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# HAGAR

Annual Report 2015



Hagar is a Christian international organisation committed to the recovery and economic empowerment of women and children who are survivors of extreme human rights abuse, particularly human trafficking, gender-based violence, and sexual exploitation.

Our purpose is singular. We welcome the toughest of human conditions. We do whatever it takes for as long as it takes to restore a broken life.

Hagar is registered as a foundation in Switzerland and a registered charity under the Singapore Charities Act.

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# LETTER FROM THE BOARD

Since joining the International board in 2014, and the Singapore Board in July this year, I count each day a privilege to serve together with like-minded individuals around the world and here in Singapore, to help women and children who have been marginalised in society. My interactions with fellow colleagues, beneficiaries, and meetings with partners and donors, have allowed me to share in a collective voice and unified purpose of the bigger masterplan to build a just world for all.

As a network of nine offices, we have seen significant progress from a very eventful year in 2015, which I would like to share some highlights: -

In partnership with UNICEF, Hagar conducted a groundbreaking research on the experiences of child victims in the Cambodian Criminal Justice System, which has contributed to efforts in creating a more child-friendly judicial system in Cambodia. In the coming year, we are looking to develop practical tools and conduct training for lawyers and child advocates to help these professionals provide better support, and create a process to protect children's rights and dignity in court.

Hagar recorded the highest ever intake of clients in Vietnam, and started a community-based satellite care centre with the Yen Bai Women's Union to provide a safe haven for women. The work in Afghanistan continues to expand, particularly in the face of growing insecurity and increasing insurgencies in the country. Heightened threats of violence against women and girls are forcing them out of their homes in search of safe refuge. Though the number of

solutions remains grossly limited, we continue to provide our Afghan clients with rehabilitation, economic security and safe reintegration.

Our Support Offices in six countries saw encouraging results in both fundraising and awareness-building efforts. In the past year, we successfully ran a number of events that created greater visibility, and raised much needed funds for our crucial work.

Indeed, our work is very much dependent on charitable giving from people like you and others who are committed to making a difference. Moving forward, we trust God to help us unlock untapped opportunities to build a more sustainable funding base so we can provide continuous support to existing beneficiaries, and thousands more who are awaiting critical aid. On behalf of the board, I would like to express my appreciation to all donors, partners, volunteers and staff who have worked tirelessly to achieve Hagar's mission to restore broken lives.



**Jimson Cheng**

Board Member of Hagar International,  
and Chairman of Hagar Singapore

# LETTER FROM THE EXECUTIVE DIRECTOR

Trafficking affects every country in the world and Singapore is no exception. As a regional business hub, Singapore is a destination country and transit hub for trafficking activities where women and girls are subjected to sexual and labour exploitation. The government has expressed commitment to tackle human trafficking in Singapore through the development of a National Plan of Action by the Singapore Inter-Agency Taskforce on Trafficking in Persons. The Plan guides the initiatives to meet the national approach and strategy drawn up by the Taskforce. Hagar is humbled to be part of this development.

Some of the initiatives include the need for programmes that provide victim care and protection. Since the start of 2015, Hagar has been running a trauma recovery and resettlement programme for women and girls who have been trafficked to Singapore for sexual exploitation. During their stay here upon their rescue, we assist them with legal protection, trauma recovery, healthcare, education and vocational training, to restore their self-esteem and empower their future.

Hagar has successfully restored and reintegrated trafficked survivors from China, Indonesia and Vietnam to their home countries within the last 12 months. When they return home, we continue to work with our Hagar counterparts in those countries or local agencies to equip them with the necessary skills and re-integration support, to reduce their vulnerability to re-exploitation.

As a Support Office committed to fund the recovery needs of survivors through our programmes in Cambodia, Vietnam and

Afghanistan, we are thankful for the many new open doors with corporate partners and their financial contributions that have expanded our funding base over the last year. I am proud of our work here in Singapore and our passionate partners, committed donors and dedicated volunteers who are the core backbone of everything we have been able to achieve in 2015.

As we gear up for the growing victim care needs and services, we invite you to take this journey together with us, and these survivors who have fought bravely under such extreme circumstances. Our aim at Hagar Singapore is to raise \$545,000 in 2016, so we can serve many more people whom we are currently unable to, due to resource limitations.

We hold on to our commitment - that *we will do whatever it takes, for as long as it takes to restore a broken life*. Thank you for enabling us to fulfill this imperative work.

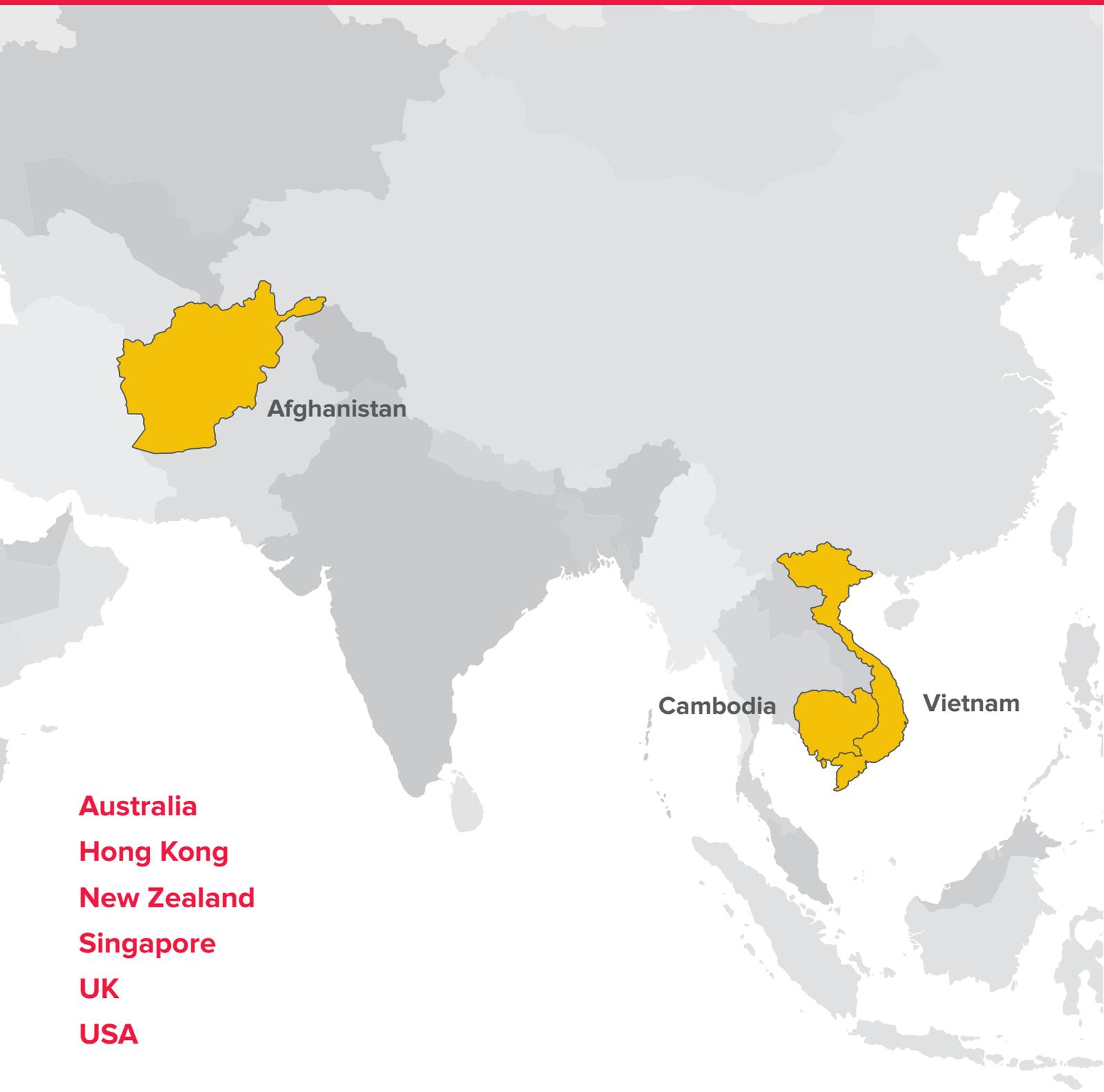


A handwritten signature in black ink, which appears to read "Michael Chiam". The signature is stylized and fluid.

