



HAGAR ANNUAL REPORT 2014

Hagar is a Christian humanitarian organisation committed to the recovery and economic empowerment of women and children who are survivors of extreme human rights abuse, particularly human trafficking, gender-based violence, and sexual exploitation.

Our purpose is singular. We welcome the toughest of human conditions. We do whatever it takes for as long as it takes to restore a broken life.

Hagar is registered as a foundation in Switzerland and a registered charity under the Singapore Charities Act.

Banker
DBS Bank

Auditor
TM Zee & Co.

Hagar (Singapore) Ltd

Tel/Fax: 6785 5066

www.hagarsingapore.org

Email: singapore@hagarinternational.org

Reg. Address: 1 Coleman Street, #09-09A The Adelphi, Singapore 179803

Mailing: Simpang Bedok Post Office, P.O. Box 200, Singapore 914807

CONTENTS

04

LETTER FROM
THE CHAIRMAN

05

REFLECTIONS ON 2014

07

THE WHOLE JOURNEY

08

PROTECTION

10

RECOVERY

12

EDUCATION
& ECONOMIC
EMPOWERMENT

21

HAGAR GLOBAL
NETWORK

20

FINANCIALS

16

SOCIETAL CHANGE

22

SINGAPORE
BOARD

18

SOCIAL ENTERPRISE

14

REINTEGRATION

LETTER FROM THE CHAIRMAN OF HAGAR INTERNATIONAL

Harvey Collins

2014 was a pivotal year for Hagar. We celebrated our 20th anniversary and continued serving the most vulnerable and abused women and children in Afghanistan, Cambodia and Vietnam. What Hagar does, matters.

In 2014, 100% of Cambodia reintegrations were done so with the support of communities and village chiefs. In Vietnam, Hagar opened a new high security shelter for women survivors of abuse and exploitation. In Afghanistan we served more women and children than ever before.

But 2014 also held its share of challenges. The world became much more difficult for NGOs and Hagar was no exception. Confronted with difficult choices about the resources that were available, we had to adjust and make hard changes.

Faced with these obstacles, Hagar found itself reaching out and partnering more often. We continued to build upon past successes in societal change and capacity building. The outcome was encouraging.

Hagar Cambodia, with UNICEF, published 'A System Just for Children', the first research of its kind documenting the experiences of child witnesses in Cambodia's Criminal Justice System. Hagar's Trafficking-in-Persons Capacity-building in Afghanistan Project (TIPCAP) saw more trafficking cases than ever properly identified and prosecuted. Hagar was able to train more than 3,300 police officers in Singapore to better understand trafficking-in-persons and how to identify and support survivors which will help make the region safer for migrant workers.

The heart of our work is walking the whole journey of restoration with the individual. We also believe that contributing to wider systemic change and capacity building with partners is essential in making this a reality. In 2015 and beyond, Hagar remains committed to both serving our clients and making an impact in the communities and environments where we work.



Harvey Collins
Chairman of the Hagar International Board



REFLECTIONS ON 2014

Michael Chiam- Hagar Singapore Executive Director

2014 was a year of breakthrough, particularly in Singapore where a new law dedicated at combating human trafficking was passed in Parliament on November 3, 2014, The Law prescribes stiff penalties for perpetrators in the form of mandatory jail terms and fines. The aim of the Prevention of Human Trafficking Act is to provide care and protection for vulnerable victims who are trafficked to and through Singapore for exploitation.

Prior to the establishment of the Law in Singapore, Hagar was invited to and participated in numerous public consultations with the Government and Member of Parliament, Mr. Christopher De Souza who first introduced the idea of having such a law.

This year, Hagar was also appointed by the Singapore Government to train some 3,300 Singapore frontline police officers on human trafficking and ways to better identify victims, and offer support. We are heartened by the increasing attention around trafficking issues in Singapore, and the growing support from the civil society to help these survivors find wholeness of life.

We are grateful for your gifts and partnership that has made this journey possible. I wished I could report that our job is done. But truth be told, everyday , we are turning away large numbers of women and children because we just don't have enough resources to take them under our care. Over the last 20 years, we managed to support 15,000 survivors in their recovery journey, but that is merely 25% of the entire cohort that have come to us for help.

