with the Women's Alliance for Knowledge Exchange (WAKE), based in San Francisco, USA. WAKE leverages technology to connect and empower women around the world, and in May 2016 a team of their volunteers travelled to Cambodia to provide interactive training on communications and technology. The partnership led to the development of HAGAR's online safety campaign which is being widely distributed to children in Cambodia to keep them safe from online

exploitation.

"WAKE was thrilled to partner with HAGAR because we believe deeply in HAGAR's work and mission, and share a similar philosophy. WAKE is committed to creating lasting change that will benefit women and girls. It is important to us to collaborate with partners like HAGAR, who are deeply rooted in their community and dedicated to demand-driven, customised projects designed for the local context. We believe that HAGAR's campaign around online safety will go a long way towards ensuring a safe future for many girls in Cambodia. Our partnership with HAGAR has been a powerful example of how organisations can work together to amplify their reach and impact, and we look forward to exploring future opportunities to co-create impact.

– Wake Founders, Trish and Heather



Another key partnership is with Australian law firm, Corrs Chambers Westgarth. Since 2013, Corrs have developed a deep, multi-faceted partnership with HAGAR which incorporates personal and professional development, client engagement, corporate and individual giving, and probono legal advice.

“Corrs is delighted and proud of our relationship with HAGAR. A number of our partners and staff have visited Cambodia on HAGAR’s Justice Tours and witnessed first-hand the incredible work that HAGAR does. We’re enthusiastic supporters of HAGAR’s Legal and Protection Unit, which does incredible work. We hope our relationship will continue for many years to come.”

Richard Leder, Partner, Corrs Chambers Westgarth



Staff and Volunteers

HAGAR's mission is shared with our global network of Support Offices in Australia, Hong Kong, New Zealand, Singapore, USA and the United Kingdom. These offices work in partnership to collaboratively fund, advocate, design and deliver programmes to expand HAGAR's global reach.

At the heart of HAGAR lies our incredible team of experts who work tirelessly to provide support to survivors of human trafficking, slavery and sexual abuse. The hours are long, the travel is challenging and the clients' stories are painful, but our staff are motivated to work with each survivor to see communities free and healed from the trauma of trafficking, slavery and abuse.

In 2016 we had 206 dedicated staff working in nine countries, from case managers, counsellors, legal officers, finance, fundraising and administration. We are committed to sustainability through local capacity development and proudly maintained 97% local staff within our programme offices.

A client's story

"I work as a night housemother for women and children here at the TCC shelter. I have found my purpose, to protect and empower women here at HAGAR stand firm and strong, and to heal.

Like many of the women here, I was married off at the age of 12 to a man more than twice my age. At such a young age, I was afraid of this new life and ran away to my old home, even though leaving without permission from my husband is forbidden in this culture. I was

always caught and beaten by my husband. After two years I became pregnant and at the age of 14 I gave birth to a son. All I wanted was peace for my son, so I changed my behaviour and accepted all of the hardships. Throughout my life in that house, I suffered constant violence. By the time I was 30 years old, I had four sons and four daughters. When my eldest son and two daughters got married, my husband softened towards me and life improved, but it was short lived. My husband fell ill and passed away and as a single widow in Afghanistan, I was among the most marginalised in society. No source of income and no protector.

I started working as a cook and cleaner at one of HAGAR's projects and I was able to send my children to school and support them. When I worked with HAGAR I had an income for my family, and the staff taught me about my rights. Now I understand that as a woman, I have the right to live without violence.

One of my daughters has three girls and suffers the same fate as I did. Through HAGAR, she is now encouraged to speak up and know her rights.

I am thankful for HAGAR. I am stronger now and have learnt how important it is not to tolerate injustice and violence. As women, we can speak up and let our voices be heard in these situations. I realise that we can create

change, as small as it may be. But these little changes, together, can make such a difference in our community."



Volunteers

HAGAR is so grateful to all of the passionate individuals who volunteered their skills and expertise to build the impact of our work in 2016. Whether they are organising an event, speaking on HAGAR's behalf, providing technical support or even packing envelopes, each volunteer is enabling us to support more survivors.

16,826

hours were
volunteered in 2016

"Everyone has their own part to play in the bigger picture and we must never forget that each one of us does make a difference. I am bursting with pride to be part of this organisation and I am honoured to say that I have been part of HAGAR's mission in my own small way."