**Michael Chiam**  
Executive Director of Hagar Singapore

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# WHERE WE WORK



- Australia**
- Hong Kong**
- New Zealand**
- Singapore**
- UK**
- USA**

# HAGAR'S HISTORY

**1994**

Pierre Tami opens Hagar shelter for women and children, launching Hagar in Cambodia

**1998**

Hagar creates first foster care programme in Phnom Penh. Hagar Catering is established

**2002**

MOU signed with MoFA Cambodia, registers in Switzerland as INGO, opens office in Australia

**2006**

Hagar's flagship Community Learning Centre is built in Phnom Penh

**2007**

Hagar begins Career Pathways programme, teaching job-readiness skills and training in Cambodia

**2008**

Hagar publishes the first comprehensive assessment on sexual abuse of males in Cambodia

**2011**

Hagar opens an office in the UK

**2013**

Hagar opens an office in Hong Kong

**2014**

Hagar provides Trafficking Awareness training to over 3,300 law enforcement officers in Singapore

**1996**

Twenty-three women are employed by Hagar Crafts, earning income as they live at the shelter

**2000**

House of Smiles Cambodia opens, responds to the lack of services for children with disabilities

**2004**

Hagar opens an office in Singapore

**2005**

Aftercare Centre in Cambodia opens to serve children who have experienced sexual exploitation and trafficking. Hagar Catering now a full-scale commercial operation, serving nearly 50,000 meals each month. Hagar establishes office in USA

**2008**

Hagar registers an office in Afghanistan and opens an office in New Zealand

**2009**

Hagar establishes first programme for boys who have suffered sexual abuse in Cambodia. First shelter opens in Kabul, Afghanistan. Hagar commences in Vietnam, serving women who have experienced sex trafficking and domestic violence

**2012**

Legal and Protection team is started. Afghanistan begins project for boys who have been trafficked

**2014**

Hagar develops training programme for NGOs in Case Management, and collaborates with Royal University of Phnom Penh to integrate Traumatology into Bachelors and Masters degree courses

**“I understand other clients’ problems and they understand mine. We are no longer worried about sharing our problems and it helps me share my pain and feel light”**

**- Fatima**, domestic violence survivor, Hagar Afghanistan



**677**

Counselling sessions were provided



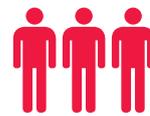
**24**

Women and children were safely reintegrated into the community



**88**

Women and children gained access to education



**23**

New boys entered Hagar’s Forgotten No More programme



# AFGHANISTAN

**The first three months of 2015 were the most violent ever recorded in Afghanistan. As the nation welcomed its new President and National Unity Government, Afghan National Security Forces assumed formal responsibility. International military forces exited the country, leaving an uncertain future for development agencies.**

The Afghan economy is now struggling as a result of growing insecurity, increasing insurgencies and criminal activity. Unemployment is on the rise with only 8% of women in Afghanistan involved in waged employment according to the Afghanistan Research and Evaluation Unit (AREU). Despite the many challenges, Hagar is proud of its many achievements this year through a variety of projects including Economic Empowerment, supporting more clients than ever before.

Hagar's programmes not only provide safety from perpetrators, they also offer a vital shelter from social stigma - living as a single woman, either alone or with children, is condemned in Afghanistan. Throughout 2015, 29 women and 68 children received trauma informed care, catch-up education, legal support and assistance in their journey towards a financially sustainable future.

Hagar's partnership with the government has facilitated client referrals from the National helpline and partner organisations working on the frontline. When women flee situations of abuse and persecution they are often forced to leave their personal belongings behind. Without their Tazkira, the Afghan national identification card, women face significant challenges in social reintegration. Hagar's Legal Officer was able to assist many women in obtaining national identification cards, giving them a chance to seek vocational training and employment, and restoring their hope for financial independence.

Working alongside women and children throughout their recovery is a challenge in Afghanistan, from protection and counselling, to seeing them safely reintegrated into their communities and financially stable. Social stigma, corruption and security restrictions are a daily struggle. In this context, Hagar is particularly proud of the work of the incredible team on the ground, who have seen success and personal growth in the lives of the women and children Hagar works with, doing whatever it takes to restore life in all its fullness.

**“For the first time in my life, I experienced learning in a safe place with teachers and students who like me...”**

**- Rithroat** sexual abuse survivor, Cambodia



**8,250**

Breakfasts served to CLC clients as part of the new nutrition programme



**36**

Client re-integrations into the community of their choice



**1,917**

Counselling sessions conducted with clients and their families



**32**

Clients received legal support with court proceedings





# CAMBODIA

**Cambodia is ranked one hundred and forty third in human development across the Globe, and faces significant barriers to development posed by human trafficking, slavery and gender-based violence.**

Cambodia remains a key transit point on the sex trade map, placing the country on the Tier 2 Watch List. Currently ranked 14th in the World for modern day slavery, an estimated 1.2 million Cambodian children are trafficked every year, 22 % whom are trafficked for commercial sexual exploitation.

Male Cambodians often find themselves subjected to forced labor, from Thai-flagged fishing boats operating in international waters to the mines of southern Laos. Children from impoverished backgrounds are highly vulnerable to forced labor, including domestic servitude and forced begging in Thailand and Vietnam. An estimated 35.8 million individuals are in forced labor at any given time, according to the Global Slavery Index 2015. Our Trafficking in Persons research project, exploring the trends in trafficking of Cambodian men, the needs of survivors and the extent of assistance available to reintegrate trafficked men, saw Hagar launch a set of key recommendations to the Cambodian Government on more effective reintegration of trafficked victims.

A major highlight of 2015 was a report produced in partnership with UNICEF- A System Just for Children - which documented the experiences of child victims in the Cambodian criminal justice system. The findings and recommendations from this report will contribute to a more just and compassionate approach to child victims within the legal system in Cambodia.

During 2015, Hagar successfully transitioned the young people with disabilities from the 'House of Smiles' shelter project into mainstream government services. This allowed students to register as public school students while housed in the well-established government recovery homes. Technical expertise, training and client monitoring services continue to be provided by Hagar.

Hagar is committed to ensuring the highest standards of clinical care, providing services to 678 clients in Cambodia through Hagar's Trauma Informed Care programmes. Hagar also began nutrition programmes in its recovery shelters and the Community Learning Centre, providing breakfast to students each day, which has assisted our students in improving their focus and overall performance.