Today, we invite you to take this journey further with us and these survivors. With your support, we aim to raise at least \$350,000 in 2015 to increase our funding commitments to the programmes benefiting more survivors in Cambodia, Vietnam, Afghanistan and Myanmar. We believe it is possible, because we do not do this work alone. Thank you for being a part of the Whole Journey with us.



Michael Chiam
Hagar Singapore Executive Director





HAGAR

— THE WHOLE JOURNEY

Hagar is a not-for-profit, faith-based organisation that exists to restore the lives of women and children that have been devastated by severe human rights abuses including slavery, paedophilia, torture and sexual exploitation.

In 2014, Hagar served 1,207 women and children in Afghanistan, Cambodia and Vietnam through Hagar's five spheres of change.

 **PROTECTION**

 **RECOVERY**

 **ECONOMIC EMPOWERMENT**

 **REINTEGRATION**

 **SOCIETAL CHANGE**



HAGAR

— PROTECTION

Hagar's Protection Programmes provide a firm foundation for each individual's journey towards restoration and wholeness, strengthening them to return safely and confidently to live in the community.

We work with survivors, partner organisations, civil society, police and government agencies to ensure the women and children we serve are in a safe place where they are free from abuse, neglect, exploitation and violence, are accessing their rights under the law, have legal identity and nationality, receive legal representation and support, and are equipped to protect themselves.



182

women and children were provided safe accommodation through recovery shelters and transitional care facilities.

38 clients in Afghanistan and Cambodia accessed legal aid.

20 clients in Cambodia were supported through court cases.

13 UNHCR refugee cases were supported in Cambodia by Hagar.

Hagar Vietnam opened a high security women's shelter.

VICTORY IN SEEKING JUSTICE FOR SURVIVORS IN CAMBODIA

For years now, Cambodia has been known to be a place where some foreign pedophiles come to live or visit, thinking that they can commit sexual offences against minors and get away with it.

Hagar has cooperated with law enforcement of foreign countries to ensure that the reach of the law is long enough to catch such foreign child sex offenders who come to Cambodia under many different guises: English teacher, paediatrician, orphanage director or even missionary.

In the cases we have seen over the years, some offenders may have had a history of child sexual abuse in their home countries, but had somehow escaped sex offender monitoring and found their way into South East Asia.

In 2014, Hagar successfully cooperated with law enforcement from two countries to ensure that their nationals who had committed

child sexual abuse crimes in Cambodia were arrested and returned to their home country.

In these cases, further criminal charges or investigations awaited the offenders when they returned to their home. In some foreign countries, extra-territorial laws exist which allow their nationals to be charged with crimes even if they were committed in foreign countries.

The deportation of these offenders was a victory to be celebrated as this meant that the children involved in those cases no longer lived in fear of retribution from their offenders, especially for those who gave testimony which led to the offender's conviction and imprisonment. Moreover, the foreign offenders' arrest and imprisonment back in their home countries ensures that they will no longer be a threat to minors in Cambodia or anywhere in the world.

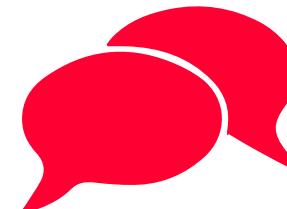


RECOVERY

For the first 10 years of her life, Fatima suffered a cycle of physical and emotional abuse from her entire family. At Hagar, she finally found a safe place to be a child again. She is able to go to school and receive support from staff who care for her as she begins her journey of recovery.

Hagar's recovery programmes provide holistic care for survivors of exploitation and abuse that address the physical, emotional, cognitive, spiritual and financial impacts of trauma. With specialised recovery care including trauma-counselling and comprehensive case management, survivors gain resilience and confidence in their recovery.

We prioritise walking the journey of restoration and healing with each individual so that they will grow in resilience and independence and ultimately live in and contribute to their community of choice with strength and dignity.



351
**clients accessed
counselling services in
Afghanistan, Cambodia
and Vietnam.**

29 boys in Afghanistan accessed holistic recovery services through Hagar's Forgotten No More Boys Programme. This was nearly double the expected number.