Siobhan Gosrani

Siobhan travelled to Cambodia in August to offer her expertise to the executive team.

Major Donors and Partners

To all of the donors, partners, governments, for profit and non-profit institutions, **thank you.** With your help, we have changed lives. We have helped children access quality education, and young people gain employment. We have supported women and children to seek justice and achieve their rights. We have supported people who have gone on to become leaders in their communities, and organisations to provide trauma informed care for a greater number of people.

“HAGAR is extremely grateful for the many friends, supporters and advocates who have partnered with us in the fight against injustice. We are blessed to have you on our team, and without all of you we would not have been able to carry out our core mission.”

Mike Nowlin
HAGAR Cambodia Executive Director

Corporate Partners

- Alliance 21 Pte Ltd
- Aspen Re Insurance
- The Boeing Company
- Construction Services Qld Pty Ltd
- Corrs Chambers Westgarth
- Deutsche Bank
- Eleven Australia
- Emily Ross Bespoke
- EX-R Consulting
- Goldman Sachs
- Great Eastern Life
- HHG Legal Group
- Husk
- Joma Bakery Cafe
- Life Cycle Asia
- Linklaters
- LOJAC Holdings
- Minter Ellison
- PAKT
- Pacific Carriers Ltd
- Quintiles East Asia Pte Ltd
- Stiftung Wasserturm Luzern
- Strumm's Holding Pte Ltd
- White & Case LLP

Non-Government Organisations

- Action Pour Les Enfants (APLE)
- Afghan Independent Human Rights Commission (AIHRC)
- British Business Group in Vietnam (BBGV)
- Colombo Plan Council
- Christliche Ostmission (COM)
- Hanoi International Women's Club (HIWC)
- International Organisation for Migration (IOM)
- Nguyen Van To Continuing Education Centre
- Save the Children
- SCIP Australian Women's Group
- TEAR Australia
- Tearfund New Zealand
- UNHCR
- World Hope
- World Relief Australia
- YGAP

Trusts and Foundations

- Atlassian Foundation
- Barlow Family Foundation
- Birchall Family Foundation Trust
- BOSCH Primavera
- CLSA Chairman's Trust
- Corner Stone Trust
- DOC
- Dorothea Haus Ross Foundation
- Dove Charitable Trust
- Fidelity Charitable Gift Fund
- Frimley Foundation
- Imago Dei Fund
- Riverview Children's Foundation
- I.S. Wong Foundation
- Joe and Clara Tsai Foundation
- Kirin Labour Unions/ Japanese International Food for the Hungry
- Lee Foundation
- Macquarie Group Foundation
- Navitas Education Trust
- Sherman Foundation
- The Lloyd V. Guild Charitable Foundation
- The Pratt Foundation
- The Rhonda Wyllie Foundation
- The Peter Vardy Foundation
- Virtue Foundation

Churches

- Canberra Baptist Church
- Dreambuilders Church
- HumeRidge Church of Christ
- Mar Thoma Syrian Church
- Trinity Christian Centre
- United Methodist Women

Government

- British Embassy in Hanoi
- Department of Foreign Affairs and Trade, Australia (DFAT)
- Department for International Development, UK (DFID)
- U.S. Department of State - Bureau of Population, Refugees and Migration
- Singapore Inter-Agency Taskforce on Trafficking in Persons
- Singapore Ministry of Manpower
- Singapore Ministry of Home Affairs
- Singapore Ministry of Social and Family Development
- The Law Society of Singapore Pro Bono Services Office

HAGAR Singapore Board

Jimson Cheng
*Chairman and also
HAGAR International Board Member*

Based in Singapore, Jimson is an authority in Asia-Pacific senior leadership in life sciences and healthcare. He is also active in human resources, the legal profession, and amongst the services sector practice groups. Jimson’s professional experience spans across Asia, the United States and Europe in senior management roles. His interest in social causes brought him to be involved with work in orphanage, prison ministry and he has a passion for the under-privileged and marginalised youths. Personal interests include travelling the world with a backpack, immersing himself in different cultures and languages, sports and career coaching.

Koh Eu Beng
Treasurer

After having spent 20 years in the Technology Industry spanning roles in Business Development, Sales, Marketing and Manufacturing, Eu Beng is currently Associate Director at the NUS Business School. He has a burden for youths and young adults, and is involved in church and organisations reaching out to this group. Eu Beng also firmly believes that the corporate world can and should make a bigger, positive impact on the social sector, and is studying various means to help accelerate it.