**“Being empowered  
made me realise my  
own value.”**

- Nhi 33 years old, Vietnam



**86**

Women and children  
benefited from Hagar's  
recovery services



**31**

Clients received  
counselling services



**44**

Women provided with  
life skills training



**15**

Children were provided with  
accommodation, schooling,  
food and healthcare





# VIETNAM

**Rapid economic growth has led to considerable societal change, greater economic and employment opportunities, and major demographic shifts in Vietnam. While this is good for some, these recent developments have also resulted in increased human trafficking, especially associated with migration related to labor, violence and abuse.**

With a growing number of trafficking cases being reported each year, often exceeding 1,000, the recognition and knowledge about trafficking in Vietnam has increased. According to a 2013 national survey by the United Nations and the Government of Vietnam, almost 60% of Vietnamese women have experienced physical, sexual, or emotional violence. These levels of trafficking and violence often occur in communities in which victims are stigmatised and discriminated against, and with little or no intervention from the police.

In this changing economic and policy environment, with limited protection and reintegration services nationwide, Hagar continued to strengthen its core programme in Vietnam. In 2015, Hagar relocated its shelter to a new location that provides a safe and secure environment for healing and trauma informed care. Of the 86 clients Hagar worked with in 2015, several were children as young as six years old who were victims of sexual abuse. On-going services include social work support, psychological counselling, health and legal

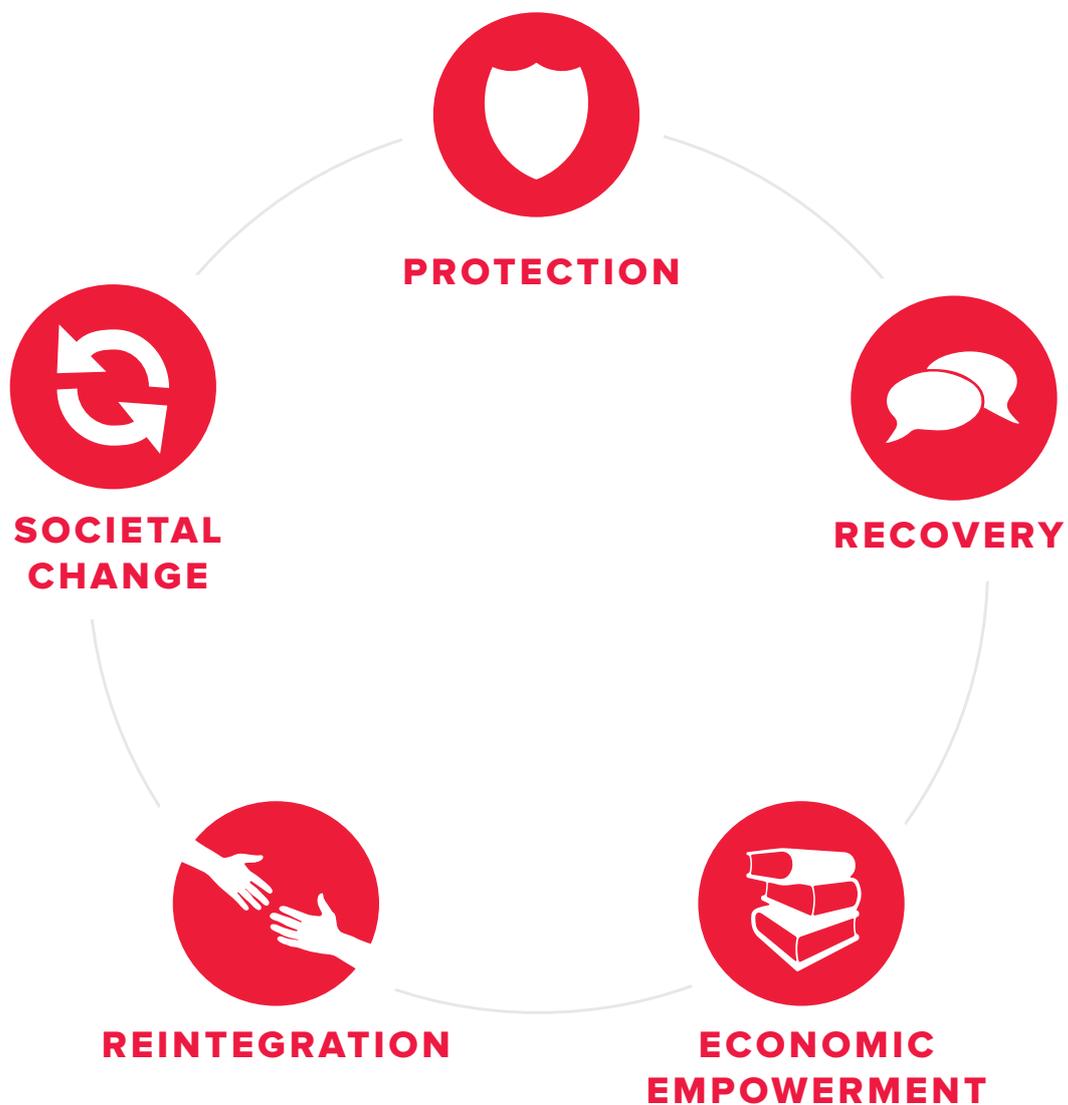
services, vocational training and job placement. During 2015, in partnership with the Vietnamese Women's Union, Hagar established a satellite centre in the rural north-western province of Yen Bai. This centre provided an opportunity to work closely with local Women's Union authorities to provide recovery services closer to women's homes. A key objective of this initiative is to build the capacity of provincial staff so they are able to continue these services in the future.

Early in the year, Hagar's team in Vietnam initiated a partnership with the National Child Helpline, enabling the hotline service to use Hagar as a referral partner for cases of violence, trafficking and sexual abuse. Hagar partnerships with provincial governments and mass organisations were strengthened in 2015, including in Nghe An, Yen Bai, Quang Nam, and Lao Cai provinces. A project in the central province of Nghe An was established to train government and mass organisation officials at the province, district, and commune levels on human trafficking, particularly victim identification and restorative justice. Through these training sessions Hagar established strong relationships, which led to an increase in client referrals and an increase in Hagar's ability to provide technical support and implement projects. Hagar's outreach programme actively sought out new partnerships for collaboration, shared projects, and referrals in 2015 and this will continue to be a priority in the future.

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# THE WHOLE JOURNEY

Hagar uses a holistic, individualised, and long-term approach that addresses the unique and complex needs of each survivor who enters our care. Hagar's programmes are conducted through the lens of our five domains of change, which we believe are essential in fostering life-changing transformation for survivors.





**“I love my job.  
The gratification  
in seeing children  
and women receive  
their identity cards  
and know their  
rights is incredible.  
To see the smiles  
on their faces tells  
me the work I do is  
important.”**

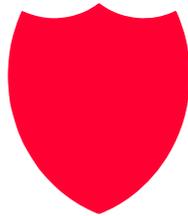
**- Maryam** Hagar Legal officer in Afghanistan



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# PROTECTION

Hagar is committed to ensuring the safety of the people we work with; in our shelters, centres, and community based care options. Our Legal and Protection Unit provides legal support to survivors called to testify in court including educating them on their rights and how to protect themselves, supporting them to return safely and confidently to live in the community.