83% of clients in Vietnam and **79%** of clients in Cambodia who received psychological counselling demonstrated reduced signs of trauma.

49 family counselling sessions were conducted in Cambodia and **46** in Afghanistan.



**“For the first time I feel safe
and able to be a child.”**

- Fatima, 11 years old, Afghanistan

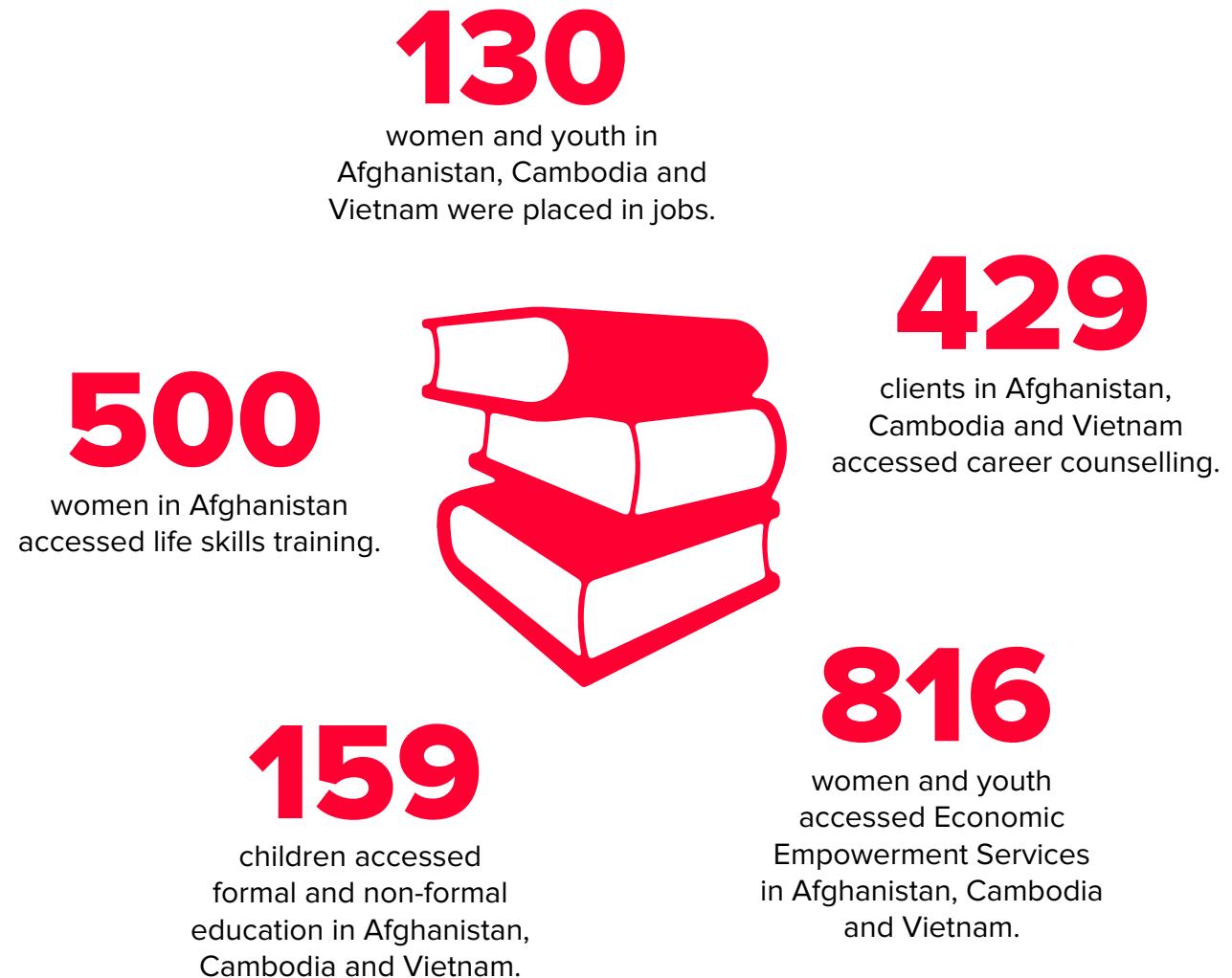
HAGAR

EDUCATION & ECONOMIC EMPOWERMENT

Hoa endured two years in China after being trafficked for sex. She finally managed to escape, but stigma and rejection from her family forced her to flee her home. She only began to feel safe after joining Hagar's Personal Development training, and it has been a success. Today, Hoa is employed at a five-star hotel and is happily married to a good man. They are hoping to have a baby soon.