Micaela Cronin
*Board Director and also
HAGAR International CEO*

Micaela has worked in the community sector for more than 25 years and became a recognised leader at state and national level in Australia. She has been CEO of McKillop Family Services since October 2009, a Catholic community agency that provides services to over 5,000 people across three Australian states. Across the last six years, she has introduced pioneering programme models in the Australian context. She was President of the Victorian Council of Social Services from 2007, and until recently, also the Australian Council of Social Services. She currently serves on the Board for Catholic Social Services Australia.

In 2014, in acknowledgement of her significant contribution, she was awarded the Robin Clark Memorial Award for service and leadership in the children, youth and family services sector. Micaela holds a Bachelor of Fine Arts, Bachelor of Social Work, a Graduate Diploma in Community Development, and a Master of Business Administration.

Wang Weihui
Board Director

With 10 years of social work experience, Weihui is currently serving in a large INGO. Prior to this, she was the deputy country director in HAGAR Cambodia and has worked with survivors in the U.S. both as a direct service worker and managing programmes. Weihui is drawn to this profession because she believes in challenging the unjust, walking alongside those who need healing, and being the voice for the voiceless. Most importantly, social work and HAGAR allow her to do what God requires of us, “To act justly, love mercy and walk humbly with God.”

Dominique Choy
Board Director

Having received her early training in Hospitality Management, Dominique has worked in hotels in Hawaii and Singapore since graduating from the University of Hawaii, Manoa. She also has over 20 years experience as a realtor specialising in the sale and rental of private properties. She is a founding member of DaySpring, an at-risk women and children’s programme of Highpoint Community Services Association. As Chair of DaySpring Management Committee, Dominique has provided strategic direction and support to the staff and has been active in raising funds for the two programmes under DaySpring’s purview since 2006. On a personal level, she is passionate about cooking and had recently completed a culinary course in Paris offered by Le Cordon Bleu Paris.

Paul Chan
Board Director

Paul worships at World Revival Prayer Fellowship and is serving as one of the Elders, and is also on the Board of Trustees of the church. He has been actively serving in various ministries of the church including preaching, supervising cell groups and mission work including the church’s involvement in HAGAR’s ministry from 1994 to 1998. Paul holds an MBA, the Chartered Life Underwriter, the Chartered Financial Consultant designation, Fellow Chartered Financial Practitioner, and the Chartered Wealth Manager qualification. He is currently the chairman of the International Certification & Standards Board of Asia Pacific Financial Services Association and a past President of the Insurance and Financial Practitioners Association of Singapore. Having been with Great Eastern Life for more than 25 years, he is currently Director of Financial Services. Paul has also co-authored two books with Dr B C Ghosh, Strategic Planning for SMEs in Singapore, Malaysia and Retirement Planning.

Lee How Giap
Board Director

Retired in April 2011 from Corning, How Giap has worked 27 years for Philips, AT&T, Lucent Technologies and Corning; in 3 countries, Singapore, Indonesia (4 years) and China (16 years). He also travelled extensively to the USA, Europe, Japan and many South East Asian countries, for business trips. His last position prior to his retirement was the Vice President of Manufacturing for Corning Greater China Telecom. He also held many other positions, including President of Corning Optical Fiber for Greater China, General

Manager of a joint venture in China (Lucent Technologies) and Plant Manager for AT&T in Indonesia. He elected for an early retirement from the corporate world, so that he can progress to the next phase of his life, from achieving “success” to “significance”. He wants to use his skills and experiences to educate young people, do consulting work, help SMEs in Singapore and the region (ASEAN) and do charity work. How Giap and his wife, Alice, worship at the Covenant Evangelical Free Church in Woodlands.

Sylvia Lee
Board Director

Starting her career as a chemical engineer, Sylvia has a vastly diverse experience in engineering and refinery operations, strategy and investments, and strategic HR. She left the corporate world in 2008 to pursue personal interests and started Lotus Culture in 2010, developing a social enterprise providing access to employment opportunities for trafficked and exploited women and girls in Cambodia, with a sole mission to help rebuild lives. Despite the effort, Sylvia realised that she was merely helping to alleviate the symptoms of this global human trafficking problem, and not the root cause. In 2012, she set up EmancipAsia Ltd to raise public awareness of this societal issue, engage the masses, and empower individuals, communities and businesses to take action to combat this heinous crime against humanity. Sylvia wants to apply her corporate skills and experiences in the non-profit sector.