**306**

**Women and children were provided with safe accommodation through recovery shelters and transitional care facilities in Afghanistan, Cambodia and Vietnam, a 40.5% increase since last year**

**59** clients accessed legal aid across Cambodia, Afghanistan and Singapore

**32** clients received direct legal and practical support in court action in Cambodia and Afghanistan

**Hagar Vietnam** opened a new recovery centre in north eastern Yen Bai, with a capacity of 16 people, providing safe accommodation for people who need it most

**In Jan 2015**, Hagar and UNICEF collaborated to produce the report, “A System Just for Children”, enabling the development of a training curriculum and tool-kit that will be used to assist Non-governmental Organisation (NGO) staff and lawyers to create a child-friendly justice system in Cambodia



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## MINH'S STORY

*"My life for debts and loans"*

Minh's life changed the day her parents gave her up for marriage to a Chinese man she had never met. When the broker arrived, she pleaded with her parents to find another way but they were poor and needed the money to pay their debts. Because of her love for them, Minh agreed to be sold and go with the woman.

***"It was a heavy duty I had to take, but I had no choice due to the debts my parents had. They promised to bring me back one day, because I was a good daughter".***

Months went by with no word from her parents. Twice Minh ran away but her husband caught her. A failed suicide attempt was the last straw. She just couldn't take the misery anymore. After a carefully thought out plan, Minh persuaded her husband to drive her to the market which was located on the riverfront, the natural border between China

and Vietnam. As they drove up to the river, Minh jumped off the moving motorbike and into the river. A riverboat rescued her and helped her escape to Vietnam. But when she arrived, she was arrested by border control who contacted her parents to come and pay a fine as Minh had no ID card. Her parents blamed her for the fine, and considered selling her again. But she was able to connect with Hagar through a local organisation.

Hagar is now working with Minh, she is in a safe place and is receiving much needed trauma informed care. She is making plans for her life.

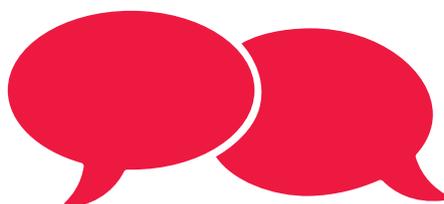
***"Hagar has helped me stay safe. I received counselling and assistance in communicating with my family. Thank you very much for your valuable support. I now can trust people again and I know that I no longer have to deal with problems on my own."***



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# RECOVERY

Our recovery programmes provide holistic care for survivors of exploitation and abuse that address the physical, emotional, cognitive, spiritual and financial impacts of trauma. With specialised recovery care including trauma- counselling and comprehensive case management, survivors gain resilience and confidence in their recovery.



## 3,466

**Counselling sessions were delivered to clients and their families across Afghanistan, Cambodia, Singapore and Vietnam**

**883** clients accessed regular trauma informed care services in Afghanistan, Cambodia, Singapore and Vietnam

**145** staff and 19 house/foster parents of Hagar participated in trauma informed care training which helped them to increase their knowledge and understanding related to the impact of trauma on the individual life of each client

**8,250** breakfasts served to CLC clients as part of a new nutrition programme in Cambodia

**Counselling teams** received Art Therapy training through partner international NGOs in Cambodia, Vietnam and Singapore

**A new Client Management System** was introduced in Cambodia, improving data gathering and monitoring client outcomes and services received, to be implemented in other programme offices throughout 2016



## NASSIMA'S STORY

Before she turned 18 years old, Nassima's father informed her that she was to be married off to a man over twice her age. This was not a marriage of love but about money, and she refused to obey her father. She saw no option but to end her life and walked down to the river, attempting to drown herself. Nassima would have died that day, had a bystander not intervened. In her father's eyes, she had committed an unforgivable sin by defying him, and had damaged the family's honor.

The bystander helped her connect with a local organisation that connected her to Hagar in the capital. When Nassima arrived in Hagar's shelter, she was distraught. Far from her hometown, she felt alone and missed her mother. But with the help of her case manager and counsellors, she began to build her life again. With counselling, art therapy sessions and the support of her case manager, Nassima slowly began to recover. She started seeing hope again.

Today, life is bright for Nassima. She has dreams for her future. Living under a system where women's rights are so often disregarded, Nassima's dream is to empower other women to help change their future. Through trauma

informed recovery services, Nassima's developed a passion for sports, which led her to qualify for national taekwondo championships. Today, she wants to teach self-defense to women in the army and police and wants to impact the nation's legal and protection sector for the good.

***"I want to join the police force because I want to make a difference in my country. I have seen so many vulnerable children and women in the streets of Kabul, so I want to make an impact."***

***"This wasn't a quick decision. Before I decided to pursue a career in the police force, I had taken the decision to train as a beautician and set up a small beauty parlor in my hometown. I wanted this to be closer to my mother, because she calls me and tells me how much she misses me. I do not worry for her safety, but I miss her so much. I realised that it was too dangerous for me to return to my community, so with the help of Hagar, I explore alternatives. I am now pursuing a career that I believe is honourable and just, that can make a difference."***



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# ECONOMIC EMPOWERMENT

Through catch-up schooling, life skills education, career counselling, vocational training, and job placements, Hagar helps survivors to take control of economic decisions that influence their lives and enable them greater freedom of action. The people Hagar works with are supported towards financial independence, building a secure and productive life for themselves.

Hagar strives to support survivors as they integrate back into the community of their choice. Through a range of options including family care, community foster families, and group homes, we work alongside each person as they build healthy relationships with their family, friends, and communities.



## 901

**Men, women and youth accessed education and economic empowerment services across Afghanistan, Cambodia, Singapore and Vietnam**

**172** children accessed education across the three programme offices

**90%** of clients completed personal development courses

**193** women and youth were placed in jobs across Afghanistan, Cambodia, Singapore and Vietnam

**574** women in Afghanistan, Singapore and Vietnam accessed training in vocational skills and life skills

**84%** of clients across Afghanistan, Cambodia, Singapore and Vietnam continue to keep up their skilled work through active, on-going assistance from Hagar staff, including follow up support, career counseling, and problem solving for individual clients



“Thanks to Hagar, I have found many sweet homes which I can rely on and from where I can lead my own life independently and happily.”

## DAN'S STORY

Despite the many other hairdressers in the community, Dan's hairdressing salon is one of the most popular in town, with clients travelling far and wide for hair appointments with her. Dan sometimes has to turn clients away and reschedule appointments because the salon gets so busy.

Trafficked at 16 to the Vietnamese border to China for sex labor, she was eventually able to run away with another Vietnamese woman, and find her way home. Although now free, she was left with mental scars and vivid nightmares that haunted her at night. She didn't dare leave home for fear of neighbours looking down on her. She couldn't face the questions they would ask and life in her village became unbearable.

***“I tried many ways to come back home, but it just wasn't home anymore”*** she said.

Two years after returning to her community, Dan was introduced to Hagar at the Yen Bai's Women Union vocational training. She was provided safe accommodation, meals, health care, counselling services and life skills training. When Dan first met with her Hagar mentors, she was reluctant to open up, unable to face the deep scars from her trauma. Respecting her decision, Dan's counsellor stood by her, assisting in any way needed. A few months passed and as

Dan adjusted to her new life, she made friends with other women like her who had undergone traumatic experiences. She began opening up to her counsellor and together they explored how she could turn the page.

Dan decided she wanted to become a hair dresser and began attending vocational training provided by a world class cosmetic partner in Hanoi. She excelled, graduating second in her class.