Hagar's Education and Economic Empowerment Programmes are a critical step in the end of exploitation and the start of a secure and productive lives for survivors.

We focus on clients becoming increasingly self-reliant through a secure and productive livelihood and the potential to maintain this independently. Through formal and non-formal education, career counselling, vocational training and job placement with a range of professional, market-driven local businesses, women and children at Hagar increase their power over economic decisions in their lives and are empowered to support themselves and their families.



A close-up photograph of a person's lower body and hands. The person is wearing a maroon short-sleeved shirt and light-colored pants with a large red and green floral pattern. They are standing at a dark, reflective metal counter, kneading a large团 of white dough with their hands. A wooden rolling pin lies on the counter to the right. The background is slightly blurred, showing what appears to be a kitchen or food preparation area.

**“... finally, I can
do something.
I can be
successful!
I am not
useless.”**

*-Hoa, trafficked from
Vietnam to China*

HAGAR

REINTEGRATION

After being trafficked to Thailand to beg on the streets, Ary and her sister Chea (aged 9 and 7) were repatriated to Cambodia and placed in Hagar's care. With their parents unable to care for them, Hagar staff spent months searching for their next of kin. They finally found the girls' grandparents and in 2014, Ary and Chea were able to move back to their home community. The reunion was very special and the whole family is doing well.

By partnering with families, organisations, civil society and government agencies, Hagar ensures a seamless and supported transition of clients back to their chosen community.

All sectors of Hagar's work compels towards the safe, healthy and dignified reintegration of our clients. Our Reintegration Programmes specifically address this complex area. By building relationships of trust, mutual contribution and recognition with family, friends and social networks, women and child survivors develop a sense of belonging, which in turn, enables them to successfully integrate into the community of their choice.



67

cases closed in
Cambodia

100%

of reintegrations in
Cambodia done so with the
support of local communities
and village chiefs.

187

Afghan women engaged in
social networks and community
structures through Empowering
Women for Economic
Participation



93

women and children reintegrated
to family and community in
Afghanistan, Cambodia and
Vietnam

A photograph showing a young girl with dark hair tied back, wearing a light-colored t-shirt and a red headband, smiling and holding hands with an older woman. The older woman has dark hair pulled back and is wearing a green and blue patterned top. They are indoors, with a wooden bookshelf filled with books and a television in the background.

“I am very excited to be back to my community again. I am happy to have my grandparents giving me warmth and good care and sending me to school.”

- Ary, 10 years old, Cambodia

HAGAR

SOCIETAL CHANGE

All of Hagar's programmes ultimately aim to influence positive systemic and societal change with and on behalf of survivors.

We dream of a world where abuse and exploitation do not happen and where women and children live lives of inclusion and freedom. To this end, Hagar works with key stakeholders to not only actively support the recovery and reintegration of our clients but to change the systems that surround severe human rights abuse.

Hagar helps train civic and religious leaders, government officials and partner organisations in anti-trafficking law, best practices in Trauma Informed Care, and the impact of trauma on individuals. Informed and compassionate communities are less likely to tolerate abuse and exploitation in any form. In addition, we conduct research into key human rights issues and drive for change based on our findings.



Hagar partnered with UNICEF to produce and publish research about the experiences of child victims and witnesses in the Cambodian Criminal Justice System with the aim of enabling the Justice System to become more child-friendly.

361 government officials, religious and civic leaders and police were trained to recognise trafficking cases in Afghanistan. After five years of operations, Hagar Afghanistan's Trafficking in Persons Capacity-building in Afghanistan Project saw evidence that trafficking in persons cases were being identified, appropriate care designated for survivors and perpetrators prosecuted according to the law.

171 counsellors, therapists and staff from Hagar and partner NGOs were trained by Hagar in trauma informed care, trauma therapy and systematic counselling in Cambodia and Vietnam.