Chua Eng Hui
Board Director

RHTLaw Taylor Wessing Partner and member of the Criminal Law practice under the Litigation and Dispute Resolution Practice, Eng Hui heads the Financial Crime and Compliance Industry Group in the firm. His career started in the Attorney General’s Chambers where he served as Deputy Public Prosecutor for five years from 1987 to 1993 and was then transferred to the judicial service where he served as District Judge for just under a year before moving on to private practice. Eng Hui has extensive experience in criminal legal practice, having handled numerous crime law cases all the way up to the Court of Appeal. In addition, he also has substantial experience in cases involving corruption, fraud and deceit.

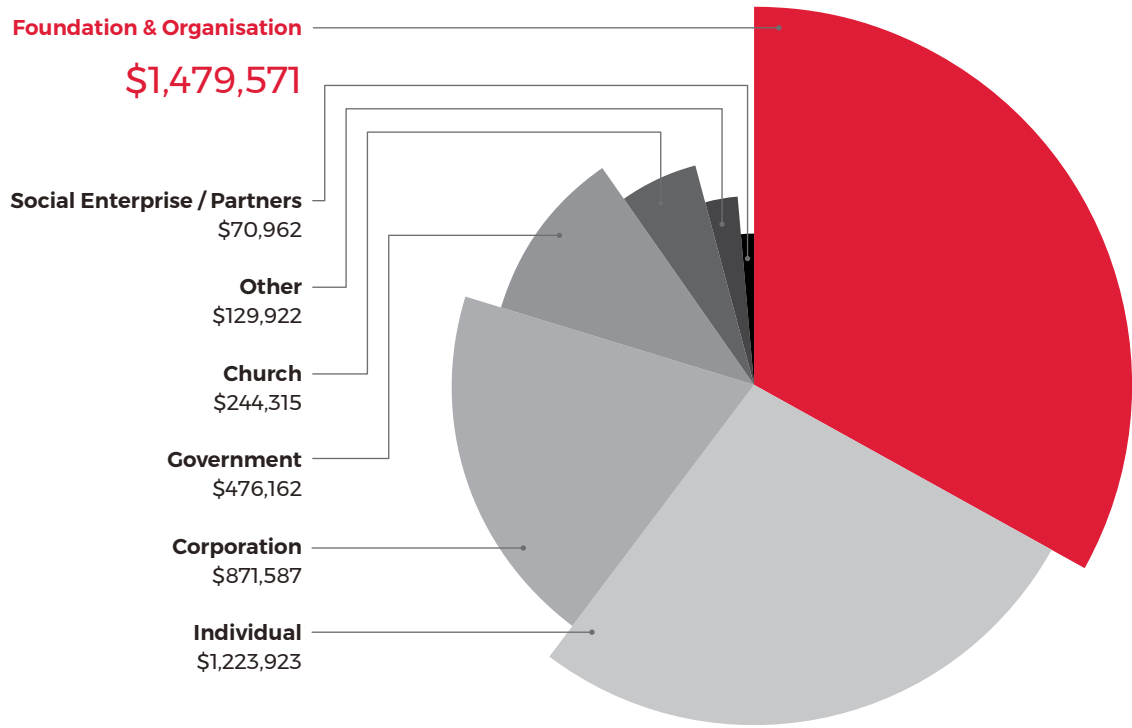
Michael Chiam
Non-Voting Board Member

Having spent more than 14 years in the international humanitarian sector, Michael is no stranger to global poverty issues and social evils that are prevalent in impoverished and oppressed communities in the developing countries. Beyond his senior management experience, his last stint as Head of Operations with World Vision Singapore saw him responsible for providing direct oversight of some 30 global development projects in about 25 countries worldwide. Outside of work, Michael also volunteers with The Navigators as a mentor in the 20-30’s ministry. Michael has a MBA in NGO Leadership and is happily married to his wife, Lynette – an equally passionate social activist.