Through the assistance of Hagar partner organisation REACH, Dan has not only received excellent training, she has also received close mentorship from another private salon owner who wanted to coach Dan and be her financial adviser.

Dan is now happier than ever. She is doing very well psychologically and emotionally, living with her husband and his family who love her dearly and support her. They know about her past and are understanding and take care of her. Dan also gets along well with people in the community. Her trafficking experience and the trauma that came with it no longer control her life, she does. Dan has come a long way. From wanting to give up on life, she is now a strong voice in her community, giving back to society by building up the local economy through her business.



A young adult is shown in a workshop setting, with a red overlay. The background features industrial equipment, including a large metal structure and a blue flame. The text is centered and reads: 

***“My dream is to one day be a mechanic. I always loved cars. I hope I can run my own business one day.”***

- Young adult receiving on the job training, Cambodia



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# REINTEGRATION

Hagar supports survivors of trafficking and abuse as they integrate back into the community of their choice. Through a range of programmes including family care, community foster families and group homes, Hagar works alongside each person as they build healthy relationships with their family, friends, and community. Our focus is to support those we work with to build social and economic networks, and increase their community engagement.



## 195

### Afghan women engaged in social networks and community structures through Empowering Women for Economic Participation

**15** foster families are providing safe accommodation and support to 34 clients in Cambodia

**13** more families recruited, trained and ready to receive foster clients

**18** women and 39 children in Afghanistan, and 48 clients in Cambodia, and 5 clients in Singapore re-integrated into the community of their choice, with many more clients preparing for reintegration in transitional living in Afghanistan, Cambodia, Vietnam and Singapore

**95%** of clients in Afghanistan, Cambodia, Vietnam and Singapore know how to keep themselves safe, through safety trainings, with ongoing support from Hagar staff providing follow ups

**100%** of reintegrations in Cambodia, Singapore and Afghanistan were done with the support of local communities, village chiefs and the local authorities



## PISEY'S STORY

*"When I am here, I feel safe"*

When he was young, Pisey was abused by a foreigner. Now 17 years old and on his journey to recovery, Pisey lives in a happy home with his foster parents Charya and Mealea, who have two sons of their own, and four Hagar foster sons. Pisey has been placed in foster care because it is currently the safest place for him.

***"When I'm here, I feel safe. I don't worry about what happened to me in the past... I love this house.... There is a list of rules on the wall (provided by Hagar) on how to be a family, how adults should talk to children, and how children should talk to parents. They help educate us all on how to show mutual respect around the house."***

Charya and Melea have a big heart and their compassion and generosity knows no end. Charya, the foster father, personally experienced reintegration as a young child.

***"When I was young, I didn't know what it was like to have a family. I was separated from my parents during the Khmer Rouge regime and grew up without a sense of belonging. I feel***

***empathy towards children who have been through a challenging start in life. My heart breaks for them because they cannot be close to their parents, siblings and friends"*** said Charya.

Mealea acknowledges it can be challenging to make ends meet with four extra teenage boys in her home. It stretches them financially. Even though they receive compensation from Hagar, there are always additional fees to cover. But despite these challenges, she feels as if they have been given an incredible gift to welcome these boys and help them grow. Together, Charya and Mealea have now fostered more than 100 children.

***"If another Hagar client needs a foster family once Pisey leaves for university, we will open our arms once again to provide a safe place for them"*** says Mealea.

Charya and Mealea are community heroes and it is individuals like them that ensure a safe reintegration for Hagar clients.



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# SOCIETAL CHANGE

Hagar's vision is for a world where abuse and exploitation do not happen and where women and children live lives of inclusion and freedom.

**A major highlight of 2015 was a report produced by Hagar Cambodia in collaboration with UNICEF- "A System Just for Children"- which documented the experiences of child victims in the Cambodian criminal justice system. This enabled us to develop a comprehensive step-by-step guide for lawyers, child advocates and guardians supporting child victims and witnesses in Cambodia's judicial system.**

In January 2015 Hagar started the first Trauma Recovery Safe Transit Resettlement programme for victims of sex trafficking who are trafficked in Singapore. We have been partnering with a Singapore-based Crisis Centre for abused women to provide trauma informed care through therapy, protection through legal support and personal development and empowerment to survivors of trafficking. We continue to partner with major aftercare agencies in Singapore to provide intensive case management and trauma therapy support to survivors.

Our office in Vietnam joined with Yen Bai Women's Union to open a new community-based satellite care centre for women, a safe haven for women escaping domestic violence and human trafficking, located in one of the hot spots of human trafficking in Vietnam. This year was our highest ever intake of clients in Vietnam.

We renewed our MOU with a key partner in Afghanistan, AIHRC, ensuring that we continue to work closely together, providing legal assistance and trauma informed recovery services to clients.

House of Smiles in Cambodia transitioned clients with disabilities into mainstream government services through the Ministry of Education and the Ministry of Social, Veteran and Youth Affairs. The students are now registered as public school students. We will continue to provide technical expertise, training and client monitoring for two years to ensure an effective transition as the nation progresses towards community based reintegration.