3,300 Singaporean frontline police officers were trained by Hagar in anti-trafficking enforcement response.

CAPACITY BUILDING

In 2014, Hagar's impact expanded. Hagar trained 171 counsellors, therapists and staff from Hagar and partner organisations in Cambodia and Vietnam.

Social work, counselling, and trauma-informed care are relatively new fields in Cambodia and Vietnam. Understanding about the impact of trauma on individuals remains low. For Hagar to be successful in walking the whole journey of restoration with survivors of abuse, it needs to invite others – partner organisations, communities, and broader society – along in its learning.

"Hagar has a 20-year history of working with clients who have experienced severe trauma," says Sue Taylor, Hagar's Psychosocial Advisor and Trainer. "We have learned from our experience and pursued best practice models of care along with evidenced-based practices. We have gained credibility in what we do and have the desire to share what we have learned with others."

In 2014, Sue and her team offered training for partner organisations, leading the way in pursuing best practice care. In addition, they provided ongoing supervision for counsellors, which helps each therapist develop their ability to provide effective psychological healing to a wider group of clients.

"It is exciting to see the number of trained Trauma-Focused Cognitive Behavioural Therapists in Cambodia increasing," says Sue.

An NGO Director who attended the Trauma-Informed Care training stated that the training is "... good for taking the organisation to a deeper professional understanding and practice of what we do."



SOCIAL ENTERPRISE

Employment Services

We believe economic empowerment is essential in the journey of recovery. Hagar created Hagar Social Enterprises Group (HSEG) to develop strong social programmes in partnership with the commercial sector.

HSEG is currently invested in two businesses, Hagar Catering & Facilities Management in Cambodia and Joma Bakery Café in Cambodia, Laos and Vietnam.

The primary goal of our engagement in social enterprise is to create quality employment and career progression for our clients and other social partners in an environment that reflects the whole of Hagar's identity.

Hagar Catering & Facilities Management

Revenue:

US\$ 4.0 Million

(38% increase over 2013)

Total Staff:

419

(38% increase over 2013)

Joma Bakery Café

Revenue:

US\$ 4.7 Million

(27% increase over 2013)

Total Staff:

495

(26% increase over 2013)