Financials

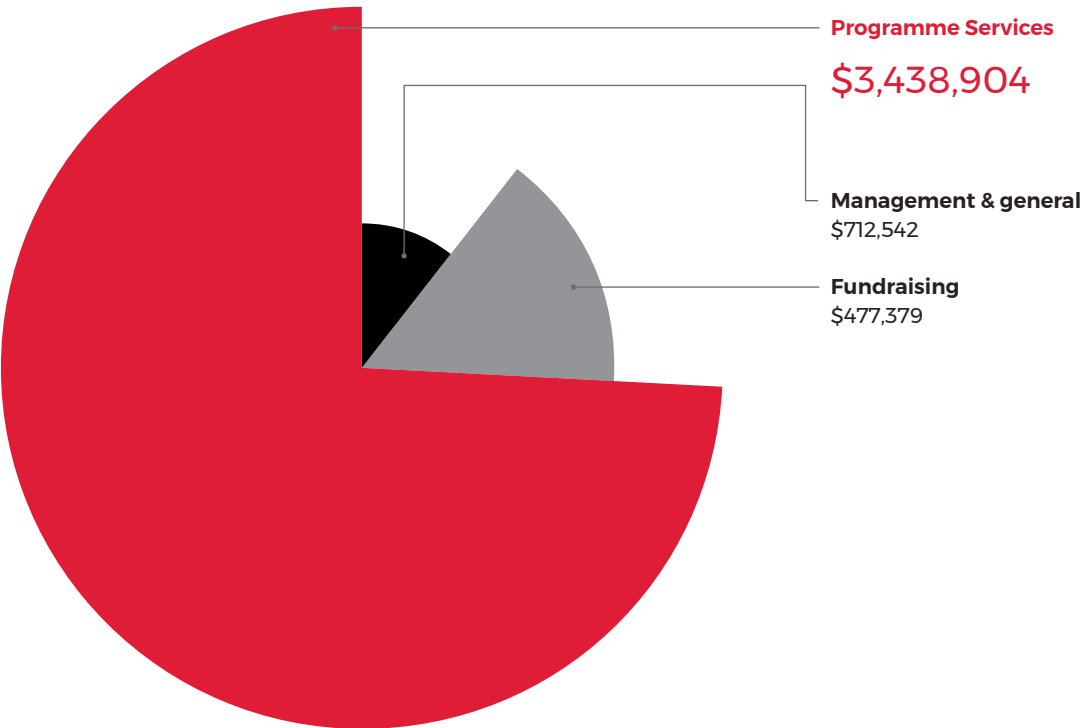
for all 9 network offices

Revenue



Total revenue
USD \$4,496,442

Expenses

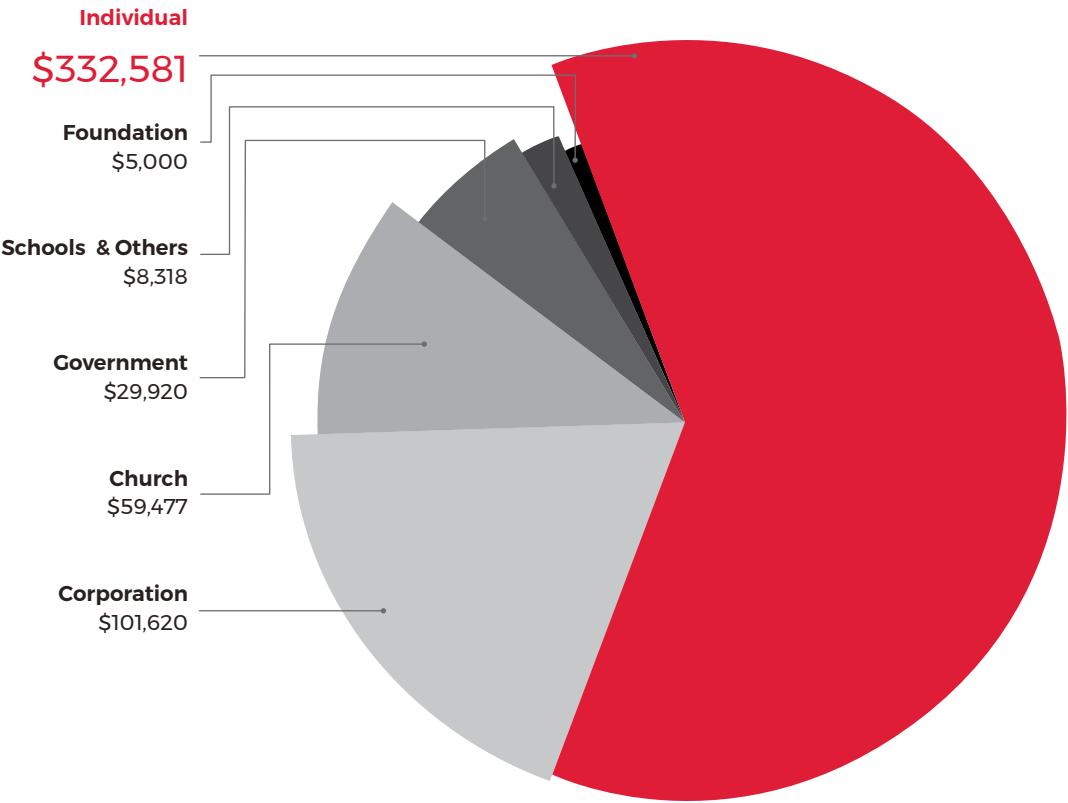


Total expenses
USD \$4,628,825

Financials

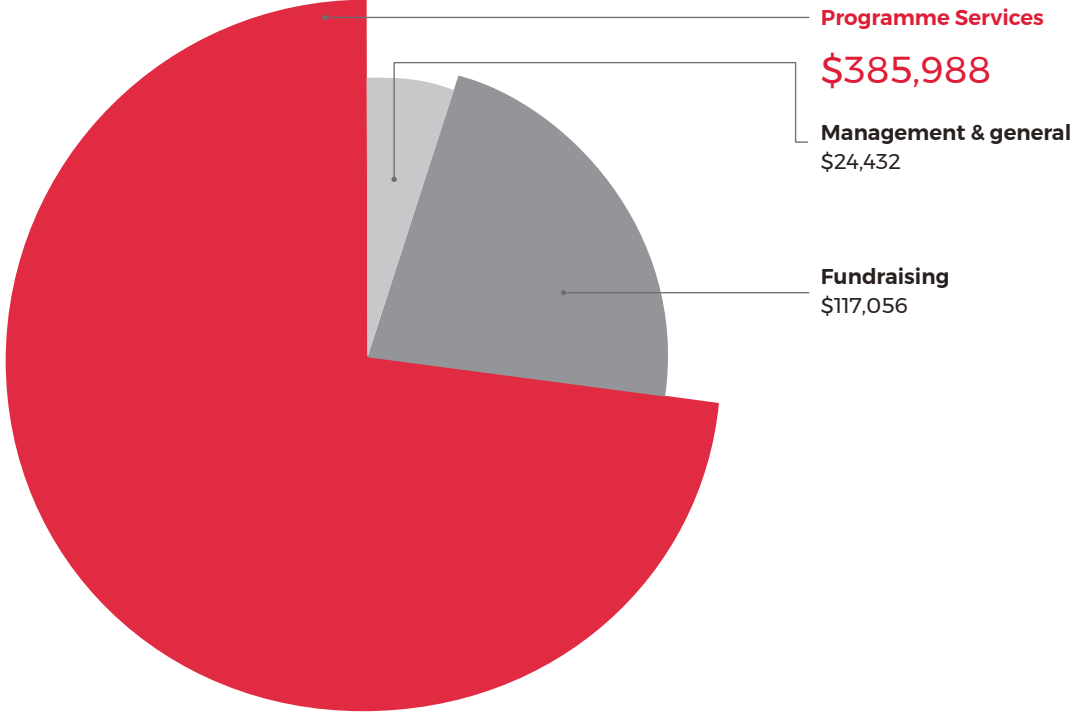
for HAGAR Singapore

Revenue



Total revenue
SGD \$536,915

Expenses



Total expenses
SGD \$527,475



When you invest in HAGAR, you are giving women and children the opportunity to heal from trauma. You allow individuals to feel whole again. You empower them to accomplish their dreams, grow a small business, and thrive in their communities.

There are many ways you can offer support:

Empower a survivor and enable her with an education and skills to start a whole new life

Purchase a life-changing gift at www.hagargifts.com

Follow us on Facebook and Instagram

For more information about making a donation, please contact us at singapore@hagarinternational.org

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HAGAR

The whole journey