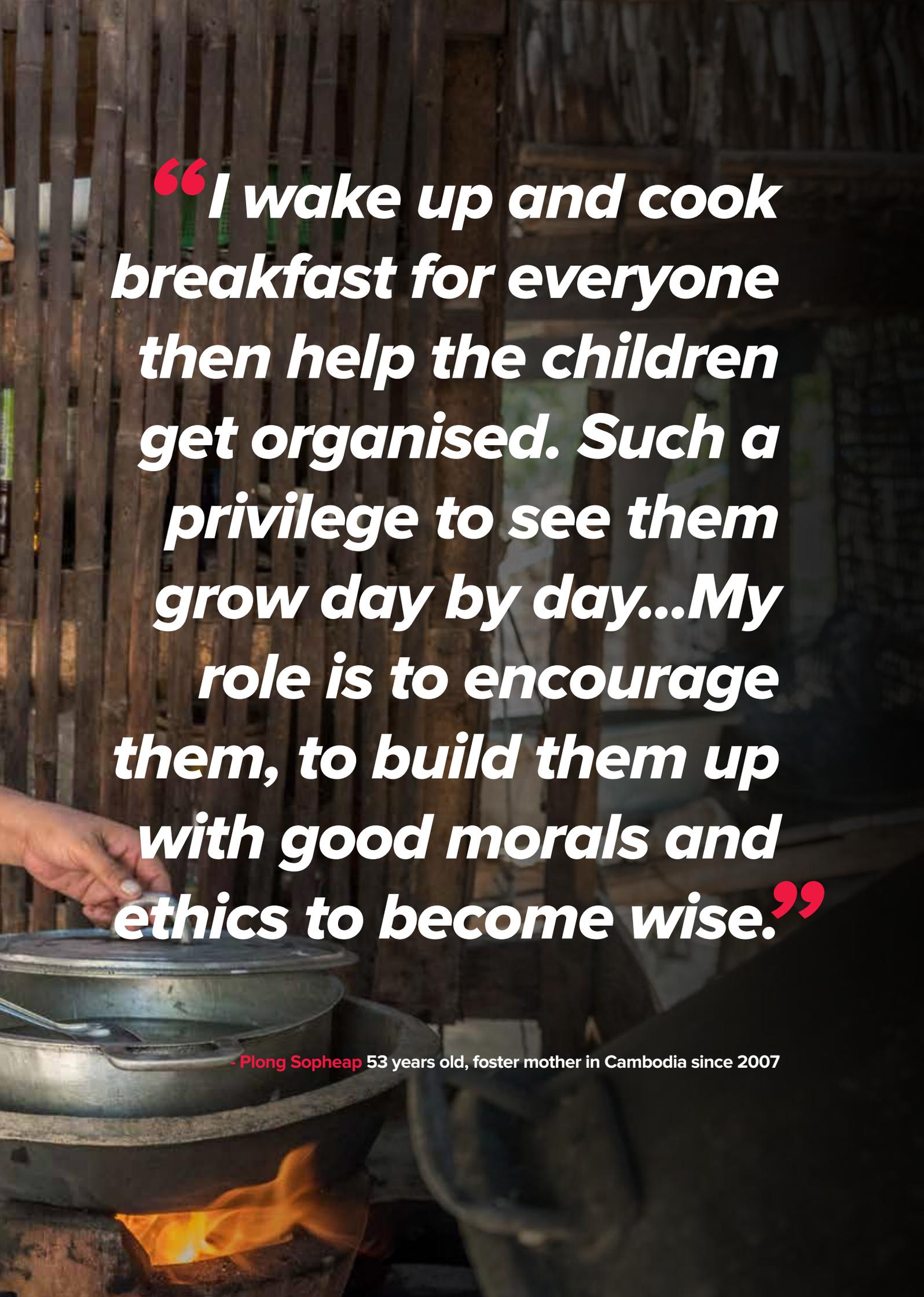


***“I thank Hagar for coming to our village today. It’s the first time an NGO takes time to really get involved with the community, to create interaction and group work. This is how community based change happens. Hagar had visited one of our village members who had returned from Malaysia after being labor trafficked. When she suggested the training I didn’t hesitate for a second. We need our people to understand more about this topic.”***

- Mr Koi Cheang, 76 years old, Angkan Village Chief, during a Human Trafficking and domestic abuse awareness training

**Across the past year Hagar has continued to train civic and religious leaders, government officials and partner organisations in anti-trafficking law, best practices in trauma informed care, and the impact of trauma on individuals. Informed and compassionate communities are less likely to tolerate abuse and exploitation in any form. We have also conducted research into key human rights issues and, armed with this knowledge, we strive for change based on the evidence of our findings. Through our strong partnerships, we aim to influence positive systemic and societal change in collaboration with survivors who are on their journey towards protection and recovery.**



A person's hand is visible on the left, holding a lid over a large metal pot on a traditional wood-burning stove. The stove is made of dark metal and has a fire burning inside. The background is a rustic wall made of vertical wooden poles. The overall scene is dimly lit, with the fire providing the main light source.

***“I wake up and cook breakfast for everyone then help the children get organised. Such a privilege to see them grow day by day...My role is to encourage them, to build them up with good morals and ethics to become wise.”***

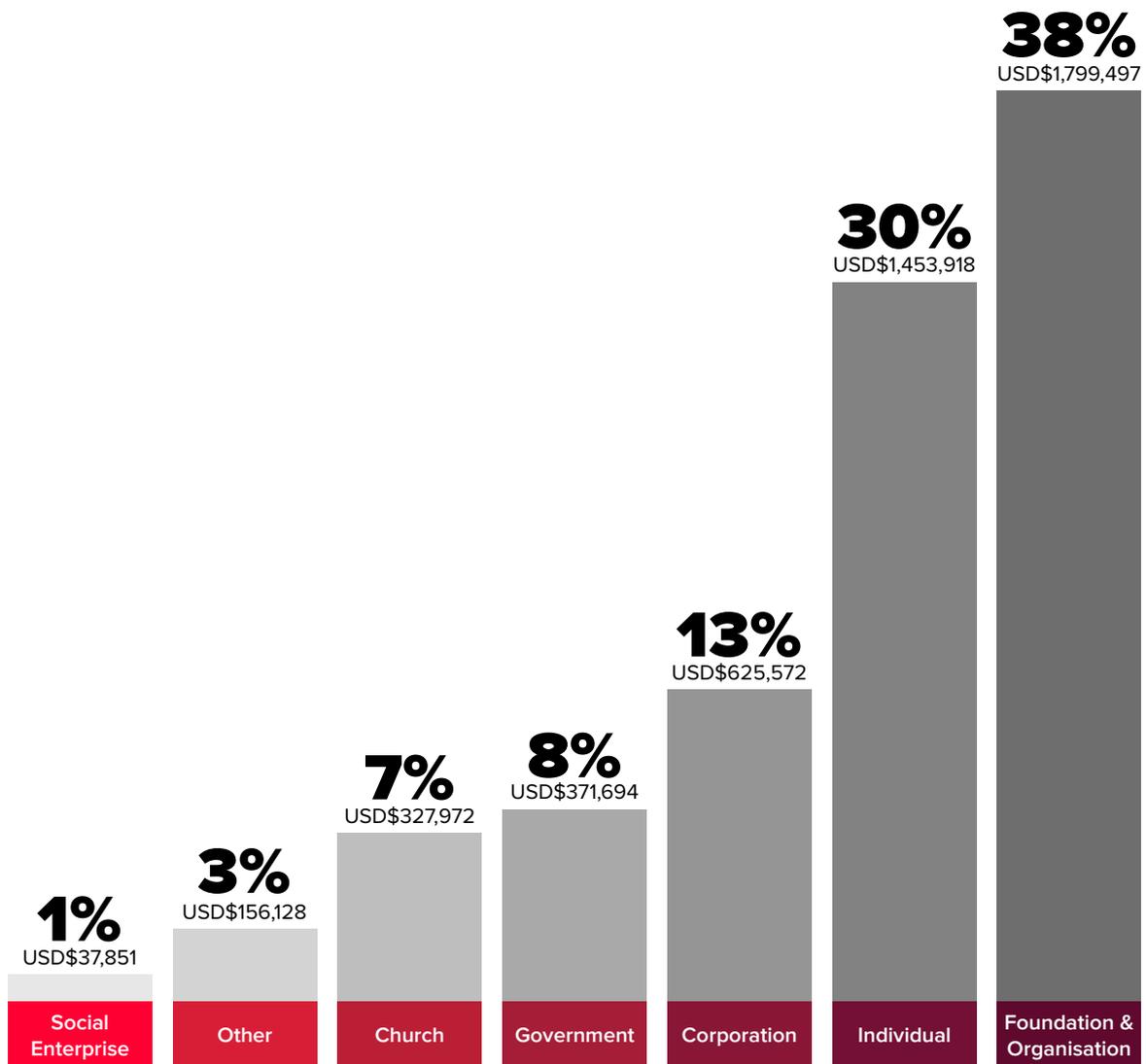
**- Plong Sopheap** 53 years old, foster mother in Cambodia since 2007