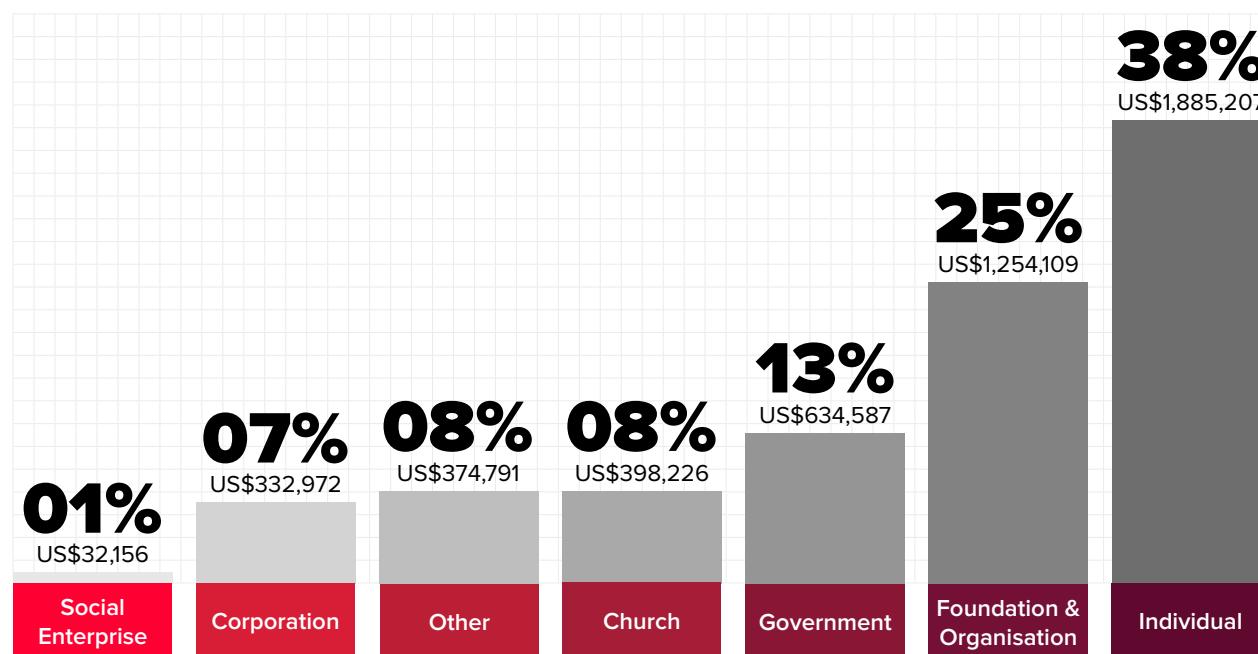


HAGAR

— FINANCIALS

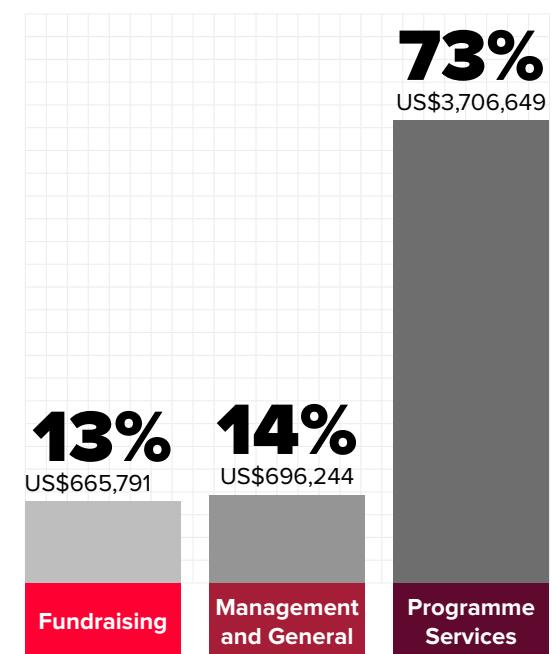
Total Income

US\$4,912,048



Total Expenses

US\$5,068,684



HAGAR GLOBAL NETWORK

Hagar receives funding via direct proposals and fundraising carried out by the three Programme Offices (POs) in Cambodia, Afghanistan and Vietnam and through fundraising from Support Offices (SOs) located in Australia, Hong Kong, New Zealand, Singapore, UK and USA. In 2014, funds were sourced by Programme and Support Offices from the following countries (in US Dollars):

Australia - \$ 1,856,432

USA - \$ 1,232,110

New Zealand - \$ 504,621

Switzerland - \$ 332,003

Hong Kong - \$ 301,755

Other - \$ 279,332

Singapore - \$ 228,350

United Kingdom - \$ 177,445

Hagar Programme Offices are the programme delivery arms of HI in Cambodia, Afghanistan, and Vietnam.

Hagar Support Offices are incorporated bodies that operate in accordance with the regulatory requirements in their respective jurisdictions. The SOs' roles vary country to country and include engagement in advocacy and lobbying, raising funds for programmes, organisational strategy and involvement in the project cycle in collaboration with PO partners. Each SO has a CEO or Executive Director who reports to their local board. SOs operate under partnership agreements with HI.

Hagar operates through indiscriminate provision of services. Hagar believes that all individuals have an equal right to protection from abuse regardless of race, nationality, social background, place of origin, gender, sexuality, disability, skin color, religions and beliefs. All donations are used to further the organisation's purpose and vision and are not used to promote a particular religious adherence or to support a political party.

SINGAPORE BOARD

**Talmage Payne - Chairman
Joycelyn Tan Chin Shyan - Treasurer
Koh Eu Beng - Board Director
Wang Weihui - Board Director**

ACKNOWLEDGEMENT

Hagar Singapore is a registered charity under the Singapore Charities Act. Donations to Hagar Singapore Ltd do not benefit from tax exemption and deductibles as the gifts are used for a global charitable purpose beyond the Singapore community.

By partnering with Hagar, you answer the cries of human suffering. Our work is dependent on charitable giving by partners like you. Thank you for helping us in transforming lives.

Hagar Singapore's 2014 financial report is audited by TM Zee & Co. and is available on our website www.hagarsingapore.org .



HAGAR