# REVENUE

based on revenue raised through  
9 network offices

## Total Income

USD\$4,772,631

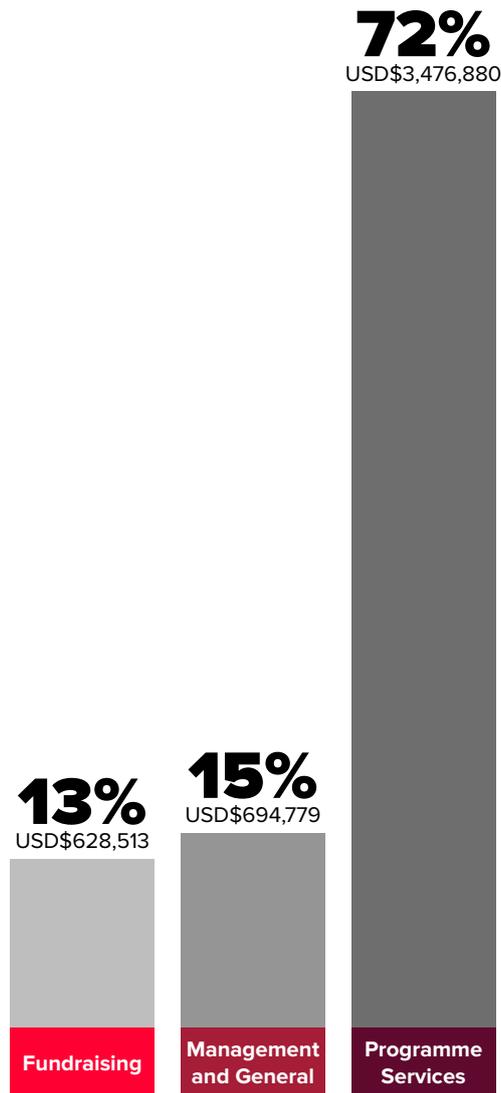


# EXPENSES

based on expenses incurred by  
9 network offices

## Total Expenses

USD\$4,800,171

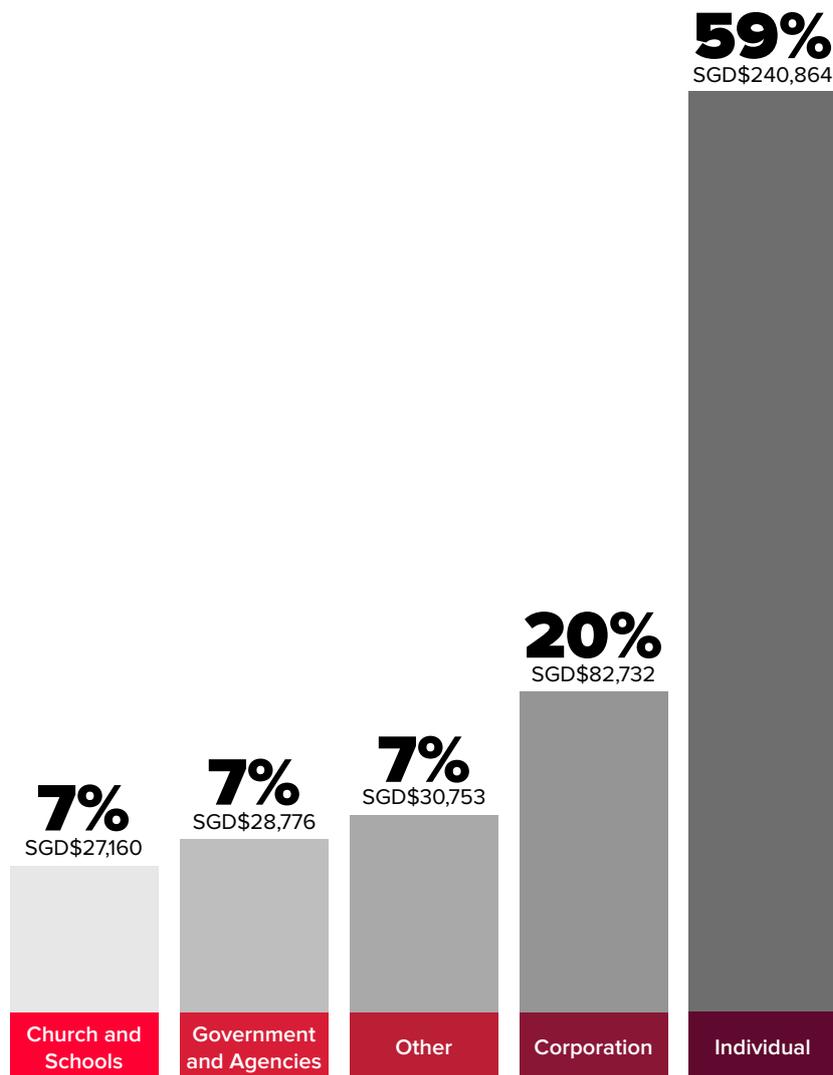


# REVENUE

based on revenue raised through  
**Hagar Singapore**

## Total Income

SGD\$410,285

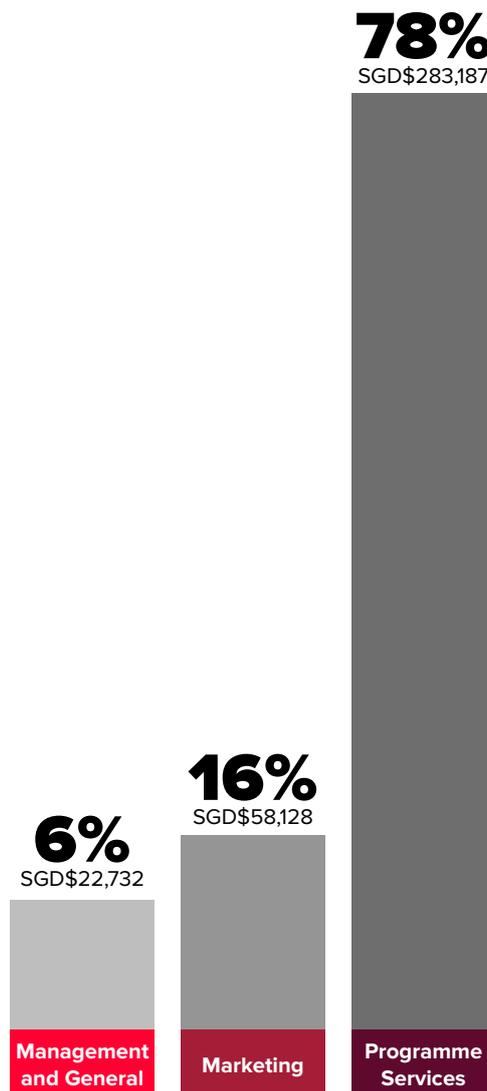


# EXPENSES

based on expenses incurred by  
Hagar Singapore

## Total Expenses

SGD\$364,047



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# OUR BOARD

Thank you to our Board of Directors for your leadership and guidance over the past year. The contribution of your time and expertise is deeply appreciated.

## HAGAR INTERNATIONAL

### Harvey Collins (Chairman)

Chairman, Navitas  
Chairman Insitor Impact Asia Fund

### Dr. Peter Hess

Partner, Law offices, Reichlin Hess Ltd  
in Zug, Switzerland

### Tim Rann (Non-voting)

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Mercy Corps'  
Social Ventures Team

### Jennifer Fleming

CEO, Girl Guides Victoria

### Dr. Bronwyn Graham (MD)

Former Country Director,  
Hagar Afghanistan

### Sharon Wilkinson

Retired, former Country Director,  
CARE International

### Jimson Cheng

Senior Partner,  
Egon Zehnder

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Sterling Group

### Rod Dring

Partner, PwC

### Bryce Houghton

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and Gordon Limited

### Melanie Gow

Chief Support Officer,  
World Vision Australia

### Simon Creek

Managing Director,  
HHG Legal Group

### Dale Renner

Director,  
Iconic Consulting

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CEO, Macquarie Group Asia

### Colleen Yu

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Freelance Marketing Consultant

### Alexis Tsang

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Equity Derivative Sales,  
Securities Division, Goldman

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Beta Management services Chairman,  
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### **Ken Lord**

Partner, Parry Field Lawyers,  
Christchurch

### **Paul Martell**

Scripture Union in NZ

### **Lois Dickinson**

Former CEO, Russell McVeagh

### **Logan Hodgson**

Client Services Director at Springload

### **Rosie White**

Artist, Wellington City Council

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## HAGAR SINGAPORE

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Egon Zehnder

### **Joycelyn Tan**

Senior Executive Life Planner,  
Great Eastern Life

### **Wang Weihui**

Child Protection Senior Technical  
Advisor,  
World Vision Bosnia-Herzegovina

### **Harvey Collins**

Chairman, Navitas  
Chairman, Insitor Impact Asia Fund

### **Koh Eu Beng**

Associate Director,  
NUS Business School

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## HAGAR UK

### **Chris Egitto (Chairman)**

Freelance Business Strategist,  
Project ManagerStrategico Ltd

### **David Deakin**

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### **Suzanne Wilson-Higgins**

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Lion Hudson

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## HAGAR USA

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Chairman

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Chief Executive Officer, Interfaith  
Community Services in Tucson

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National Instruments

### **Deborah Manzanares**

Hewlett Packard in eBusiness  
Operations  
Secretary of the Board

### **James Hall**

Member Department of Defense

### **Russell West**

Strategy Impact Officer,  
Trash Mountain Project

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# ACKNOWLEDGEMENT AND THANKS

**HAGAR's achievements are made possible through the generous contributions and ongoing commitment of many.**

We extend our wholehearted thanks to the following donors, trusts and foundations, businesses, governments, community groups and schools.

We also thank our many supporters who wish to remain anonymous and those individual donors and volunteers who generously support HAGAR's work in the community.

Your support is crucial to the work we do and we sincerely thank you.

## **DONORS AND PARTNERS**

- Adams Street Partners LLC
- AIHRC
- Back to School
- Barker Road Methodist Church
- Barlow Family Foundation
- Bethesda (Bedok-Tampines) Church
- Blue Dragon Children's Foundation
- Brighton Grammar School
- British Business Group in Vietnam (BBGV)
- Boeing Corporation
- BOSCH Primavera
- Canberra Baptist Church
- CEDAR Fund
- Chairman Trust
- Christliche Ostmission (COM)
- Country Road Group
- CLSA Chairman's Trust
- Colombo Plan Council
- Corrs Chambers Westgarth (CORRS)
- DOC
- Dreambuilders Church
- Deutsche Bank
- Equitas Group
- Egon Zehnder
- Eleven Australia
- Emily Ross Bespoke
- EX-R Consulting
- Far East Organisation
- Firbank Grammar School
- Food & Desire
- Frimley
- Riverview Children's Foundation (RCF)
- Goldman Sachs
- Good Shepherd Centre
- Guilty Content
- Hanoi International Women's Club (HIWC)
- HHG Legal
- Hope5L2F
- HumeRidge Church of Christ
- Husk
- Imago Dei Fund
- International College, Sydney
- International Organisation for Migration
- I.S. Wong
- Kirin Labor Unions/ Japanese International Food for the Hungry
- Know One Teach One (KOTO)
- Lifecycle Asia
- LinkLaters
- Macquarie Group Foundation
- Mayer Brown JSM
- Melbourne Girls Grammar School
- Melbourne Gramma School- Grimwade House
- Mettler Studios
- Minderoo Foundation.
- MinterEllison
- Mlop Russey Organisation
- Moët Hennessey
- Nguyen Van To Continuing Education Centre

## HOW YOU CAN HELP

Our ability to make a difference in the lives of women and children is dependent on the generosity of our supporters.

### In Singapore, there are many ways you can offer your support:

- Empower a survivor through the whole journey of recovery
- Purchase a life changing gift at [www.hagargifts.com](http://www.hagargifts.com)
- Follow us on FaceBook and Instagram

For more information about making a donation, please visit us at our website:

[www.hagar.org.sg](http://www.hagar.org.sg)



[www.facebook.com/HagarSingapore](https://www.facebook.com/HagarSingapore)



@HagarSingapore



Hagar Singapore



[singapore@hagarinternational.org](mailto:singapore@hagarinternational.org)

- Philippians Foundation Inc
- People's Aid Coordinating Committee (PACCOM)
- REACH
- Research and Training Centre for Community Development (Vietnam) RTCCD
- Refugee Support Network (RSN)
- Rutledge Omni Services Pte Ltd
- SCIP/Australian Women Group
- School on the Boat
- Sealy Brandt Photography
- Sheer
- Sherman Art Foundation
- SMART
- Sovereign Art Foundation
- St. Andrew's College
- Stiftung Wasserturm Luzern, Lucerne/Switzerland
- Style for Life YGAP
- Sunray Woodcraft Construction Pte Ltd
- Swan Christian College
- TEAR Australia
- Tearfund New Zealand
- The Law Society of Singapore Pro Bono Services Office
- The Pratt Foundation
- The Rhonda Wyllie Foundation
- The Wall Partnership
- Thomson Reuters Foundation
- The Peter Vardy Foundation

- Tim & Terry's
- Trans Instruments (Singapore) Pte Ltd
- Virtue Foundation
- VITAL VOICES GLOBAL PARTNERSHIP INC
- UNHCR
- UNICEF
- Will to Live
- Weaton College
- White & Case LLP
- Whitfort Church of Christ
- World Relief Australia
- World Revival Prayer Fellowship
- World Vision Cambodia

### GOVERNMENT

- Australian Attorney-General's Department
- British Embassy in Hanoi
- Department of Foreign Affairs and Trade, Australia (DFAT)
- Department for International Development, UK (DFID)
- Singapore Inter-Agency Taskforce on Trafficking in Persons
- Singapore Ministry of Manpower
- Singapore Ministry of Home Affairs
- Singapore Ministry of Social and Family Development
- U.S. Department of State
- U.S. Department of State- BPRM
- UK Aid

# HAGAR

The Hebrew name Hagar means “one who flees” or “one who seeks refuge.” The story of Hagar and her son, Ishmael, is the story of millions of exploited, trafficked, disabled, and rejected women and children.

Hagar lived around 2000 BC, worked in a foreign land as a domestic servant for a rich man called Abraham, and his wife, Sarah. Sarah was unable to bear children, and so, following a common practice of the time, Sarah offered her servant to Abraham. Hagar became pregnant, however, Sarah grew jealous and threw her out of their home.

An angel found her alone in the desert. He promised a blessing on her child, naming him Ishmael, which means “God hears”. In response Hagar declared: “You are the One who sees me.”

Hagar returned to Abraham’s household, but 14 years later, Sarah bore her own son and again, forced Hagar and Ishmael to leave. They returned to the desert. God again heard their cries. An angel called to Hagar: “Do not be afraid. God has heard the boy crying.” He reminded Hagar of God’s blessing and provided a spring of water. They survived and prospered.

**HAGAR** is committed to providing sanctuary and hope to women and children like Hagar and Ishmael, and a journey of renewal for each one.